
Wyoming

Tariff

No. 12



Questar Gas Company

Tariff

*For Gas Service In The
State Of Wyoming*



**QUESTAR GAS COMPANY TARIFF
FOR NATURAL GAS SERVICE
IN THE STATE OF WYOMING**

**Approved By
THE PUBLIC SERVICE COMMISSION OF WYOMING**

**PRINCIPAL OFFICE OF QUESTAR GAS COMPANY LOCATED AT:
180 EAST FIRST SOUTH
SALT LAKE CITY, UTAH 84145-0360**

**TARIFF PSCU NO. 12 CANCELS AND SUPERSEDES
PSCU TARIFF NOS. 3, 4, 6, 7, 8, 9, 10 AND 11**

By: _____
R. W. Jibson, President and CEO



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1. INTRODUCTION

1.01 SERVICE TERRITORY AND COMMISSION AUTHORITY

SERVICE TERRITORY

This tariff covers all natural gas service rendered by Questar Gas Company (Company) in Wyoming at any point on the Company's system where there are facilities of adequate capacity and is governed by the Wyoming Public Service Commission (Commission).

COMMISSION AUTHORITY

The Commission has discretion to interpret the provisions of this tariff in a manner consistent with its authority and discretion as provided in Wyo. Stat. Ann. 37-2-112 (2005).



2. CORE FIRM SALES SERVICE

2.01 CONDITIONS OF SERVICE

The Company provides core firm sales service for residential, commercial and industrial customers qualifying under the classification provisions of each firm sales rate schedule listed in Article 2. Customers initiating or increasing core firm sales service must also meet the requirements of § 8.02.

CORE FIRM SALES SERVICE RATE SCHEDULE RECLASSIFICATION

Changes in rate schedules may be allowed upon approval of the Company when requested by the customer in writing. A change may be allowed after a customer has been on the current rate schedule for at least one full year, if the customer demonstrates that a change in the use of natural gas has occurred that will cause the existing schedule to no longer be appropriate. A customer will be allowed to change rate schedules only on the first day of that customer's next billing cycle.



QUESTAR GAS COMPANY
WYOMING NATURAL GAS TARIFF
Issued by R. W. Jibson, President
Docket No. 30010-109-GT-11
Docket No. 30010-110-GT-11
Docket No. 30010-111-GP-11

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Replacing 4th Revised Page 7
Effective Date: October 1, 2011

2.02 GENERAL SERVICE RATE SCHEDULE (GS)

GS VOLUMETRIC RATES

	Rates Per Dth Used Each Month	
	First 45 Dth	All Over 45 Dth
Non-Gas Cost	2.00841	1.26955
Conservation Enabling Adjustment	0.01879	0.01188
Energy Efficiency Services	0.08332	0.08332
Core Service Commodity Cost	5.09536	5.09536
Total Rate	\$7.20588	\$6.46011

GS FIXED CHARGES

Monthly Basic Service Fee (BSF) :

(Does not apply as a credit toward the minimum monthly volumetric non-gas charge.) For a definition of meter categories, see § 7.03.

BSF Category 1	\$10.00
BSF Category 2	\$44.00
BSF Category 3	\$86.00
BSF Category 4	\$555.00

GS CLASSIFICATION PROVISIONS

- (1) Service is used for purposes such as space heating, air conditioning, water heating, clothes drying, and cooking.
- (2) Usage does not exceed 1,250 Dth in any one day during the winter season. (Nov 1 – Mar 31)
- (3) Service is subject to a monthly BSF.
- (4) Service is subject to Weather Normalization Adjustment as explained in § 2.05.
- (5) All sales are subject to the additional local charges and state sales tax stated in § 7.02.



2.03 FIRM SALES SERVICE RATE SCHEDULE (FS)

FS VOLUMETRIC RATES

	Rates Per Dth Used Each Month		
	Dth = decatherm = 10 therms = 1,000,000 Btu		
	First 80 Dth	Next 730 Dth	All Over 810 Dth
Non-Gas Cost	\$0.67969	\$0.60383	\$0.52778
Core Service Commodity Cost	\$5.09536	\$5.09536	\$5.09536
Total Rate	\$5.77505	\$5.69919	\$5.62314

Minimum Monthly Volumetric Non-Gas Charge: \$112.00

FS FIXED CHARGES

Monthly Basic Service Fee (BSF):	BSF Category 1	\$10.00
(Does not apply as a credit toward the minimum monthly volumetric non-gas charge. For a definition of BSF categories, see section § 7.03)	BSF Category 2	\$44.00
	BSF Category 3	\$86.00
	BSF Category 4	\$555.00

FS CLASSIFICATION PROVISIONS

- (1) Annual load factor is 40% or greater, where load factor is defined to be:
(Actual or Estimated Annual Use ÷ 365 days) ÷ Peak Winter Day ≥ 40%
- (2) Usage does not exceed 2,500 Dth in any one day during the winter season (Nov 1 – Mar 31).
- (3) Service is subject to a minimum monthly non-gas charge and a monthly BSF.
- (4) Minimum annual usage of 2,100 Dth is required.
- (5) All sales are subject to additional local charges and sales tax stated in [§ 7.02](#).



2.04 NATURAL GAS VEHICLE RATE (NGV)

NGV VOLUMETRIC RATES

	Rate Per Dth Used
	<u>Dth = decatherm = 10 therms = 1,000,000 Btu</u>
Non-Gas Cost	\$ 4.78284
Core Service Commodity Cost	\$ 5.09536
Total Rate	\$ 9.87820

NGV CLASSIFICATION PROVISIONS

- (1) Service is used for refueling natural gas-powered vehicles with compressed natural gas at Company-owned refueling stations.
- (2) All sales are subject to additional local charges and sales tax stated in [§ 7.02](#).

2.05 WEATHER NORMALIZATION ADJUSTMENT (WNA)

The monthly bill for each customer in the GS rate class will be adjusted upward or downward to account for the variation in Non-Gas Cost revenues which are due to differences between actual temperatures and normal temperatures for that customer's billing cycle.

CYCLE DEGREE DAY VARIANCE CALCULATION

Heating degree days will be calculated for each billing cycle of the Company's service territory. Heating degree days are calculated as the number of degrees Fahrenheit that any day's average of high and low temperatures is below 65°. The degree day deficiency for a billing cycle is the accumulation of degree days for all the days in the cycle. In calculating the WNA, degree days calculated at the Green River weather station will be used to adjust the GS customers' bills. Normal degree days for this weather station will be calculated using the most recent ten years of National Weather Service data as approved by the Commission. The degree day (DD) calculation formulas are as follows:

$$\begin{aligned}\text{Actual Cycle DD} &= \text{Sum of DD for Billing Cycle} \\ \text{Normal Cycle DD} &= \text{Sum of Normal DD For Billing Cycle} \\ \text{Cycle DD Variance} &= (\text{Normal Cycle DD}) - (\text{Actual Cycle DD})\end{aligned}$$

BASE LOAD DTH

A Base Load Dth will be calculated for each customer to estimate the monthly non-temperature-sensitive usage. The calculation will be based on the customer's lowest usage during either the July or August billing period. The Base Load Dth will remain the same for one year. If the calculated Base Load Dth is not representative of the customer's non-temperature-sensitive usage, the Company can adjust the calculated Base Load Dth to a more representative amount. When sufficient data is unavailable, the Base Load Dth will be estimated based upon historical data for similar customers in the same geographical area.

CYCLE USAGE PER DEGREE DAY

A cycle usage per degree day will be calculated for each customer each month by dividing that customer's temperature sensitive sales, which is the result of subtracting the Base Load Dth from the Actual Dth Usage, by the actual degree days for that customer's billing cycle using the Green River weather station data as explained above. The Cycle Usage Per Degree Day formula is as follows:

$$\text{Cycle Usage Per DD} = (\text{Actual Dth Usage} - \text{Base Load Dth}) / \text{Actual Cycle DD}$$



WNA BILLING VOLUME

Each customer's WNA Billing Volume is calculated by multiplying the Cycle Usage Per Degree Day by the Cycle Degree Day Variance and adding or subtracting the result to the actual Dth Usage. The customer's WNA Billing Volume is used to calculate the non-gas portion of the bill. The customer's Actual Dth Usage is used to calculate the Core Service Commodity portions of the bill (See [§ 2.02](#)). The WNA Billing Volume formula is as follows:

$$\text{WNA Billing Volume} = ((\text{Cycle Usage Per DD}) \times (\text{Cycle DD Variance})) + \text{Actual Dth Usage}$$

2.06 COMMODITY BALANCING ACCOUNT

APPLICABILITY

This Commodity Balancing Account provision applies to all sales rate schedules contained in this tariff. Allowable Commodity Balancing Account items are subject to the documentation, reasonability and public interest standards found within the Commission's Rules and Regulations. See specifically Section 249(g)(i).

BALANCING ACCOUNT ACCRUAL

Each month a calculation will be made to determine the amount to be accrued into Account No. 191 of the Uniform System of Accounts, Unrecovered Purchased Gas Costs (Wyoming). A positive accrual reflects an under-recovery of costs and is debited to Account No. 191. A negative accrual reflects an over-recovery of costs and is credited to Account No. 191. Any applicable refund or out-of-period charge which reflects a change in the commodity related gas costs for a prior period will be credited or debited respectively to the balancing account during the month the refund or charge is recorded in the Company books. The monthly accrual (positive or negative) is determined by calculating the difference between the commodity related gas costs and the commodity related gas revenues as is described below.

Accrual = Commodity Related Gas Costs - Commodity Related Gas Revenues where:

Commodity Related Gas Costs

Commodity related gas costs are the total of (1) Gas Cost Expenses, plus (2) Additional Gas Cost Expenses, less (3) Other Revenues.

- (1) Gas Cost Expenses include the following FERC accounts: 758, 759, 800, 801, 802, 803, 804, 806, 808.1, 808.2, 809, 813 (excluding gas management costs) and 858 of the Uniform System of Accounts.
- (2) Additional Gas Cost Expenses include (1) the carrying costs of working storage gas calculated by using the 13-month average balance in Account No. 164 and applying the pre-tax allowed return to calculate the monthly carrying cost on this investment, and (2) costs incurred to improve price stability, including mark-to-market costs.
- (3) Other Revenues include the following FERC Accounts, less related ad valorem taxes, outside interests, royalties on oil and liquid sales, and other applicable costs: 481, 483, 489, 490, 491, 492, 494, 495007 and 495018.

Gas Revenues

Commodity related revenues are the sum of the core service commodity cost portion of the revenues from the core sales customers and all revenues from the non-core customers.

Any subsequent changes in the Wyoming actual unit cost determined above for a prior period resulting from refunds or out-of-period charges received from any gas suppliers will be accrued to Account 191. The Commission may approve alternate treatment of extraordinary refunds and charges on a case-by-case basis.

GAS-COST BASE RATE DETERMINATION

On at least a semiannual basis, the Company will file an application for establishment of a gas-cost rate to be included in rates. The gas-cost rate will be determined by dividing adjusted system-wide gas costs by the corresponding system-wide decatherm core sales for a forecasted twelve-month test year (test year). The test year will typically begin with the proposed effective date of the rates. The gas-cost forecast will be based upon forecasted natural gas monthly spot prices at Opal, Wyoming, as produced by Global Insight, Inc, or its successor, in the Natural Gas Monthly publication or other forecasts as approved by the Commission. System-wide core decatherm sales, for purposes of this tariff, are defined as the forecasted core decatherm sales. If in the Company's determination, the gas cost rate should not be adjusted upward or downward, the Company may request that rates not be changed in its semi-annual filing.

Adjusted system-wide gas costs for the designated test year, for purposes of this tariff provision, are defined as:

- (1) total costs of gas purchased from field and pipeline suppliers (Case No. 30010-GR-93-24, September 3, 1993),
- (2) direct royalty and Wexpro service fee payments accrued by the Company (Docket No. 9192 Sub 68, October 28, 1981),
- (3) net injection of storage gas and other storage costs (Docket No. 9192 Sub 92, July 3, 1984),
- (4) gathering costs (Docket No. 9192 Sub 92 July 3, 1984),
- (5) processing costs (Docket No. 9192 Sub 92 July 3, 1984),
- (6) transportation costs (Docket No. 9192 Sub 92 July 3, 1984),
- (7) price stability costs (Case No. 30010-GP-01-62, October 30, 2001),
- (8) the carrying costs of working storage gas (Case No. 30010-GR-93-24, September 3, 1993),
- (9) production function expenses for Company-owned wells (Case No. 30010-GR-97-43, May 6, 1998), and
- (10) other revenue credits associated with Company production costs (Case No. 30010-GP-05-79, June 15, 2005).



INTEREST

Interest will be applied to any month-end over collection in Account 191 at the annual Commission-assigned interest rate divided by twelve (12).

PGA CLAUSE RATE DETERMINATION

On a periodic basis, no less frequently than annually, the Company will compute a surcharge (positive or negative) to amortize the over- or under-collected balance in the 191 account, by dividing such over- or under-collected balance by the Wyoming sales for the test year. Total gas-cost rates will be determined by adding this unit surcharge to the gas-cost base rates established above.

NON-CORE REVENUE ADJUSTMENT DETERMINATION

In each filing which computes the surcharge (positive or negative), the Company will compute a credit to core rates for the revenue collected from non-core customers. This adjustment will include any capacity-release revenue allocated to Wyoming. The accounting for this adjustment will occur in Account 191.



