

Here's a smell you should know well

It smells bad, but that's good

That unusual smell is a harmless chemical that we add to natural gas to help you detect leaks. We add this odorant as a safety precaution because natural gas has no odor of its own.

Please share this card with your family and friends to make sure they know how to safely react if they recognize the smell of natural gas.

If you smell natural gas ...

- Do not light a flame.
- Do not use light switches, telephones or other electrically operated devices that may spark and ignite the gas.
- Evacuate the building or residence immediately.
- Do not start a motor or vehicle.



- SCRATCH HERE -
(RASPE AQUÍ)

Call Questar's toll-free number, 1-800-767-1689 from a nearby phone for help. Questar Gas will come to check for a gas leak for no additional charge. You may also call 911 or the fire department for assistance.

Si huele este olor, evacúe y llame al número 911.

(over)

Other natural gas features that keep you safe

Natural gas is non-toxic (not poisonous). If inhaled, no harmful, toxic ingredients will be absorbed into your blood.

Natural gas is lighter than air. If it escapes into the atmosphere, it dissipates rapidly. Heavier-than-air gases, like propane and gasoline fumes, settle and accumulate near the ground.

Natural gas is colorless. When mixed with the proper amount of air and ignited, invisible natural gas burns with a clean, blue flame. It is one of the cleanest-burning fuels, producing primarily heat, carbon dioxide and water vapor.

Natural gas burns only when properly mixed. It will only ignite when there is an air-and-gas mixture between 5 and 15 percent natural gas. Any mixture containing less than 5 percent or greater than 15 percent natural gas will not ignite.

And remember ...

You can keep your buried utility lines safe by calling "811". So, before you dig, grade or excavate, remember to call. It's for your safety, and it's the law. To have your natural gas and other lines located and marked before a construction project, call at least two business days in advance. The service is free.



Know what's below.
Call before you dig.

QUESTAR
Gas