



News Release

Questar Corporation
180 East 100 South
P.O Box 45433
Salt Lake City, UT 84145-0433

FOR IMMEDIATE RELEASE

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Contact: Darren Shepherd
Office: 801-324-5167

QUESTAR GAS REMINDS CUSTOMERS TO KEEP SNOW FROM BLOCKING VENTS AND COVERING METERS

SALT LAKE CITY — To ensure the safe and efficient operation of natural gas equipment, Questar Gas reminds homeowners to keep snow from burying exhaust and intake vents, and from piling up on natural gas meters.

Natural gas appliances such as furnaces and water heaters vent combustion byproducts to the outside, and many of these appliances also get their combustion air from the outside. Therefore, it's important that intake and exhaust vents are completely unobstructed by ice or snow. Clear vents will keep pilot lights burning and will allow appliances to operate safely and efficiently.

The company also advises homeowners to be careful when shoveling snow off driveways, sidewalks or roofs to avoid burying and possibly damaging natural gas meters. Piling snow onto the meter can damage it and/or cover the regulator vent, causing the meter to malfunction. Significant accumulation of snow on the meter should be carefully cleared away to ensure proper operation.

Also, customers should not shelter the meter with a metal sheet or wheelbarrow. When these or other metal objects, including trash cans, bicycles and/or gardening tools, come in contact with the meter, it interferes with the system that protects the meter and associated piping from corrosion.

Keeping meters free from snow and other obstacles also makes it easier to shut off the gas in the event of a leak or other emergency, and to read the meter.

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