2.07 CONSERVATION ENABLING TARIFF (CET)

The CET is a mechanism designed to ensure that the Company only collects from GS customers the Commission-authorized revenue per customer. The Commission-authorized revenue per customer multiplied by the number of customers equals the Commission-authorized revenue requirement. As the number of the customers fluctuates, the total revenue authorized from the GS class will also fluctuate. The CET applies only to the GS rate schedule.

DEFERRED ACCOUNT ACCRUAL

The Company shall record monthly over- or under-recoveries of authorized GS Non-Gas Cost revenue in the CET Deferred Account (Account 191.9). The allowed revenue for a given month is equal to the allowed Non-Gas Cost revenue per customer for that month times the actual number of customers. The monthly accrual (positive or negative) is determined by calculating the difference between the actual billed GS Non-Gas Cost revenue and the allowed revenue for that month.

The allowed GS Non-Gas Cost Revenue per Customer per Month is as follows:

Jan = \$54.4161	Apr = \$31.2843	Jul = \$16.0699	Oct = \$24.9151
Feb = \$48.0995	May = \$24.3917	Aug = \$12.9049	Nov = \$37.8102
Mar = \$41.2105	Jun = \$17.6804	Sep = \$15.8494	Dec = \$49.3080

The formula for calculating the accrual each month can be shown as follows:

$$\begin{aligned} \text{Allowed Revenue (for each month)} &= \text{Actual Customers} \times \text{Allowed Revenue per Customer for that month} \\ \text{Monthly Accrual} &= \text{Allowed Revenue} - \text{Actual Revenue} \end{aligned}$$

AMORTIZATION OF ACCRUAL

At least annually, the Company will file with the Commission an application to amortize the balance (positive or negative) in Account 191.9. The balance will be amortized by a uniform percentage increase or decrease to the GS Non-Gas Cost block rates of the magnitude necessary to amortize the balance over one year.



2.08 DEMAND-SIDE MANAGEMENT (DSM)

DSM PROGRAMS

The DSM programs encouraging residential and commercial customers receiving service on the GS rate schedule to purchase and install energy-efficiency products and appliances are explained in the following sections:

- § 2.09 ThermWise Appliance Rebates
- § 2.10 ThermWise Builder Rebates
- § 2.11 ThermWise Business Rebates
- § 2.12 ThermWise Home Energy Audits
- § 2.13 ThermWise Weatherization Rebates

Qualifying appliances and/or measures will be eligible for rebates under only one of the above-listed programs. Program participants will be required to provide appropriate documentation as determined by the Company or its program administrator to ensure program eligibility requirements are met.

DEFERRED ACCOUNT ACCRUAL

The Company shall record all DSM-related expenses in the Wyoming DSM Deferred Account (Account 182.4).

AMORTIZATION OF ACCRUAL

No less frequently than semi-annually, the Company will file with the Commission an application to amortize the balance in Account 182.4. The balance will be amortized by a uniform percentage increase or decrease to the GS Non-Gas Cost block rates of the magnitude necessary to amortize the balance over one year.

CARRYING CHARGE

An annual interest rate, as specified annually by the Commission in accordance with Rule 241 of the Commission's Rules and Regulations, divided by twelve (12), shall be applied monthly to the Wyoming DSM Deferred Account balance, as adjusted for the corresponding tax deferral balance in Account 283.



2.09 THERMWISE APPLIANCE REBATES

PROGRAM DESCRIPTION

Through the ThermWise Appliance Rebates program, the Company offers a rebate to a separately metered residence receiving service on the GS rate schedule. A qualifying residence is a separately metered dwelling unit in a structure that has up to and including four separately metered residential dwelling units.

A rebate under the ThermWise Appliance Rebates program is paid directly to a person for purchasing and installing a qualifying measure at the qualifying residence. Qualifying measures are listed below in the Thermwise Appliance Rebates Table. This includes the replacement of existing appliances as well as first-time installations.

A person may receive rebates for up to two of each type of measure purchased and installed per separately metered dwelling unit. For example, a rebate will be paid for up to two high-efficiency furnaces and two high-efficiency water heaters, etc., purchased and installed per dwelling unit.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and required supporting documentation. The following requirements and rebates to customers are applicable for the ThermWise Appliance Rebates program measures.



THERMWISE APPLIANCE REBATES TABLE			
Appliance Rebates Efficiency Measure	Qualification Requirement	Minimum Efficiency Of New Equipment	Rebate Amount
High-Efficiency Gas Furnace	N/A	AFUE of 90% or greater	\$300.00
High-Efficiency Storage Gas Water Heater	Minimum of 40 gallons	Energy Factor of 0.62 or greater	\$50.00
High-Efficiency Tankless Gas Water Heater	N/A	Energy Factor of 0.82 or greater	\$300.00
Gas Clothes Dryer	N/A	Gas Dryer with moisture sensor	\$30.00
Clothes Washer	Gas Water Heater	MEF of 1.72 to 1.99	\$50.00
		MEF of 2.00 or greater	\$75.00
Residential Gas Boilers	N/A	AFUE of 85% or greater	\$400.00
Solar Assisted Water Heating	N/A	Active system certified by SRCC	750.00
Definitions: AFUE Annual Fuel Utilization Efficiency MEF Modified Energy Factor SRCC Solar Rating and Certification Corporation			

2.10 THERMWISE BUILDER REBATES

PROGRAM DESCRIPTION

A residential homebuilder or owner-builder (Builder) can receive a rebate for implementing a qualifying measure, shown below in the Builder Rebates Table, in a newly constructed residence that is receiving service on the GS rate schedule. A qualifying residence is a separately metered dwelling unit in a structure that has up to and including four separately metered residential dwelling units.

Rebates under the ThermWise Builder Rebates program will be paid directly to a Builder or a third-party payee as indicated on the application for implementing the qualifying energy-efficiency measures. Qualifying appliances and measures are listed in the Builder Rebates Table.

A Builder will receive a rebate for up to two of each type of appliance or measure purchased and installed per separately metered dwelling unit. For example, a rebate will be paid for up to two high-efficiency furnaces and two high-efficiency water heaters purchased and installed per dwelling unit.

A rebate will be paid for a dwelling unit that qualifies for an ENERGY STAR Whole House Certification. Further details for this rebate are provided below. In addition to rebates for ENERGY STAR certificates, rebates will be made available for high-efficiency water heaters, furnaces, residential boilers and solar water heating.

ENERGY STAR WHOLE HOUSE CERTIFICATION

To qualify for the ENERGY STAR Whole House Certification, a dwelling unit must have natural gas space- and water-heating and achieve a Home Energy Rating System (HERS) index of 85 or less through a combination of envelope (insulation, windows, doors, etc.) and/or heating and water heating system and equipment upgrades. Windows must have a maximum U-value of 0.35. For a dwelling unit with duct work located in an unconditioned space, the Builder must provide documentation of the performance of a duct system test that shows gross or net duct leakage of no more than 6% of the heated floor area in cubic feet per minute measured at a test pressure of 50 Pascals in the duct system. For dwelling units with duct work located in a conditioned space, the duct system test will not be required.

Field verification and an ENERGY STAR® certificate will be required from the Builder before the ENERGY STAR® Whole House Certification rebate will be paid.

MEASURES, QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and any required supporting documentation. The ThermWise Builder Rebates Table provides applicable measures, qualifications and rebate amounts.



THERMWISE BUILDER REBATES TABLE		
Builder Rebates Efficiency Measure	Minimum Efficiency Qualification	Rebate Amount
High-Efficiency Gas Furnace	AFUE of 90% or greater	\$300.00
High-Efficiency Gas Water Heater minimum 40 gallons in capacity	Energy Factor of 0.62 or greater	\$50.00
High-Efficiency Tankless Gas Water Heater	Energy Factor of 0.82 or greater	\$300.00
Residential Gas Boiler	AFUE of 85% or greater	\$400.00
ENERGY STAR® Whole House Certification	HERS Index of 85 or Less	\$500.00
Solar Assisted Water Heating	Active system certified by SRCC	\$750.00
Definitions:	AFUE Annual Fuel Utilization Efficiency HERS Home Energy Rating System ICEE International Energy Conservation Code SRCC Solar Rating and Certification Corporation	



2.11 THERMWISE BUSINESS REBATES

PROGRAM DESCRIPTION

Through the ThermWise Business Rebates program, the Company offers rebates to a separately metered business unit receiving service on the GS rate schedule.

A rebate under the ThermWise Business Rebates program is paid directly to a person for purchasing and installing a qualifying measure at the qualifying business unit. Qualifying measures are listed below in the ThermWise Business Rebates Table. Qualifying measures include those that target cost-effective natural gas savings including retrofits of existing systems as well as first-time installations.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate payment, customers must submit a completed application form and any required supporting documentation. The following requirements and rebates to customers are applicable to the ThermWise Business Rebates program.



THERMWISE BUSINESS REBATES TABLE			
Business Rebates Efficiency Measure	Size Category Of New Equipment	Minimum Efficiency Of New Equipment	Rebate Amount
High-Efficiency Storage Gas Water Heater	75,000 Btu/Hr Input or less	Energy Factor of 0.62 or greater	\$50.00
	Greater than 75,000 Btu/Hr Input	Efficiency of 82% or greater	\$2.00 per kBtu/Hr Input
High-Efficiency Tankless Gas Water Heater	Less than 200,000 Btu/Hr Input	Energy Factor of 0.82 or greater	\$2.00 per kBtu/Hr Input
High-Efficiency Clothes Washer	Residential Clothes Washer Used in a Business	MEF of 1.72 to 1.99	\$50.00
		MEF of 2.00 or greater	\$75.00
	Commercial High-Efficiency Clothes Washer (Coin-operated/Laundromat)	MEF of 1.72 or greater, and WF of 8.0 or less	\$150.00
Gas Clothes Dryer	N/A	Moisture Sensor	\$30.00
Low-Flow Pre-Rinse Spray Valve	N/A	1.6 GPM (retrofit only)	\$25.00
High-Efficiency Gas Furnace	Less than 300,000 Btu/Hr Input	ENERGY STAR Furnace AFUE of 90% or greater	\$200.00
		CEE Tier II: AFUE of 92% or greater	\$300.00
		CEE Tier III: AFUE of 94% or greater	\$400.00
Gas Boilers (hot water)	Less than 300,000 Btu/Hr Input	AFUE of 85% or greater	\$2.00 per kBtu/Hr Input
	300,000 Btu/Hr Input or greater	Thermal Efficiency of 90% or greater	\$3.25 per kBtu/Hr Input
Gas Boilers (steam)	Less than 300,000 Btu/Hr Input	AFUE of 85% or greater	\$2.00 per kBtu/Hr Input
	300,000 Btu/Hr Input or greater	Thermal Efficiency of 82% or greater	\$2.00 per kBtu/Hr Input
Direct Contact Gas Water Heater	N/A	Thermal Efficiency of 90% or greater	\$1.10 per kBtu /Hr Input

(Continued)



THERMWISE BUSINESS REBATES TABLE (Continued)			
Business Rebates Efficiency Measure	Size Category Of New Equipment	Minimum Efficiency Of New Equipment	Rebate Amount
High-Efficiency Gas Unit Heater	Less than 300,000 Btu/Hr	Thermal Efficiency of at least 83% and less than 90%	\$1.25 per kBtu/Hr Input
		Thermal Efficiency of 90% or greater	\$6.00 per kBtu/Hr Input
Infrared Gas Heating System	N/A	Infrared Heating System (limited to replacing existing natural gas non-infrared heating systems)	\$5.00 per kBtu/Hr Input
Programmable Thermostat	N/A	ENERGY STAR Thermostat (where not required by code)	\$25.00
Gas Boiler Outside Air Reset Control	N/A	Gas Boiler Outside Air Reset Control	\$250.00
Gas Boiler Tune-up	N/A	Comply with boiler tune-up program requirements (Only one tune-up rebate per boiler within a 2-year period)	\$300.00
ENERGY STAR Gas Commercial Fryer	N/A	50% Combustion Efficiency	\$1,000.00
ENERGY STAR Gas Steam Cooker	N/A	38% Combustion Efficiency	\$1,000.00
High Efficiency Gas Convection Oven	N/A	40% Combustion Efficiency	\$1,000.00
High Efficiency Gas Combination Oven	N/A	40% Combustion Efficiency	\$1,000.00
High-Efficiency Gas Griddle	N/A	38% Combustion Efficiency	\$300.00
Building Shell - Windows	N/A	U-value of 0.42 or less	\$0.28/sq.ft.
Building Shell - Roof Insulation	N/A	Minimum increment of R-5 or higher above code	\$0.04/sq.ft.
Building Shell- Wall Insulation	N/A	Minimum increment of R-3.7 continuous insulation above code	\$0.03/sq.ft.

(Continued)



THERMWISE BUSINESS REBATES TABLE (Continued)

Definitions:	AFUE	Annual Fuel Utilization Efficiency
	MEF	Modified Energy Factor
	WF	Water Factor
	CEE	Consortium for Energy Efficiency
	BTU/Hr	British Thermal Units per Hour capacity
	kBTU/Hr	Thousands of British Thermal Units per Hour capacity

2.12 THERMWISE HOME ENERGY AUDITS

PROGRAM DESCRIPTION

Through the ThermWise Home Energy Audits program, the Company offers an energy-efficiency audit to customers receiving service on the GS rate schedule.

The Thermwise Home Energy Audits program includes home energy audits and energy-efficiency measures listed below in Home Energy Audits Table.

HOME ENERGY AUDITS

The home energy audit includes the following two separate audit components: 1) a self-completed mail-in survey can be sent to the customer at no charge, or 2) a Company technician will conduct an in-home audit for a fee as described below. A participating customer will receive a customized report recommending home improvements that can be implemented to reduce natural gas usage.

During the in-home audit, the technician will offer certain energy-efficiency measures, identified in the Home Energy Audits Table, at no charge or with a rebate to the qualifying customer. A qualifying customer choosing to complete the audit process via the mail-in survey will be sent a packet containing appropriate energy-efficiency measures for the residence at no charge.

IN-HOME AUDIT FEE

The Company will bill a customer a \$25.00 fee per dwelling unit, plus applicable fees and taxes, for the in-home audit. This fee will be refunded to the customer, including reductions to applicable fees and taxes, upon implementation of any Company energy-efficiency rebate measure related to Company-sponsored rebate programs.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To have an in-home audit performed, customers may be required to submit a completed background survey form. The table below lists the requirements and charges to customers which apply to the Home Energy Audits. Program efficiency measures that are offered to customers in conjunction with a Home Energy Audit are shown in the table below as well.



THERMWISE HOME ENERGY AUDITS TABLE			
Home Energy Audits Efficiency Measure	Qualification Requirement Of Old Equipment	Minimum Efficiency Of New Equipment	Charge To Customer
Water Heater Blanket ¹	Gas water heaters warm to the touch or as determined by auditor	R-7 water heater blanket	No Charge
Pipe Insulation ¹	Gas water heater, no pipe insulation	First 4 feet of hot water, first 2 feet of cold water	No Charge
Faucet Aerator ¹	Gas water heater, faucet of 2.75 GPM or more	Less than 2.0 Gallons Per Minute	No Charge
Low-Flow Shower Head ¹	Gas water heater, shower head of 3.0 GPM or more	Less than 2.5 Gallons Per Minute	No Charge
Programmable Thermostat ²	Gas heat, non-programmable thermostat	2006 ENERGY STAR® Requirements	Market Price less \$30.00 Rebate
¹ Provided ² Rebate Eligibility			



2.13 THERMWISE WEATHERIZATION REBATES

PROGRAM DESCRIPTION

Through the ThermWise Weatherization Rebates program, the Company offers a rebate to a customer with a separately metered residence receiving service on a GS rate schedule. A qualifying residence is a separately metered dwelling unit in a structure that has up to and including four separately metered residential dwelling units.

The ThermWise Weatherization Rebates program will include weatherization-efficiency measures listed below in the Weatherization Rebates Table.

WEATHERIZATION EFFICIENCY MEASURES

A rebate for a qualifying weatherization efficiency measure will be offered under this program as shown in the Weatherization Rebates Table. For some measures, a customer will be required to have measures installed by a pre-qualified contractor in order to qualify.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and any required supporting documentation. The following requirements and rebate amounts are applicable to the ThermWise Weatherization Rebates efficiency measures.



THERMWISE WEATHERIZATION REBATES TABLE

Weatherization Rebates Efficiency Measure¹	Minimum Efficiency of New Equipment	Professional Installation Required^{4,5}	Rebate Amount
Windows ²	U-value of 0.35 or less	No	\$0.95/sq.ft.
Wall Insulation ⁶	Minimum increment of R-11 or higher	No	\$0.30/sq.ft.
Attic Insulation ⁶	Minimum increment of R-19 or higher	No	\$0.20/sq.ft.
Floor Insulation ⁶	Minimum increment of R-19 or higher	No	\$0.20/sq.ft.
Duct Sealing ³	PTCS Levels	Yes	\$225.00
Duct Insulation ⁴	R-6 or higher	Yes	\$250.00
<p>¹ These measures are available to existing dwelling units heated with natural gas. ² Includes sliding glass Patio Doors, but excluding all other doors (storm doors, wood and/or metal doors with windows.) ³ This measure is available to dwelling units with heating ducts in unconditioned spaces. ⁴ This measure is available to dwelling units with un-insulated heating ducts in unconditioned spaces. ⁵ If “Yes”, this measure must be installed by a pre-qualified contractor. ⁶ Eligible installations must be between a heated space and an unconditioned space.</p> <p>Unconditioned space is defined as an area or room within a building that is not being heated or cooled, that has no fixed opening directly into an adjacent conditioned space, or which is outside of the building envelope.</p>			
<p>Definitions: U-Value U-Value is the reciprocal of R-Value PTCS Performance-Tested Comfort System</p>			



3. NON-CORE INTERRUPTIBLE SERVICE

3.01 CONDITIONS OF SERVICE

The Company provides non-core interruptible service to customers qualifying under the classification provisions of each interruptible rate schedule listed in this tariff. Customers on non-core interruptible service rate schedules must also meet the requirements of [§ 8.02](#).

SERVICE AVAILABILITY

Non-core interruptible service is available only to the extent that, in the Company's judgment, the service can be provided and, in the case of sales service, gas supplies to provide this service without impairing its ability to serve core firm sales service customers. Non-core interruptible service is subject to interruption at any time. See [§ 3.02](#).

STANDBY EQUIPMENT AND FUEL

It is the customer's responsibility to provide standby equipment and/or fuel, if necessary, during periods of interruption (see [§ 3.02](#)) or emergency service restrictions (see [§ 6.03](#)).

3.02 PERIODS OF INTERRUPTION

INTERRUPTION CONDITIONS

Service under non-core interruptible service rate schedules is subject to temporary periods of interruption upon notice by the Company, whenever the Company determines interruption is required to serve core firm sales service customers. Service may also be interrupted to inject gas into storage reservoirs, for maintenance or replacement of facilities, or for other reasons related to serving firm service customers. Service will not be recommenced until the Company, in its discretion, can fulfill the demand of its core firm sales service customers. The Company shall notify customers when service may resume.

SCHEDULE OF INTERRUPTION

All interruptible service is subject to simultaneous interruption. Upon notice from the Company, interruptible customers are required to interrupt as soon as operationally possible, but in no event later than two hours from notice. The Company requires each interruptible customer to provide, and update as necessary, contact information that enables the Company to immediately notify a customer of a required interruption. In the event the Company is unable to notify a customer using the contact information, the customer may be subject to a penalty as described below.

System emergencies, irregularities of weather or other operating conditions may require immediate interruption. At times, there may be a need for interruption on an isolated portion of the Company's system. If the simultaneous interruption of a different portion of the system will not assist in remedying the situation that gives rise to the need for interruption, customers in those areas will not be subject to simultaneous interruption.

At the time of an interruption, the Company shall use reasonable efforts to advise customers of the cause of the interruption. When feasible, interruptions may be partial. In such event, interruptible transportation and sales customers will be required to interrupt partially on a pro rata basis based on representative daily use levels. However, customers who are unable to partially interrupt or who prefer to interrupt 100%, if at all, may, at the Company's discretion, be allowed to interrupt on an all-or-nothing basis. Initially, customers who are allowed to interrupt on an all-or-nothing basis will be required to interrupt 100%. The Company will endeavor to balance interruptions between customers who interrupt partially and those who interrupt on an all-or-nothing basis over the course of a year, but in no event shall the Company be liable if it is unable to do so.

PENALTY

If any non-core interruptible customer fails to reduce, or discontinue use of natural gas, and in the case of a transportation customer failing to interrupt or reduce gas usage or nominations at the earliest opportunity, in accordance with instructions of the Company, a penalty rate will apply. The penalty rate will equal the sum of the following:



QUESTAR GAS COMPANY
WYOMING NATURAL GAS TARIFF
Issued by R. W. Jibson, President
Docket No. 30010-94-GR-08

PSCW No. 12
Original Page 31

Effective Date: July 1, 2009

Distribution Non-Gas Cost	Upstream Pipeline Cost	Commodity Cost
\$15.00 per Dth	\$5.00 per Dth	Highest Purchased Commodity Cost During Period Of Interruption

Under no circumstances will this penalty provision be considered as giving the customer the right to use gas during a requested interruption or restriction of service. Customers failing to comply with interruption required by the Company may also be subject to immediate termination or restriction of service.

4. NON-CORE INTERRUPTIBLE SALES SERVICE

4.01 CONDITIONS OF SERVICE

SERVICE ARRANGEMENTS

Each non-core interruptible sales customer will be required to enter into a service agreement with the Company. Interruptible sales service customers must contract for service on an annual basis. Customers must apply for interruptible sales service on a service agreement form provided by the Company. The Company may reject applications if, in its sole discretion, the Company is not able to contract for or it does not have adequate gas supplies or acceptance of the customer would not provide benefit to firm sales customers. Applications providing the greatest benefit to firm sales customers will be accepted first.

DAILY CONTRACT LIMIT

The Company will, at its discretion, allow IS customers to use natural gas in excess of their daily contract limits to be charged at the customer's contracted rate schedule. If the Company notifies the customer to limit usage to its contract amount, any usage beyond that limit will incur a penalty as described in § 3.02. The Company reserves the right to limit usage to the daily contract limit.

FACILITY MODIFICATIONS

Any costs to modify existing facilities or to install new facilities required to provide this service shall be paid to the Company by the customer in advance of construction unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe and efficient service and to ensure that proper billing and accounting can be performed.

SERVICE FOR NEWLY INSTALLED FACILITIES

Customers installing new facilities in the Company's service territory and requesting non-core interruptible sales service may be served as an IS customer on a reasonable-efforts basis.



MINIMUM YEARLY CHARGE FOR IS CUSTOMERS

For billing purposes, at the end of each contract year, IS customers' annual bills will be adjusted in order to satisfy the minimum of a 15% load factor requirement. If a customer terminates service, or if in the judgment of the Company the customer will not meet its minimum load factor requirement, the Company may assess the minimum yearly charge prior to the end of the contract year. The payment necessary to satisfy the minimum yearly charge will be calculated as follows:

Minimum Yearly Charge = [(Peak Winter Day x 55) - (Annual Historical Use)] x Non-Gas Cost Rate



4.02 INTERRUPTIBLE SALES SERVICE RATE SCHEDULE (IS)

IS VOLUMETRIC RATES

	Rates Per Dth Used Each Month		
	Dth = decatherm = 10 therms = 1,000,000 Btu		
	First 48,600 Dth	Next 72,900 Dth	All Over 121,500 Dth
Non-Gas Cost	\$0.13102	\$0.11480	\$0.09860
Upstream Pipeline Cost	\$0.18114	\$0.18114	\$0.18114
Commodity Cost	This portion of the rates will be based on the monthly market index price. The price will be adjusted for fuel reimbursement on upstream pipelines and on Questar Gas, and other applicable charges and expenses. Rates will be posted on the Company's Web site by the 5 th working day of each month.		
Total Rate is the sum of non-gas cost, upstream pipeline cost and commodity cost			
Minimum Yearly Charge	Peak Winter Day x 55 Days x Tail Block Non-Gas Cost Rate		
Penalty for failure to interrupt or limit usage to contract limits when requested by the Company.	See § 3.02		

IS FIXED CHARGES

Monthly Basic Service Fee (BSF):	BSF Category 1	\$10.00
Does not apply as a credit toward the yearly minimum charge	BSF Category 2	\$44.00
For a definition of BSF categories see §7.03	BSF Category 3	\$86.00
	BSF Category 4	\$555.00

IS CLASSIFICATION PROVISIONS

- (1) Service on an annual contract basis available to commercial and industrial customers.
- (2) Customer must maintain the ability to interrupt natural gas service .
- (3) Customer's load factor is 15% or greater where load factor is defined to be:
 (Actual or Estimated Annual Use ÷ 365 days) ÷ Peak Winter Day ≥ 15%
- (4) Service is subject to minimum yearly charge based on a 15% load factor requirement. See § 4.01. The charge is prorated to the portion of the year gas service is available. See § 7.03.
- (5) Service is subject to a monthly BSF.
- (6) All sales are subject to additional local charges and sales tax stated in § 7.02.
- (7) Minimum annual usage of 7,000 Dth is required.



4.03 INTERRUPTIBLE CONTRACT SALES RATE SCHEDULE (ICS)

ICS VOLUMETRIC RATES

	Rates Per Dth Used Each Month
	Dth = decatherm = 10 therms = 1,000,000 Btu
All Usage	Rates as specified by contract terms.
Penalty for failure to interrupt or limit usage to contract limits when requested by the Company.	
	See § 3.02

ICS FIXED CHARGES

Monthly Basic Service Fee: Charges as specified by contract terms.

ICS CLASSIFICATION PROVISIONS

- (1) Service available by contract only in accordance with contract terms.
- (2) All sales are subject to additional local charges and sales tax stated in § 7.02.

5. TRANSPORTATION SERVICE

5.01 CONDITIONS OF SERVICE

APPLICABILITY

This service applies to transportation of customer-acquired gas through the Company's distribution system from an approved interconnect point between the Company's distribution system and an upstream pipeline to a redelivery meter serving customer's premises.

TERM

Service shall be for a minimum of one year.

FUEL REIMBURSEMENT

A fuel reimbursement of 1.5% will apply to all transportation volumes. The reimbursement will be collected by redelivering 1.5% less volume to the customer's meter than was received into the Company's distribution system for transportation.

FACILITY MODIFICATIONS

Any costs to modify existing Company facilities or to install new Company facilities required to provide this service shall be paid to the Company by the customer in advance of construction unless other arrangements have been made. All such facilities are the property of the Company. The Company may at its option withhold service until all necessary facilities are in place to ensure safe and efficient service and to ensure that proper billing and accounting can be performed. The Company will require telemetering equipment as a prerequisite to providing transportation service.

Customers may increase the daily contract limit if additional equipment is added or if operational changes necessitate firm service backup. All service is subject to the availability of new or additional service requirements shown in [§ 8.02](#).

5.02 NON-CORE INTERRUPTIBLE TRANSPORTATION SERVICE

INITIAL SERVICE ARRANGEMENTS

Each non-core interruptible transportation customer will be required to enter into a service agreement with the Company. Non-core interruptible transportation service customers must contract for service on an annual basis.

COMPANY INTERRUPTION

Should interruptions be required, customers will be interrupted as described in § 3.02.

GAS PURCHASE ARRANGEMENT DURING PERIODS OF INTERRUPTION

Customers must, as a condition of interruptible transportation service by the Company, offer to sell their gas supplies to the Company for its use during periods of interruption in serving firm sales customers in accordance with the following conditions.

- (1) The customer's gas purchase contract may not preclude continued deliveries by its supplier during periods of interruption of the Company's transportation service.
- (2) Customer agrees that its gas purchase contracts will not allow, during a period of interruption, for the sale, exchange, transportation or beneficial use of Company-requested gas supplies for the benefit of anyone other than: (a) the Company, or (b) parties holding a pre-existing higher contractual priority to the gas supplies.

In no event will customer sell or exchange its gas supplies or otherwise interfere with the Company's ability to purchase customer's gas supplies during a period of interruption.

- (3) Upon notification of interruption of service by the Company, the customer agrees to immediately begin nominating the Company-requested amount of gas and will continue such nomination during the period of interruption unless instructed otherwise by the Company.
- (4) The Company will require volumes equal to the average of the three most recently confirmed gas day nominations (less imbalance payback to customers) up to the amount of gas under contract to be available for purchase during an interruption, but will not require volumes in excess of the customer's representative daily use. Volumes not delivered upon request will be subject to the penalty described in (7) below.
- (5) All gas purchased by the Company under this provision shall be at the point where deliveries are made to the upstream pipeline system upon which the Company has

contracted for transportation service or delivered directly to the facilities of the Company. The Company will make arrangements for transportation of these purchases during periods of interruption to its own distribution system. The Company's planned gas purchases under the provisions of this section shall be used to meet the requirements of firm sales customers, and all gas purchased is considered necessary to meet the needs of firm customers.

- (6) The customer agrees to sell and the Company shall have the option to purchase customer's gas at the higher of the monthly market index price or the gas daily market index price, as defined in the Glossary.
- (7) For volumes that the Company requests be nominated, but which are not available to the Company because of the customer's unexcused failure to nominate, or because customer has sold, exchanged, transported or otherwise used the gas for the benefit of anyone other than the Company in violation of subsection (2) above, the Company shall impose a penalty equal to the highest purchased gas cost during the period of interruption plus \$15/Dth for the volume of gas requested but not delivered.

DEMAND CHARGE

A demand charge determined by multiplying the Monthly Demand Charge Per Dth Of Daily Contract Limit rate, shown in the applicable rate schedule, by the customer's Daily Contract Limit, will be charged each month.

ADMINISTRATIVE CHARGE

Customers taking service on rate schedule IT will be billed an annual administrative charge of \$8,000 for each end-use site in equal monthly amounts. A customer will be required to continue to pay the administrative charge monthly during a temporary discontinuance of service. The administrative charge will be billed in addition to the demand charge.

FEES, COSTS AND CHARGES

In the event that the Company incurs fees, charges or costs as a result of the transportation of a customer's gas to the Company's distribution system by an upstream pipeline, the Company will provide a statement of such charges or costs. The customer will reimburse the Company for all fees, charges or costs associated with such transportation.



5.03 INTERRUPTIBLE TRANSPORTATION RATE SCHEDULE (IT)

IT VOLUMETRIC RATES

	Rates Per Dth Redelivered Each Month		
	Dth = decatherm = 10 therms = 1,000,000 Btu		
	First 48,600 Dth	Next 72,900 Dth	All Over 121,500 Dth
Total Rate	\$0.08715	\$0.07523	\$0.06347
Penalty for failure to interrupt or limit usage or nominations when requested by the Company:			See § 3.02

IT FIXED CHARGES

Monthly Demand Charge Per Dth Of Daily Contract Limit		\$0.24234
Monthly Basic Service Fee (BSF): (Does not apply as a credit toward the minimum charge)	BSF Category 1 BSF Category 2 BSF Category 3 BSF Category 4	\$10.00 \$44.00 \$86.00 \$555.00
Administrative Charge	Annual: Monthly Equivalent:	\$8,000.00 \$666.67

IT CLASSIFICATION PROVISIONS

- (1) Service is available to end-use customers acquiring their own gas supply.
- (2) Customer must accept redelivery of all volumes received by the Company for its account. Imbalances will be subject to the provisions of § 5.06.
- (3) Service is subject to a demand charge, a monthly BSF, and an administrative charge.
- (4) Non-core interruptible transportation service is on a reasonable efforts basis, subject to immediate interruption at any time.
- (5) All transportation is subject to additional local charges and sales tax stated in § 7.02.
- (6) Fuel reimbursement of 1.5% applies to all volumes transported. See § 5.01.



5.04 INTERRUPTIBLE CONTRACT TRANSPORTATION RATE SCHEDULE (ICT)

ICT VOLUMETRIC RATES

	Rates Per Dth Used Each Month
	Dth = decatherm = 10 therms = 1,000,000 Btu
All Usage	Rates as specified by contract terms.
Penalty for failure to interrupt or limit usage to contract limits when requested by the Company.	See § 3.02

ICT FIXED CHARGES

Monthly Basic Service Fee (BSF): Charges as specified by contract terms.

ICT CLASSIFICATION PROVISIONS

- (1) Service available by contract only, in accordance with contract terms.
- (2) All transportation is subject to additional local charges and sales tax stated in [§ 7.02](#).



5.05 NOMINATIONS

NOMINATION SCHEDULE

A transportation customer must make nominations, no later than 10:30 a.m. Mountain Clock Time (MCT) each day, of the quantity of natural gas (Dth) it desires to have transported commencing at 8:00 a.m. MCT on the succeeding calendar day. Inter-day nominations, or nominations after 10:30 a.m., will be accepted by the Company if it has sufficient capacity. All nominations must be placed in a manner specified by the Company.

The Company shall commence, upon receipt of volumes, to deliver equivalent quantities of natural gas, less fuel reimbursement pursuant to [§ 5.01](#). A transportation customer shall provide the Company with permission to obtain from the customer's upstream pipeline transporter volumes delivered to the Company on the customer's behalf.

5.06 IMBALANCES

A transportation customer must monitor the amount of gas delivered to the Company's system from any upstream pipeline, less fuel reimbursement, and usage of gas at its premises. If necessary, a customer must make adjustments to maintain a balance between gas received into the Company's system, less fuel reimbursement, and its usage.

The Company may monitor customer usage through telemetered, electronic measurement equipment at the end use delivery site or otherwise. Imbalances between volumes received at an interconnect point by the Company from the upstream pipeline less fuel reimbursement and actual usage will be treated as provided in this section.

DAILY IMBALANCES

The Company will allow $\pm 5\%$ of a customer's volumes delivered from upstream pipelines as a daily imbalance tolerance window. In the event a customer's imbalance contributes to an aggregate imbalance that would 1) require the Company to take action to maintain system integrity, or 2) reasonably be expected to force the Company to materially alter its prior day's planned level of a) gas purchases, b) Company production, or c) storage injections or withdrawals, then the Company may, for the period that such conditions are reasonably expected to continue, require customers or nominating parties to adjust deliveries or usage, and/or to suspend all or a portion of the daily imbalance tolerance window. A customer or nominating party may adjust deliveries by directing a change in nominations, alter usage, or utilize park-and-loan or other services offered by the appropriate upstream pipeline.

The Company will provide notice of such restriction, to each affected nominating party not less than two hours prior to the first nomination deadline for the affected period or as soon as reasonably practicable, to the extent system integrity or upstream allocations allow. If other than written notice is initially provided, then subsequent written notice will provide the time of contact and the person contacted. Restrictions may be applied on a system-wide basis, a nominating-party-by-nominating-party basis, a customer-by-customer basis, or a geographic area basis, as circumstances reasonably require.

Notices of balancing restrictions will be provided to each affected nominating party and will include reasonable specificity regarding:

- (1) The duration and nature of the balancing restrictions imposed;
- (2) The events or circumstances that require the restrictions;
- (3) The type of imbalances that may be subjected to penalties; and
- (4) Actions that the customer or nominating party can take to avoid penalties.

If, after notice provided as above, a customer or nominating party fails to comply with balancing restrictions reasonably imposed by the Company, a balancing penalty of the greater of

\$1.00/Dth or the absolute value of the difference between the monthly market index price and the gas daily market index price for the upstream pipeline from which the deliveries were made or were to be made, plus \$0.25/Dth, except under conditions of force majeure, will be charged for those imbalances that adversely affect the system.

Customers or nominating parties may exchange or aggregate imbalances in order to avoid or mitigate penalties. Penalties that are not totally avoided by exchange or aggregation shall be borne by the customer or prorated among the customers as directed by the nominating party. If no direction is received, the Company will assign the imbalance to each of the nominating party's accounts on a pro-rata basis for all such accounts that are contributing to the imbalance that adversely affect the system on the tenth business day following the last day of the notice.

The Company reserves the right to take any action reasonably necessary to restrict deliveries or usage in order to maintain a balanced distribution system, when required for system integrity. A balancing penalty of up to \$25/Dth may be imposed in cases where a nominating party or customer has repeatedly ignored, after written notice, the Company's reasonable balancing restrictions. There is no daily imbalance tolerance during periods of interruption.

MONTHLY IMBALANCES

The Company will allow a $\pm 5\%$ monthly imbalance tolerance window. The monthly imbalance tolerance window will be calculated by multiplying the sum of the volumes received at an interconnect point by the Company on a customer's behalf by $\pm 5\%$.

To remedy imbalances outside the $\pm 5\%$ monthly imbalancing tolerance window, the Company will permit customers to trade imbalances with other customers.

For customers choosing to participate in an open trading system and signing a trading agreement, the Company will make their imbalance information available to other participating customers. The information will be available on the Company's Web site. Customers will have the ability after gas day one of the following month to trade imbalances with other customers to reduce or eliminate imbalances. All contractual arrangements, exchange of consideration, documentation, and imbalance pricing will be the responsibility of the trading partners.

Once customers have agreed to trade their imbalances, each trading partner must notify the Company as required in the trading agreement. This notice to the Company will be deemed to be the Customer's direction to the Company to make the imbalance trade on the Customer's account. If the trading partner's notices coincide, the Company will adjust customer's accounts to reflect the imbalance trade. When notices do not coincide, imbalances will not be considered traded. The Company will not be liable for any losses suffered by a customer if the trading partners are unable to finalize their trade after the Company has been notified of the trade and adjusted the Customer's accounts. The Company will not be liable for any losses incurred by a customer if an imbalance trade is not noticed by both trading partners.

After the closing of the previous month, an additional 15-day period will be allowed for customers to bring any remaining imbalance within the $\pm 5\%$ tolerance window through nomination or imbalance trading. If the Company does not have final reported imbalance data on the Company's

Web site available to customers on the first day of the following month, an additional day will be allowed for each day the information is delayed. Nothing in this section is meant to prevent customers from taking make-up actions sooner, however, the customer shall give prior notice to the Company of the actions being taken to remedy the imbalance to allow the Company to schedule its operations. The Company reserves the right to limit a customer's nominations or usage when necessary to protect the integrity of the system. Any remaining imbalance may be cashed out in the following manner:

- (1) Positive imbalances may be purchased by the Company for the lesser of the transportation market index price, as explained below, or the Company's GS Core Service Commodity Cost rate charge listed in Article 2, each less \$1.00/Dth. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or the month following the month in which the imbalance occurred.
- (2) Negative imbalances may be sold to the customer for \$1.00/Dth plus the greater of the transportation market index price or the Company's GS Core Service Commodity Cost rate charge listed in Article 2. The transportation market index price and the GS commodity cost component may, at the Company's discretion, be the price associated with the month in which the imbalance occurred or either of the two months following the month in which the imbalance occurred.

TRANSPORTATION MARKET INDEX PRICE

The transportation market index price is used in the imbalance cash out provisions outlined above. It is a monthly price relevant to the location of each customer's deliveries into the Company's distribution system and based on first-of-the-month index prices published by Platts Energy Trader. In the event that a first-of-the-month index price is unavailable from Platts Energy Trader, the Company will determine a transportation market index price using a similar index, publication, or comparable methodology.

IMBALANCES REMAINING AT CONTRACT TERMINATION

If a customer terminates transportation service, any supply imbalances will be treated as if they were month-end imbalances. Imbalances will be treated as outlined above. The $\pm 5\%$ monthly intolerance window shall not apply and customers must eliminate all imbalances. The Company is not responsible to facilitate an "imbalance trading" opportunity for customers due to contract termination; however, the customer may participate in the "imbalance trading" period after service termination for a 15-day period.

6. GENERAL PROVISIONS

6.01 TEMPORARY SERVICE

TEMPORARY NATURAL GAS SERVICE

Service which is of a temporary nature will be made available only at the discretion of the Company. If such service is rendered, applicant will pay, in advance, for the cost of installing any main extension, service line, regulator, meter or other facility, removing such equipment or making it inoperable at the discontinuance of service.

If after three years of continuous service the customer can demonstrate to the satisfaction of the Company that usage will be of a permanent nature, the Company will determine the applicable firm or interruptible service rate schedule under which service will be permanently provided and will refund any of the installation and removal charges which were in excess of the charges which would have been made for permanent service.

TEMPORARY PROPANE SERVICE

The Company may, at its discretion, furnish temporary propane service either to an existing customer where interruption would otherwise result because of maintenance of the Company's distribution system or to a new customer if the dwelling is ready for occupancy and circumstances prohibit immediate installation of a service line. This service will not be available for construction heat purposes. The Company will determine which natural gas appliances may safely be operated on propane. Any propane supplied will be metered by the Company and usage will be billed on the applicable rate schedule based on equivalent Btu content of natural gas.

6.02 LIABILITY AND LEGAL REMEDIES

LIABILITY

The Company will endeavor at all times to provide steady and continuous service but will not be liable to the customer for failure, fluctuations or interruption of service.

The customer will indemnify, hold harmless, and defend the Company against all claims, demands, cost or expense for loss, damage, or injury to persons or property in any manner directly or indirectly connected with or growing out of the serving or use of gas service by the customer, at or on the customer's side of the point of delivery.

Neither the Company nor the customer will be liable to the other for any act or omission caused directly or indirectly by strikes, labor troubles, accidents, litigation, federal, state or municipal interference, or other causes not due to neglect, but the cause producing such act or omission will, when possible, be removed with all reasonable diligence.

COMPANY'S REMEDIES

The Company, in addition to all other legal remedies, may terminate service for any default or breach of this tariff and/or any applicable agreements by the customer. No such termination will be made by the Company without written notice to the customer, stating the default or breach; except in cases of theft of gas by the customer, dangerous leakage on the customer's side of point of delivery, or utilization by the customer of service in such a manner as to cause danger to persons or property.

Failure of the Company at any time to terminate service or to resort to any legal remedy, will not affect the Company's right to resort to any such remedies for the same or any future default or breach by the customer.

If service to the customer is terminated as provided in this section, the Company will charge applicable fees, as set forth in [§ 7.03](#).

THEFT OF GAS

Theft of gas occurs when a person obtains gas service, by deception, tampering with Company facilities or other means designed to avoid payment for gas service. Persons who obtain gas service through such means may be subject to civil suit or criminal prosecution.

If theft of gas occurs, the Company may take one or more of the following actions:

- (1) Service valve may be shut off, locked and/or sealed.
- (2) A plug may be placed in the service line.



- (3) The meter and regulator may be removed.
- (4) The service line may be disconnected between the main and the meter.

Before service will be restored, the customer must pay:

- (1) For all gas consumed during the period of unauthorized usage.
- (2) Any delinquent gas service balance.
- (3) All applicable fees, as set forth in [§7.03](#).
- (4) A security deposit as set forth in [§7.03](#).
- (5) For associated meter damages, construction and repair costs.

In the event that theft of service is referred for criminal prosecution, the Company may deny gas service until the case is concluded and any restitution ordered is paid.



6.03 EMERGENCY SERVICE RESTRICTIONS

Emergency service restrictions or interruptions may be necessary in the event of a major disaster or pipeline break. Such restrictions will generally be of short duration. Should the emergency be isolated to a portion of the Company's system, the restrictions will apply primarily to that area.

PRIORITY FOR TERMINATION OF SERVICE

To the extent practicable and prudent, restrictions will be made in the following order:

Termination Priority	Customers
1st	Interruptible service
2nd	Firm commercial and industrial service using more than 3,000 Dth per peak month
3rd	Firm commercial and industrial service using between 2,250-3,000 Dth per peak month
4th	Firm commercial and industrial service using between 1,500-2,249 Dth per peak month
5th	Residential and all remaining commercial and industrial service

PRIORITY FOR RESTORATION OF SERVICE

To the extent practicable and prudent, restoration of service will be made in the following order:

Restoration Priority	Customers
1st	Immediate social needs, e.g., hospitals, shelters, etc.
2nd	Residential service
3rd	Firm commercial and industrial service using less than 1,500 Dth per peak month
4th	Firm commercial and industrial service using between 1,500-2,249 Dth per peak month
5th	Firm commercial and industrial service using between 2,250-3,000 Dth per peak month
6th	Firm commercial and industrial service using more than 3,000 Dth per peak month
7th	Interruptible service

GAS PURCHASE ARRANGEMENT DURING EMERGENCY

During service interruptions, the Company may elect to purchase interruptible transportation supplies as outlined in [§ 5.02](#)



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PENALTY

If any customer fails to terminate service in accordance with instructions of the Company, a penalty rate will apply as outlined in [§ 3.02](#).

6.04 CUSTOMER OBLIGATIONS

RIGHT-OF-WAY AND ENVIRONMENTAL ISSUES

Every customer, applicant, individual or entity (Requestor) requesting the installation of pipelines and related facilities (Facilities) necessary or incidental to the furnishing of natural gas service will provide, as required by the Company, rights-of-way, easements, public utility easements, or other property rights (collectively "rights-of-way") necessary for the Facilities. The Requestor shall ensure that:

- (1) The right-of-way shall be free and clear of any hazardous, dangerous, or toxic chemical, waste, byproduct, pollutant, contaminant, compound, product or substance (collectively "hazardous materials"), the exposure to or the presence, use, management, handling, generation, manufacture, production, storage, treatment, release, threatened release, discharge, emission, disposal, transportation, remediation, cleanup, corrective action, abatement or removal of which is prohibited, controlled or regulated in any manner under any local, state or federal environmental laws or regulations (collectively "environmental laws");
- (2) No deep-rooted trees or shrubs or retaining walls are allowed within the right-of-way without the Company's prior written consent;
- (3) No building or other improvements are built or constructed over or across the right-of-way without the Company's prior written consent;
- (4) No change is made to the contour of the right-of-way without the Company's prior written consent;
- (5) The right-of-way is lawfully authorized for the specific use proposed by Requestor, including the installation, operation, maintenance and repair of Facilities.

The Company may pursue available legal remedies to enforce these requirements. Rights-of-way may include lands remediated in accordance with applicable environmental and other laws, regulations, and orders; however, the Company shall not be precluded from imposing additional requirements to ensure proper environmental and safety conditions. Any associated costs and expenses shall be borne by Requestor.

Further, if, in the Company's judgment, a condition exists on the Requestor's premises, whether prior to or subsequent to the granting of a right-of-way, or on the right-of-way itself, which is unsafe or hazardous, or presents an unacceptable environmental risk or liability, the Company may discontinue service or refuse to install facilities for new service to the Requestor. Service will not be commenced or reinstated until the Requestor demonstrates, to the Company's reasonable satisfaction, that the location is safe and free of any and all types of hazardous materials or any activity or hazardous condition on, under, above or related to the Requestor's premises potentially giving rise to liability resulting from or based on any violations of any applicable environmental laws or the presence or migration of hazardous materials. The Company shall not be responsible for any costs,

expenses, or other liabilities, including, but not limited to, liability associated with personal injury, death or property damage arising from the environmental clean-up, remediation, corrective action, abatement or removal of the hazardous materials on the Requestor's premises.

CUSTOMER INSTALLATION AND MAINTENANCE OF EQUIPMENT

All pipes and appliances necessary to use service that are located beyond the Company's point of delivery, must be installed and maintained by and at the expense of the customer, except as provided in §8.04, Customer-Owned Service Line. The customer's pipes should be installed in a manner satisfactory to the Company for connection with the Company's pipes, meters or related facilities and in compliance with approved gas installation codes and regulations for piping and any applicable local ordinances.

COMPANY FACILITIES

All pipes, meters and related facilities supplied by the Company will remain the Company's property. The Company may at any time inspect, maintain or repair its facilities up to the point of delivery, except as provided in §8.04, Customer-Owned Service Line.

UNAUTHORIZED MAINTENANCE

The customer will not permit anyone other than those authorized by the Company to adjust, repair, disconnect, or in any way change the Company's meter or related facilities, nor will the Company's service line be connected, disconnected or removed, except by the Company's agent. In case of loss or damage to the property of the Company caused by unauthorized maintenance by the customer, the customer will pay to the Company the cost of repairing or replacing such property.

DAMAGE TO COMPANY PROPERTY

The customer shall be liable to the Company for all damages to the Company's pipes, meters, and related facilities on the customer's premises caused by means other than normal wear and tear, including snow or ice damage. In addition, where there is evidence that the customer has interfered with or caused damage to the Company's pipes, meters and related facilities, the Company may, at its option, take one or more of the actions outlined in the Theft of Gas paragraph in § 6.02. The Company may deny future service to the customer until restitution is made by the customer to the Company. See also, § 6.02.

6.05 MOBILE HOMES AND MOBILE HOME PARKS

CONDITIONS OF SERVICE

For service to mobile home parks and mobile homes, the following conditions must be met:

- (1) Adequate right-of-way must be furnished for necessary facilities. See § 6.04.
- (2) Mobile homes will not be set, nor will additions be built, on or over an existing main or service line.
- (3) The mobile home to be served must be supported on all four corners in a manner which, in the opinion of the Company, will permit the safe installation of a service line connection.
- (4) The connection between the meter set and the mobile home fuel line will be made outside the mobile home by means of an approved type of connection of adequate flexibility not to exceed three feet in length.
- (5) At the time the Company turns the gas on at a mobile home, a meter spot test will be performed as indicated in § 8.01 of this tariff. If the mobile home is located in a master-metered mobile home park, the Company will conduct a spot test of the customer's piping.

DIRECT SERVICE TO MOBILE HOME NOT IN A PARK

The Company may provide direct service to an individual mobile home not located in a mobile home park, subject to the service conditions listed above. Such direct service may be classified by the Company as temporary service. The mobile home owner will have sole responsibility to notify the Company when gas is to be turned on or off at the mobile home.

DIRECT SERVICE TO MOBILE HOME IN A PARK

The Company will provide direct service to an individual mobile home located in a mobile home park subject to the Conditions of Service listed above, and also the following:

- (1) The mobile home owner will have sole responsibility to notify the Company when gas is to be turned on or off at the mobile home.
- (2) The mobile home park owner must provide adequate protection for the gas risers and meters in a manner approved by the Company. If, for the convenience of the Company, the meter is located to require underground piping from the meter to the mobile home, the point of delivery will be the upward end of the gas riser which connects to the mobile home fuel line.



- (3) The mobile home park owner or mobile home owner agrees to pay for the relocation of any service line required to provide direct service to a mobile home in a park.
- (4) All equipment installed on the park owner's property by the Company will remain the property of the Company.

MASTER METERED MOBILE HOME PARKS

The Company will not serve new mobile home park applicants on a master meter. The Company will provide service to mobile home parks with existing master meters subject to the Conditions of Service listed above, and also the following:

- (1) The park owner will have sole responsibility to notify the Company when gas is to be turned on at a newly set mobile home. Discontinuance of service will conform to applicable state regulation.
- (2) Gas furnished to the mobile home park cannot be resold by the owner or operator of the park. Gas used in the mobile home park will be billed to the park owner or operator at regular monthly intervals. The park owner may allocate a portion of such bill to each mobile home user on an appropriate basis (e.g., square feet of living space), the sum of such allocations not to exceed the total bill rendered to the park owner by the Company.
- (3) All equipment installed upon the park owner's property by the Company will remain the property of the Company.
- (4) No additional mobile home connections will be added to any existing master meter in a mobile home park.

7. GENERAL BILLING PROVISIONS

7.01 GAS MEASUREMENT

METERING

The Company will supply the customer with gas to each separate building or structure only through the metering facilities furnished and owned by the Company. The Company will determine the place for setting or resetting a meter. The customer will furnish shelter or protection satisfactory to the Company for any meter installed on the customer's premises. When the customer fails to provide adequate meter protection, the Company may exercise the remedies outlined in [§ 6.02](#).

POINT OF DELIVERY

All rate schedules apply to gas received at one point of delivery: the outlet of the Company's meter set. Multiple delivery points to a single customer may be combined as one point of delivery where it is desirable for the Company's operating convenience to render one bill. In no event shall multiple delivery points be combined into a single service agreement where the delivery points are not connected to the same service line.

MASTER METERING

Mobile Home Parks

The Company will not serve new mobile home park applicants on a master meter. For service to existing master metered mobile home parks see [§ 6.05](#).

Residential and Commercial Structures

New natural gas service to any residential or commercial structure will not be provided through a master meter unless it is determined by the Company that a master meter is the only feasible method of providing such service.

Industrial Structures

As determined solely by the Company on a case-by-case basis, two or more permanent, industrial structures on adjacent private properties and owned by one individual or business entity may be served through a master meter.

METER READING INTERVALS

Meters will be read at regular intervals of approximately 30 days. If it is not possible to read the meter (e.g., meter inside premises), a meter-read postcard will be left at the premises for the customer to return with a reading. Usage will be estimated using established calculation procedures if

the postcard is not returned on time or appears to be wrong. When the customer denies reasonable access to Company facilities, the Company may exercise the remedies outlined in § 6.02.

METER TESTING BY COMPANY

At any time the Company may at its own expense test any of its meters. If a meter test shows evidence of tampering, the Company may proceed with any of the remedies set forth in § 6.02.

METER TESTING AT CUSTOMER'S REQUEST

Upon request of the customer, the Company will promptly complete a meter test. If such test shows the average error of the meter to be 2% or less, the customer will pay for the test if the meter has already been tested within the previous twelve months. See § 7.03. If a tested meter shows an average error of more than 2% (plus or minus), the Company will refund any over-billing if the meter is fast, and the customer will pay any underbilling if the meter is slow, based on the nearest corresponding equal period of use by the customer at the premises when the meter was operating accurately.

In instances where there is insufficient billing history of the customer at the premises, a reasonable consumption will be determined by the Company from monitored usage after the meter change. Correction of billing will be made in accordance with § 7.02.

NON-REGISTERING METERS

If the Company's meter fails to register at any time, the gas delivered or used by the customer during such failure, in the absence of a more accurate basis, may be determined using consumption from the nearest corresponding equal period of use by the particular customer at the premises when there was no such failure or other established calculation procedures.

In instances where there is insufficient billing history of the customer at the premises, a reasonable consumption will be determined by the Company from monitored usage after the meter change. If necessary, the Company may use other established calculation procedures. Correction of billing will be made in accordance with § 7.02.

METER ACCESS

The Company has the right of access to the customer's premises at all reasonable times, and the customer will permit and make provision for unobstructed access for the purposes of reading, inspecting, relocating or removing the meter or for any other purpose pertaining to natural gas service as may be necessary for the protection of the Company, its facilities and/or the customer.



METER RELOCATION AND/OR SERVICE LINE CHANGE AT CUSTOMER REQUEST

If the customer requests that the meter or service line be relocated, the Company will determine the feasibility of the move and provide a cost estimate for the work. The estimate will be based upon, but not limited to, the current cost of service line installation, meter resetting, permit fees and service deactivation if required. Upon acceptance of the estimate and payment by the customer, the work will be scheduled and completed.

METER SIZING

The sizing and design of meter sets will be established by Company personnel on the basis of the expected deliverability requirements of the customer.

If a customer requests a review of the deliverability requirements, the Company will review the customer's requirements. In the event a meter set change is warranted, the Company will make the meter set change. A meter set change may require a different monthly Basic Service Fee as explained in [§ 7.03](#).

In the event the Company is required to modify a meter set, the customer will be charged for the meter set change on the basis of equipment, labor, material and supplies used, except when the change are due to Company error.

AVERAGE HEAT CONTENT

The average heat content of gas deliveries in the State of Wyoming will be approximately 1,080 Btu/cubic foot of gas measured at 14.73 psia and 60° F on a dry basis. However, the actual heat content may vary from location to location and will be determined and billed as indicated below. In any event, actual heat content will not vary outside the limits of 1,020 to 1,320 Btu per cubic foot.

THERMAL CONVERSION

The Volume Multiplier as shown on the customer's billing statement adjusts the volume of gas as measured by the Company's meter to actual heat content of gas as measured or sold in Dth. The heat content of the gas flowing in the Company's lines will be the arithmetical average of the daily average heat content, as determined from recording calorimeters or other appropriate devices.



7.02 BILLING PROCEDURES

SERVICE PERIOD

The billing of gas service will be made at regular intervals of approximately 30 days at the rates in effect for that period. If more than one rate is in effect during the billing period, bills will be prorated according to the proration procedure. Due to factors such as weekends, holidays, and service terminations and initiations, it is not always possible to read meters on the same date each month resulting in a variance in the number of actual days in the billing period. A standard billing period is between 20 and 40 days. If the billing period contains more or less days than the standard billing period, the block break points and the fixed charges will be prorated proportionately to match the number of days in the billing period. The customer's actual Dth usage is billed using the appropriate block rates, the adjusted block break points, and the adjusted fixed charge amounts as calculated below.

$$\text{Block Break Points (Dth)} \times \text{Actual Billing Days} / 30 = \text{Adjusted Block Break Points (Dth)}$$

$$\text{Fixed Charges (\$)} \times \text{Actual Billing Days} / 30 = \text{Adjusted Fixed Charge Amounts (\$)}$$

PRORATION PROCEDURE

For any billing period during which two or more approved rates are in effect, bills for those affected customers will be prorated. The block break points and the fixed charges will be prorated proportionately to match the number of days for each effective rate in the billing period as follows:

$$\text{Block Break Points (Dth)} \times \text{Billing Days for Effective Rate} / \text{Actual Billing Days} = \text{Adjusted Block Break Points (Dth)}$$

$$\text{Fixed Charges (\$)} \times \text{Billing Days for Effective Rate} / \text{Actual Billing Days} = \text{Adjusted Fixed Charge Amounts (\$)}$$

The volumes for each billing period will be prorated proportionately to match the number of days for each effective rate in the billing period as follows:

$$\text{Billed Dth Usage} \times \text{Billing Days for Previous Rate} / \text{Actual Billing Days} = \text{Dth Attributed to Previous Rate}$$

$$\text{Billed Dth Usage} \times \text{Billing Days for Current Rate} / \text{Actual Billing Days} = \text{Dth Attributed to Current Rate}$$

The customer's Dth usage attributed to each effective rate is billed using the appropriate block rates, the adjusted block break points, and the adjusted fixed charge amounts. A similar calculation will yield the prorated result if there are more than two approved rates in effect during the customer's billing period.



BILLING ADJUSTMENTS

The Company will make every effort to ensure accuracy at the time new meter sets are completed and meters are read.

When undercharges result from a metering inaccuracy or other problem under the Company's control, the Company may only make corrections on the billings rendered in the 183 days immediately prior to the date when the error was remedied. The limitations described in this section do not apply to instances of customer fraud, theft of gas (see §6.02), where access to meter has been denied (see § 7.01), or to sales taxes which are separately itemized when billed.

A customer will be allowed to pay the amount due on a billing adjustment in equal payments, without interest, over a 12-month period.

LOCAL CHARGES

Some municipalities have imposed franchise, license, or utility revenue taxes or other local charges on natural gas service. If the charge is over one percent, each customer within the corporate limits of the municipality will be billed a separately itemized local charge derived by applying the percentage amount over one percent to the customer's bill for gas service. The Company collects these local charges on natural gas service for each municipality through its billing process, and remits them to each municipality with the filing of periodic revenue reports.

City	Local charge in excess of 1%
Green River	1%
Rock Springs	1%
Kemmerer	1%

COUNTY AND STATE SALES TAX

Within certain counties, a county sales tax is imposed on natural gas service. In all areas in which the Company operates, a state sales tax is imposed on natural gas service. The amount of taxes charged is derived by applying the total tax percentage, as listed below, to the customer's bill for gas service. The total tax is itemized separately on the customer's bill.

County	County Tax	State Tax	Total Tax
Sweetwater County	2%	4%	6%
Uinta County	1%	4%	5%
Carbon County	1%	4%	5%
Lincoln County	1%	4%	5%
Sublette County	--	4%	4%



7.03 FEES AND CHARGES

BASIC SERVICE FEE (BSF)

All customers will be billed an annual BSF on a monthly basis for each meter installed, as set forth in the rate schedules. A customer will be required to continue to pay the monthly BSF during a temporary discontinuance of service.

The amount of the BSF is based on the meter capacity as shown in the table below:

BSF Category	BSF Classification Meter Capacity in cu. ft./hr. @ delivered pressure
1	0 to 700
2	701 to 2,000
3	2,001 to 30,000
4	Greater than 30,000

MINIMUM CHARGES

Minimum non-gas charges for core and non-core sales and transportation rate schedules are prorated to the period during which gas service is available. If a customer changes to a different rate schedule or discontinues service, any applicable prorated minimum charge will be due at the date of discontinuance of service or change to a different rate schedule.

SECURITY DEPOSITS

To secure payment for natural gas service, the Company may require a security deposit equal to twice the highest monthly charge at the premises over the last 12 months. If a usage history is unavailable for the premises, the Company will estimate usage using established calculation procedures, which may include the input rating of the customer's gas equipment and temperature data.

A residential customer requesting service may be required to pay a security deposit under circumstances (1) through (5) below and may pay the security deposit in three equal monthly installments, provided that the first of the three payments is made at the time the deposit is required.

A nonresidential customer will be required to pay a security deposit upon application for service if applicant has not previously established a normal credit status on a nonresidential account with the Company. A nonresidential customer may also be required to pay a security deposit under circumstances (1) through (4) below.



If a security deposit is not required at application for service or has been refunded to the customer, the Company may also require a security deposit under the circumstances below.

Security deposits may be required when:

- (1) the account is delinquent,
- (2) service has been terminated for nonpayment,
- (3) service has been obtained by theft, fraud, subterfuge or service diversion,
- (4) bankruptcy has been filed, or
- (5) valid identification has not been provided.

If the customer's account becomes delinquent, the Company may terminate service to the customer even if the amount of the security deposit and accrued interest is more than enough to pay the delinquent amount. The Company may also terminate service to the customer upon failure to pay a required security deposit.

A security deposit may be transferred from one account to another with the originating customer. However, a security deposit may not be transferred between residential and nonresidential accounts, and is not transferable from one customer to another.

After timely payment of 12 consecutive monthly bills, a customer's security deposit plus accrued interest, will be refunded or credited to the customer's account. At the time a customer discontinues service, the security deposit plus accrued interest will be applied to any amounts due, with any excess refunded to the customer. Interest will accrue on a security deposit at the rate set forth below.

INTEREST

	Monthly Rate	Annual Rate
Interest charged on past-due amounts	1.5%	18%
Interest paid on security deposits	As specified annually by the Commission in accordance with Rule 241 of the Commission's Rules and Regulations.	



MISCELLANEOUS CHARGES

	Amount Of Charge
Returned check	\$20.00
Reconnection fee after termination for nonpayment or other breach of contract	\$25.00
Termination fees to customer if the following actions have taken place:	
Service valve shut off, locked and/or sealed	\$25.00
Service line plugged or meter removed	\$50.00
Service disconnected between the main and the meter (plus street permit fee)	\$300.00 minimum
Additional charge for same-day, customer-requested connection, reconnection or disconnection, if made after normal business hours	\$100.00
Special test of meter at customer's request. See § 7.01 as to when this charge is applicable.	\$25.00
Meter relocation and/or service line change at customer request. See § 7.01.	
Charge for meter reset	\$90.00

7.04 PAYMENT PROCEDURES

PAYMENT SCHEDULE

All bills are due and payable within 20 days of the billing date.

PARTIAL OR DELAYED PAYMENT

If a customer makes a payment that is less than the total amount of the bill rendered, the Company will apply the payment first to the oldest arrears and to accrued interest, and any remainder will be applied to the bill for current service.

Gas service charges remaining unpaid at the time the next month's bill is processed will be subject to a monthly interest charge, as set forth in § 7.03, with the exception of any department or agency or other instrumentality of the state or of a political subdivision of the state, which has 45 days after receipt of the bill before interest will be applied.

RETURNED CHECKS

The Company will impose upon the customer a charge as set forth in § 7.03, for any check not honored by the customer's financial institution for any reason.

COLLECTION COSTS

Customer will be responsible for any court costs, attorney's fees and/or collection fees, incurred in the collection of unpaid accounts.

DEFERRED PAYMENT AGREEMENT (DPA)

Eligibility

If a residential customer is unable to pay a delinquent gas service balance in full on demand, the Company may offer a DPA provided the customer is not presently in default on a previous DPA. If service has already been terminated, an eligible customer can have service restored by paying or arranging to pay for the reconnection fee, any required security deposit (see § 7.03), and agreeing to a DPA. DPAs to nonresidential customers are offered only at the Company's discretion and terms.

Terms

The full amount of the DPA, plus interest as set forth in § 7.03, must be paid within 12 months or less and the customer must make the first monthly installment at the time the DPA is initiated. The customer agrees to pay all current bills for gas service when due, plus the monthly installment of the DPA. Accelerated payments or payment in full of the



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outstanding balance may be made at any time, however, accelerated payments will not relieve the customer of a monthly payment on the DPA.

Default

A customer in default on a DPA is subject to termination of service. To avoid termination, payment in full of the remaining deferred amount and any accrued arrears is required. Subsequent DPAs after default, may be offered at the Company's discretion.



7.05 BUDGET PLAN

To spread gas bill amounts evenly over the entire year, residential customers may elect to use the Budget Plan and pay a predetermined monthly amount. On the basis of prior usage history or estimated usage, the customer's annual bill is computed under current rates and divided into 12 equal payments. Actual billings for customers using the Budget Plan will be calculated each month according to the regular provisions of this tariff. The Budget Plan payment amount may be adjusted by the Company during the plan year if actual and accrued billings deviate substantially.

If at the end of the budget plan year there is an overpayment or an underpayment on an account, the customer's projected monthly Budget Plan payment amount will be adjusted, spreading the difference over the next 12 months, interest free.

A customer will be dropped from the plan if two consecutive plan payments are missed, resulting in a 60-day delinquency. To be eligible for the Budget Plan, a customer's account must not be delinquent.

8. INITIATION AND TERMINATION OF SERVICE

8.01 APPLICATIONS FOR INITIATION OF GAS SERVICE

METHODS OF APPLYING

Residential and nonresidential applicants may apply for service either in person, in writing, including electronically transmitted application, or by telephone. A security deposit may be required as provided in § 7.03.

ELIGIBILITY AND ACCEPTANCE

The Company will deny service to an applicant who has not paid or made arrangements to pay an outstanding balance from a prior account. For completion and acceptance of an application, the applicant may be required to sign for service. In the absence of a signature, the delivery of natural gas service by the Company and the acceptance of service by the customer will be deemed to constitute an agreement by and between the Company and the customer for delivery and acceptance of natural gas service under the terms of this tariff. Valid personal identification (picture identification or two forms of signature identification) of an applicant or customer may be required at any time.

The reasons that service may be denied or terminated include, but are not limited to the following:

- (1) subterfuge or providing false information,
- (2) theft of gas,
- (3) failure to provide valid personal identification,
- (4) whenever unsafe conditions exist, or
- (5) any other breach of this tariff.

TENANT APPLICATIONS

A tenant will be allowed to make application for gas service to premises with a shared meter or a shared appliance (as defined in the Glossary) provided the tenant acknowledges billing responsibility for the premises. A tenant will not be allowed to make application for gas service to premises with a master meter (as defined in the Glossary).



RESALE OF GAS

The Company agrees to supply gas service to the customer in accordance with the classification provisions of the applicable rate schedule included in this tariff. The customer may not resell such gas for any purpose except for use in vehicles after compression to a minimum of 500 lbs. This prohibition on resale applies to gas supplied through master meters for tenant use at the customer's premises. A customer may, however, allocate the total gas bill to individual units downstream of a master meter.

INITIATION OF GAS SERVICE

The Company will not initiate gas service to a newly-constructed premises unless the Company has received written notification from the local building code official, or authorized representative, that the proper inspections called for by any required building or other code have been performed. In areas where there is no building code official, then the Company will accept written notification that the natural-gas piping has been installed in compliance with applicable codes.

The Company will perform a spot test on a customer's piping before initiating gas service. This spot test will consist of checking the existing piping to ensure that with the meter turned on and all appliances turned off, gas is not flowing through the meter. The spot test will be limited to the equipment and piping installed at the time of the test. The Company expressly reserves the right to refuse to set a meter for any customer whose piping does not pass this spot test.

The Company may refuse to commence or continue service whenever in its judgment an installation is not in proper condition. No spot test by the Company, nor any failure by it to object to the customer's installation, nor the fact that it will make connections with the customer's installation, will render the Company in any way liable for any damage or injury resulting from any defective installation by the customer.

8.02 NEW OR ADDITIONAL SERVICE

AVAILABILITY OF NEW OR ADDITIONAL SERVICE

The Company will approve service for a new customer, an increase in industrial gas requirements for an existing customer, and/or a change in rate schedule only when, in the Company's judgment, the service can be provided in a manner that will not impact the Company's ability to serve its existing customers. This is done in order to preserve the ability to serve existing customers and to provide for the orderly and equitable attachment of new loads to the Company's system, as well as to assure the most efficient utilization of the Company's available natural gas supplies. This determination will consider, but will not be limited to the following:

- (1) A determination, using engineering data and analysis where necessary, that the Company's facilities are of adequate size and capacity to allow such service.
- (2) The overall cost of providing such service and the impact on the Company's rates and charges.
- (3) The location of required service in the Company's system, including considerations associated with an expanding market area.
- (4) The end-use of the natural gas, including type of use (e.g., feedstock, boiler, etc.), efficiency of use (e.g., co-generation, heat recovery applications, etc.) and applicability of customer process to development of an alternate fuel or energy.

The Company may make new or additional service available to customers on the basis of rate schedules in effect and circumstances prevailing at the time of application.

Changes in core rate schedules may be allowed if the customer demonstrates that a permanent change in the use of natural gas has occurred that will cause the existing schedule to no longer be appropriate as specified above and provided for in [§ 2.01](#).

Availability of new or additional service under the above provisions will be at the Company's discretion.



8.03 MAIN EXTENSIONS

RESIDENTIAL MAIN EXTENSIONS

Main extensions estimated to cost under \$3,000 per residence are subject to the allowances described below. A cash contribution in aid of construction will be required in advance of construction from the applicant for any costs exceeding the allowance. A contribution does not extend any ownership rights to the applicant. In the case of an expanding market area, the Company may make main extensions without requiring any contribution in aid of construction.

The Company will provide an allowance of \$1,000 per residence to extend a main if the customer installs both a gas space and water heater. Otherwise, the Company will determine a lesser allowance in accordance with projected usage and Company policies.

If the cost of the main exceeds the allowance, the applicant will pay to the Company a refundable cash contribution in aid of construction equal to the difference between the cost and the allowance.

If a main is extended for the purpose of serving more than one residence, the total allowance will be the combined allowance of the residences to be served. All residences to be served under this section must initiate gas service within two years following completion of the main extension or an additional non-refundable default payment will be required of the applicant. The default payment will be the amount of the allowance for each residence not initiating gas service within the two years, plus interest calculated using the Company's pre-tax allowed rate of return. The applicant may qualify for a waiver of a portion of this default payment if gas service is initiated to additional residences in the third year following completion of the main extension.

FIRM COMMERCIAL MAIN EXTENSIONS

The Company will extend a main at no cost to the applicant if the cost does not exceed that determined by the following allowance formula:

$$2.5 (T \times N) + BSF)$$

Where: T = Estimated annual usage in Dth
N = Non-gas-cost rate component in \$/Dth
BSF = Total yearly Basic Service Fee

If the main extension cost exceeds the allowed cost, the applicant will pay to the Company a cash contribution in aid of construction equal to the difference between the cost and the allowance.

Commercial customers to be served under this section must initiate gas service within two years following completion of the main extension or a non-refundable default payment will be required of the applicant, which may be in addition to any previous contribution. The default payment required will be the amount of the originally calculated construction costs, less any previous



contribution in aid of construction plus interest calculated using the Company's pre-tax allowed rate of return.

The applicant may qualify for a waiver of a portion of this default payment if gas service is initiated in the third year following completion of the main extension and additional usage (other than that originally estimated) is demonstrated. The waiver amount will be that portion of the default payment covered by the allowance above.

OTHER MAIN EXTENSIONS

Interruptible and industrial customer main extensions, residential main extensions estimated to cost \$3,000 or more per residence, main extensions direct from the Company's high-pressure main lines, or other main extensions not specifically covered elsewhere in this section, will be made at the option of the Company and subject to terms and conditions that are based on Company policies and agreed upon between the Company and the applicant.

MAIN EXTENSION COSTS

The costs for extending a main shall include, but are not limited to, pipe; trenching; asphalt and cement cuts; asphalt and cement replacement; fill and compaction; right-of-way costs; permit fees; use of special equipment and facilities; accelerated work schedules, special crews or overtime wages to meet the applicant's request; or difficult construction problems due to rock, frost, etc. The customer will be given notice of the main extension costs in excess of the allowance, which shall be due and payable prior to commencement of construction. If excess costs are incurred after commencement of construction, the costs will be paid by the customer.

REFUNDS

The Company will refund a portion of a customer's main extension contribution if additional customers connect service lines directly from the main extension within five years after completion of construction of that main extension. If more than one customer contributes to the cost of the main extension, any refund will be made in proportion to each customer's contribution. The refund will be the total allowance of the additional customers as defined in this section as of the date of the main extension agreement and shall not include interest.

Refunds will generally be made within two years following the commencement of service to additional customer(s), as verified by the Company. Refunds provided to any customer will not exceed the contribution made by the customer.

Refunds shall not be available after the expiration of five years from the date of completion of installation of the main extension. The Company shall have the right to offset any refunds due the customer under this section against any sums due the Company from the customer.

DEFERRED PAYMENT OF CASH CONTRIBUTIONS IN AID OF CONSTRUCTION

The Company may, at its option, offer to defer payment of cash contributions in aid of construction. Where the terms and conditions of the main extension agreement include deferred payment of the costs for the main extension and other facilities necessary to provide service, periodic payments, payable over a period not to exceed five years, shall be established in an amount that will:

- (1) Provide sufficient contribution to recoup the total deferred main extension cost incurred by the Company, and
- (2) Provide revenue to the Company during the deferral period equal to that which would be allowed in rates for a like amount of investment in Utility Plant.

EFFECT OF PREVIOUS DEFAULT

The Company shall have no obligation to construct a main extension or enter into a contract to construct a main extension when the customer is in default in its obligations to the Company for gas service under an existing agreement to construct facilities or for making contributions or connecting load to a previously constructed main extension.

COMPANY'S FACILITIES

The main extension and all other facilities constructed by the Company for the purpose of rendering service to the customer shall at all times be and remain solely the property of the Company. The Company may utilize its facilities to render service to other customers as it sees fit without liability of any kind to the customer.

MAIN EXTENSION RIGHT-OF-WAY

Any main extension is subject to the right-of-way requirements itemized in [§ 6.04](#).

8.04 SERVICE LINE EXTENSIONS

Subject to the following, the Company will provide and install a service line to any applicant whose premises are along the route of any main and abut on the street occupied by a main. Extension of mains will be made subject to the provisions of § 8.03. An allowance will be applied to the cost of construction as described below. A cash contribution in aid of construction will be required in advance of construction from the applicant for any cost exceeding the allowance.

CONDITIONS

Each applicant for a service line will grant to the Company permission to go upon the applicant's premises to install, inspect, maintain, service and repair the service line. In addition, the applicant must make no changes or alterations to the service line; must accept responsibility to safeguard the service line from damage; must not construct, or permit to be constructed, any building or other improvement (except landscaping, walks and driveways) over or across the service line; and must immediately notify the Company of any defect or leak in the pipe. Applicant must pay any costs incurred for damage, repair, or relocation due to the failure or refusal of the applicant to perform all obligations expressly stated and the Company will not be liable in any way for applicant's non-performance of those obligations.

INDIVIDUALLY METERED RESIDENTIAL DWELLINGS

The Company will provide an allowance to install a service line as shown in the table below. If the customer does not install both a gas space and water heater, the Company will determine a lesser allowance in accordance with projected usage and Company policies. The Company may determine an additional allowance if the customer installs additional gas appliances.

Description	Allowance
Space and Water Heater	\$500
Dryer	\$50
Range	\$50

The service line will be installed along the shortest distance from the main to the meter-set location determined by the Company. Should the applicant desire a different meter-set location, the applicant will pay a non-refundable cash contribution in aid of construction equal to the excess cost.

Should the service line cost from the property line to the Company's determined meter-set location exceed the allowance, the applicant will pay a non-refundable cash contribution in aid of construction equal to the costs that exceed the above allowances.

The residence to be served must be receiving gas service within two years following completion of the service line or a non-refundable default payment will be required. The default payment will be the installed cost of the service line plus interest calculated using the Company's pre-



tax allowed return for two years less any original contribution in aid of construction. In a multiple unit dwelling, each unit is entitled to its allowance.

The applicant may qualify for a waiver of a portion of this default payment if gas service is initiated in the third year following completion of the service line extension and at least two additional appliances (other than those originally contracted for) are installed. The waiver amount will be that portion of the default payment covered by the allowance in the table above.

OTHER SERVICE LINES

Service lines not specifically covered in this section will be made under terms and conditions agreed upon between the Company and the applicant.

SERVICE LINE COSTS

The cost of a typical service line includes, but is not limited to, the cost and installation of the pipe, meter and regulator.

EXCESS CONSTRUCTION COSTS

If the installation of a service line will require excess costs, the applicant will pay the Company a cash contribution in aid of construction in the amount of these costs. Excess costs may include, but are not limited to, right-of-way costs; permit fees; use of special equipment and facilities; accelerated work schedules, special crews or overtime wages to meet the applicant's request; or difficult construction problems due to rock, frost, etc. If excess costs are required, the customer will be given a cost estimate. Such charges will be tried-up and the actual amount will be payable by the customer.

DEFERRED PAYMENT OF CASH CONTRIBUTIONS IN AID OF CONSTRUCTION

Deferred payment of cash contributions for service lines may be offered according to the same terms described for main extensions in [§ 8.03](#).

EFFECT OF PREVIOUS DEFAULT

The Company shall have no obligation to construct a service line or enter into a contract to construct a service line when the customer is in default in its obligations to the Company for gas service under an existing agreement to construct facilities.



COMPANY'S FACILITIES

The service line and all other facilities constructed by the Company for the purpose of rendering service to the customer shall at all times be and remain solely the property of the Company. The Company may utilize its facilities to render service to other customers as it sees fit without liability of any kind to the customer.

CUSTOMER-OWNED SERVICE LINE

A customer-owned service line is the piping from the point of delivery to the customer's exterior building connection. The Company will operate and maintain a customer-owned service, including leak and cathodic protection. Costs of repairs of a customer-owned service line will be paid by customer or property owner.

SERVICE LINE EXTENSION RIGHT-OF-WAY

Any service line extension is subject to the right-of-way requirements itemized in [§ 6.04](#).



8.05 CUSTOMER'S NOTICE TO DISCONTINUE SERVICE

A customer may request discontinuance of service by telephone or through Company's Web site. Notice of discontinuance of service given to an employee away from a Company office will not be accepted as binding, formal notification to the Company.

OCCUPANT ACCOUNT HOLDER

Upon an occupant account holder's request, the Company will make reasonable efforts to disconnect the customer's service on the day requested by the customer. The Company will complete the service disconnection or final meter read within four business days after the requested disconnection date. If an occupant account holder requests disconnection after normal business hours, the after hours fee will apply as set forth in § 7.03.

LANDLORD ACCOUNT HOLDER

At premises in which tenants are currently residing, a landlord seeking discontinuance of service must advise the Company at least 10 days in advance of the day that service is to be discontinued and must also sign an affidavit stating that the requested disconnection is not a means of evicting tenants. The Company will post a notice of proposed disconnection on the premises in a conspicuous place and will make reasonable efforts to give actual notice to the tenants by personal visit or other appropriate means at least five days prior to the proposed disconnection.

If the premises are vacant, the landlord must advise the Company at least three days in advance of the day service is to be discontinued and must also sign an affidavit that there are no occupants.

A landlord who has signed an agreement to leave service on between tenants must notify the Company in writing to change such arrangement.

COMPLETION

The customer will be held responsible for all gas consumed until notice to discontinue service is given and a final meter read is taken or disconnection completed within four business days of the requested disconnection date. If the meter is not readily accessible, the customer will be responsible for providing access to complete a final read or disconnection.

8.06 COMPANY'S TERMINATION OF SERVICE FOR NONPAYMENT

RESIDENTIAL TERMINATION NOTICE

A bill for residential service is considered to be delinquent when not paid within 20 days of the date the bill is rendered. The Company may terminate residential service by reason of nonpayment after issuing a notice of delinquent account and upon not less than 7 days' written notice of proposed termination. The notice of proposed termination will be delivered to the customer and to any third party previously designated by the customer.

Landlords

When the Company is terminating service for nonpayment by a landlord, the Company shall post, mail, or deliver to each known tenant a written notice informing the tenant only of the impending disconnection and advising each tenant it has 15 days to arrange directly for service, as permitted by the available facilities. The tenant shall not be responsible for the landlord's delinquent billings. The Company will post the notice at a central location on or in the rental building if all tenants cannot be identified.

Handicapped or Seriously Ill Persons

The Company will notify the customer, as part of the impending disconnection of residential service that, if the customer can provide written health care documentation that a member of the customer's household is handicapped or seriously ill, it will grant 15 days in addition to the 7 days' notice (22 days total) for bill payment. The terms handicapped and seriously ill include those persons whose physical health or safety would be seriously endangered if natural gas service were discontinued.

Persons Dependent on Life Supporting Equipment

The Company shall provide 30 days' notice to a household if any person residing there is dependent on life-supporting equipment requiring natural gas service. The Company will not disconnect service if the customer provides a medical doctor's statement that a member of the household is dependent upon a life support system, and the customer enters into a Deferred Payment Agreement and complies with that agreement. See § 7.04. If the customer fails to comply with the payment agreement, the Company may then issue a 7-day written termination notice.

NONRESIDENTIAL TERMINATION NOTICE

If a bill for nonresidential service is not paid within 20 days of the date the bill is rendered, the Company may discontinue nonresidential service for nonpayment after providing three days' written notice.

TERMINATION SCHEDULE

Account terminations are performed between the hours of 8:00 a.m. and 4:00 p.m., Monday through Thursday. To avoid termination and a reconnection fee, payment in full of a delinquent balance must be received by the Company prior to the expiration of a final termination notice.

PROHIBITIONS AGAINST SERVICE TERMINATION

The Company shall not terminate service for nonpayment under the following conditions.

- (1) On a legal holiday as defined by state law, or the day before a legal holiday.
- (2) During the period from December 24 through January 2, inclusive.
- (3) On any day in which the Company cannot reconnect service.
- (4) If the customer enters into a Deferred Payment Agreement (DPA) as set forth in § 7.04.
- (5) If there are monies owed due to meter or other billing error, and the customer complies with payment arrangements.
- (6) If the Company has commenced providing service to a customer without obtaining a DPA for bill nonpayment at a previous address, and the customer's account is current at the new address.
- (7) If a customer's account is current at a specific location, even though the customer has a delinquent account at a different location.
- (8) For non-utility services or appliance or merchandise provided by, or sold by, the Company to a customer.
- (9) If a customer's account is current, even though a prior customer of the Company, including a spouse, has a delinquent account and is living in the same house.
- (10) If a bill, or portion of a bill, is legitimately in dispute and the customer is current on the portion not in dispute.

RESIDENTIAL RECONNECTION

To have service restored after termination for nonpayment, a residential customer must first pay a reconnection fee as set forth in § 7.03, and must also pay the delinquent balance in full or enter into a DPA, if eligible. See § 7.04. The Company may also require a security deposit. See § 7.03.



NONRESIDENTIAL RECONNECTION

To have service restored after termination for nonpayment, a nonresidential customer must first pay a reconnection fee as set forth in § 7.03, and must also pay the delinquent balance in full. A DPA may be offered at the Company's discretion. See § 7.04. The Company may also require a security deposit. See § 7.03.

CUSTOMER / COMPANY DISPUTES

The Company will investigate any customer dispute and attempt to resolve the issue. If the Company and customer are unable to resolve a dispute, the customer may obtain a review by the Public Service Commission. Service will not be terminated during the investigation or review period if the customer pays the undisputed portion of the account.

9. GLOSSARY

This Glossary is intended for convenience and reference use only. The operational provisions of this tariff are controlling in any case where there is an inconsistency.

A

account

A record of gas service, as established by the Company upon acceptance of a customer's application for meter turn-on. See also, definition of "customer."

actual billing days

The number of days from the customer's previous meter read to the current meter read.

administrative charge

A charge based on administrative costs for certain non-core interruptible transportation service rate schedules.

annual historical use

The actual quantity of natural gas used by a customer during an annual contract term. The quantity is measured in decatherms (Dth).

annual load factor

See load factor.

applicant

A prospective customer who applies for a main extension, service line and meter, or gas service.

B

base load

Gas required for non-seasonal purposes, such as water heating and cooking.

Basic Service Fee (BSF)

A charge, based on the size of an installed meter, designed to collect a portion of the fixed costs associated with serving a customer.

BSF category

Grouping of meters into four separate categories of capacity and cost. Used to determine the applicable BSF.

billing period

Period of approximately 30 days upon which the customer's gas consumption is computed and bills are rendered.

block break point

The point at which volumes of billed Dth are charged at the next block rate in a declining block-rate structure.

Btu

A British thermal unit, equivalent to the amount of heat required to raise the temperature of one pound of water one degree Fahrenheit.

Budget Plan

Monthly payment plan available to a General Service customer under which the customer's estimated annual billing is divided into 12 monthly payments.

Budget Plan Year

The 12-month period that begins when a customer initiates or renews the budget plan.

business day

Week days exclusive of Company observed holidays.

C**calculation procedure (for estimated bill)**

Procedures for calculating an estimated bill that considers usage relative to customers with similar usage history in the same geographical area during a previous billing period and the current usage by those same customers in the period being estimated.

calorimeter

An apparatus for measuring the heating value of a fuel.

commercial customer

Type of customer using natural gas service for space heating, air conditioning, water heating, clothes drying, cooking, or other applications in either a place of business engaged primarily in the sale of goods or services (including educational and health care institutions, local, state and federal government agencies, etc.) or a rental property.

Commission

Public Service Commission of Wyoming.

commodity balancing account

Provision for balancing the Company's actual purchased commodity costs against the amount collected in rates. Also known as the "191 Account."

Company

Questar Gas Company.

contract term

The period of time specified in an agreement between the customer and the Company for which service will be provided and received.

contract year

An annual period during which service is available.

contribution in aid of construction

That portion of total construction costs, over and above any allowances given by the Company, which is paid by the customer at the time of application for a main extension and/or service line.

core firm sales service

Firm sales service to GS, FS, and NGV rate schedules.

core service commodity cost

The commodity cost component of core firm sales service which includes purchased gas and Company-owned commodity costs.

customer

Individual or entity, classified as residential, commercial or industrial that purchases and/or transports natural gas from the Company. See also definition of "account."

D**daily contract limit**

The largest volume of gas, contracted for by a customer, to be delivered in one 24-hour period ending at 8 a.m.

daily mean temperature

The sum of the high and low temperatures of the day divided by two.

decatherm (Dth)

A term used to measure heat content of natural gas that is equal to 1,000,000 Btu.

default payment

An amount charged to a customer if a main is extended or a service line is installed for that customer and within two years the terms of the main extension and service line contracts are not met.

Deferred Payment Agreement (DPA)

An installment payment plan by which a customer can pay a delinquent bill over a period of up to 12 months.

degree day (heating)

A unit used in estimating fuel consumption based upon temperature difference and time. For any day when the daily mean temperature is less than 65° F., there exist as many degree days as there are Fahrenheit degrees difference between the mean temperature of the day and 65° F. For example, if the mean temperature for the day is 55°, then there are 10 degree days (65° - 55°). When the daily mean temperature is 65° or more, there are zero degree days.

degree-day deficiency

The accumulation of degree days for a specified period of time. For example, in a billing period consisting of 31 days of gas usage, the degree-day deficiency is the sum of the daily degree days during the billing period.

delivered pressure

The pressure of the natural gas, in psia, as it enters the meter.

demand charge

That portion of a rate for gas service that is based on the maximum or peak-day needs of each customer.

discontinuance

Discontinuance of service is at the customer's request as opposed to termination of service by the Company.

F**firm service**

Type of service offered to qualifying customers under a schedule or contract that anticipates no interruptions.

fixed charges

That portion or a rate for gas service that is paid periodically by the customer without regard to consumption.

fuel line

The gas piping owned and maintained by the customer between the meter set and gas-operated equipment.

fuel reimbursement

Reimbursement collected by delivering 1.5% less volumes than were received into the Company's distribution system for interruptible non-core transportation service.

G**gas daily market index price**

The Questar mid-point index price as published in Platt's Gas Daily Price Survey. If Platt's Gas Daily Price Survey is not available, then the Company will determine a gas daily market index price using a similar index, publication, or comparable methodology.

General Service customer

One who receives service under the Company's GS rate schedule.

I

imbalance

A condition occurring when a transportation customer has a different amount of its own gas delivered into the Company's distribution system than is used, less fuel reimbursement, at the meter serving its premises.

imbalance tolerance window

A level of imbalance that customers are allowed under the balancing provisions.

industrial customer

Type of customer using natural gas service primarily for a process which creates or changes raw or unfinished materials into another form or product, including the generation of electricity.

input rating

The design rate of fuel acceptance by a burner, usually expressed in Btu per hour.

interconnect point

A point where customer-owned gas is received into the Company's distribution system.

interruption

Period when gas service is unavailable to non-core interruptible customers; or period when emergency sales restrictions apply to customers because of a major disaster or pipeline break.

L

load factor

See the Classification Provisions for each rate schedule for the definition applicable to customers.

M

main

Distribution supply line to which service lines may be connected . Mains generally run under city streets and do not cross the customer's property line.

Main Extension Agreement

A written agreement between the Company and either by the property owner or designated agent for an extension of an existing main.

maintenance charge

All NGV equipment leased under the ELC will be repaired and maintained by the Company. An additional maintenance charge will be included with the lease charge for each equipment category.

master meter

A single meter used to measure the volume of gas delivered to multiple residential or commercial units, mobile home parks, or separate permanent structures.

meter

An instrument for measuring and indicating, or recording the volume of gas that has passed through it.

meter set

The facilities between the service line and the fuel line, including the meter, the regulator and any required piping.

minimum charge

Charge for having gas service even if no gas, or less than a specified minimum amount of gas, is used during the applicable period.

monthly market index price

Monthly market index price is the first-of-the-month index price of gas delivered from the pipeline immediately upstream from the city gate(s) as reported in Platts Energy Trader for the month in which the imbalance or gas purchase occurred. If the Platts Energy Trader publication is not available, then the Company will determine a monthly market index price using a similar index, publication, or comparable methodology.

N**non-core interruptible sales service**

Interruptible sales service offered to any qualifying customer under the IS sales service schedule or ICS contract.

non-core interruptible transportation service

Interruptible transportation service offered to any qualifying customer under the IT transportation schedule service or ICT contract.

non-registering meter

A defective meter that does not register gas usage.

NGV

Natural gas-powered vehicles.

normal business hours

Hours between 8:00 a.m. and 5:00 p.m., Monday through Friday.

P**peak winter day**

Customer's actual peak winter daily usage during the three most recently completed calendar years. When actual daily use is not available, the peak winter day will be estimated.

penalty

A charge for failure to follow the Company's interruption or balancing instructions.

point of delivery

The outlet of the Company's meter set.

premises

A physical location receiving gas service.

psia

Pounds per square inch absolute.

R**rate schedule**

The aggregate of rates, charges and provisions that define and characterize a rate class under which service is supplied to a customer.

redelivery meter

A point of interconnection between Company and an end user, where customer-owned natural gas being transported is redelivered from the Company's distribution system to the customer's premises.

residential customer

Type of customer using natural gas service in a personal residence such as a house, apartment, or condominium.

S**security deposit**

Amount required to secure payment of future gas bills.

service line

Gas pipe that carries gas from the main to the Company's meter set.

shared appliance

An appliance serving more than one customer.

spot test

A brief test conducted to verify that customer piping and appliance shutoff devices downstream of the meter will hold delivery pressure with the service valve open and the appliances shut off. This meter spot test does not replace and should not be confused with the pressure test required by building codes.

shared meter

A meter shared by a small number of customers, such as a duplex or a home with a basement apartment.

standard billing period

A billing period that contains between 20 and 40 days.

T

tail block rate

The last block in any rate schedule.

tariff

The published volume of rate schedules, conditions of service and billing provisions under which natural gas will be supplied to customers by the Company.

temporary discontinuance of service

Discontinuance of service for any reason lasting less than 12 months. Service to a customer who discontinues service and who applies for resumption of service within 12 months at the same location will be deemed to be a temporary discontinuance of service.

termination

Termination of service by the Company as opposed to discontinuance of service at the customer's request.

trading partners

Transportation customers who have coordinated among themselves to exchange positive and negative imbalances in order to reduce or eliminate imbalances with the Company.

U

upstream pipeline

An intrastate or interstate pipeline that may be used to transport gas to the Company's system.

usage

A measured consumption of natural gas, stated in decatherms.

V

Volume Multiplier

The factor used to convert the volume of gas as measured by the Company's meter to actual heat content of gas as sold in Dth. It is a combination of several factors, including altitude, gas pressure, the chemical composition of the gas, etc. Compressibility of the gas volume is calculated using the AGA Transmission Measurement Committee Report No. 8 Gross Characterization Method. The heat content and other gas component values flowing in the Company's lines will be determined daily from recording calorimeters or other appropriate devices, and averaged for the customer's billing period.

W

Weather Normalization Adjustment (WNA)

An adjustment to reduce the effect of variations in the monthly bill due to weather.



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winter season

November 1 through March 31.



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