SERVICE AND TECHNICAL SUPPORT MANUAL
Single Stage, PSC Blower Motor
35” Tall, High Efficiency Condensing Gas Furnace
N9MSB (B Series)

Save this manual for future reference.

Safety Labeling and Signal Words

DANGER, WARNING, CAUTION, and NOTE
The signal words DANGER, WARNING, CAUTION, and NOTE are used to identify levels of hazard seriousness. The signal word DANGER is only used on product labels to signify an immediate hazard. The signal words WARNING, CAUTION, and NOTE will be used on product labels and throughout this manual and other manuals that may apply to the product.

DANGER – Immediate hazards which will result in severe personal injury or death.

WARNING – Hazards or unsafe practices which could result in severe personal injury or death.

CAUTION – Hazards or unsafe practices which may result in minor personal injury or product or property damage.

NOTE – Used to highlight suggestions which will result in enhanced installation, reliability, or operation.

Signal Words in Manuals
The signal word WARNING is used throughout this manual in the following manner:

⚠️ WARNING

Signal Words on Product Labeling
Signal words are used in combination with colors and/or pictures or product labels.

⚠️ Safety–alert symbol
When you see this symbol on the unit and in instructions or manuals, be alert to the potential for personal injury.

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MODELS

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Use of the AHRI Certified TM Mark indicates a manufacturer's participation in the program. For verification of certification for individual products, go to www.ahridirectory.org.
SAFETY CONSIDERATIONS

Improper installation, adjustment, alteration, service, maintenance, or use can cause explosion, fire, electrical shock, or other conditions which may cause death, personal injury, or property damage. Consult a qualified installer, service agency, or your distributor or branch for information or assistance. The qualified installer or agency must use factory–authorized kits or accessories when modifying this product. Refer to the individual instructions packaged with the kits or accessories when installing.

Follow all safety codes. Wear safety glasses, protective clothing, and work gloves. Use quenching cloth for brazing operations. Have fire extinguisher available. Read these instructions thoroughly and follow all warnings or cautions included in literature and attached to the unit. Consult local building codes, the current editions of the National Fuel Gas Code (NFCG) NFPA 54/ANSI Z223.1, and the National Electrical Code (NEC) NFPA 70.

In Canada refer to the current editions of the National standards of Canada CAN/CSA–B149.1 and .2 Natural Gas and Propane Installation Codes, and Canadian Electrical Code CSA C22.1.

Recognize safety information. This is the safety–alert symbol ⚠️. When you see this symbol on the unit and in instructions or manuals, be alert to the potential for personal injury. Understand these signal words; DANGER, WARNING, and CAUTION. These words are used with the safety–alert symbol. DANGER identifies the most serious hazards which will result in severe personal injury or death. WARNING signifies hazards which could result in personal injury or death. CAUTION is used to identify unsafe practices which may result in minor personal injury or product and property damage. NOTE is used to highlight suggestions which will result in enhanced installation, reliability, or operation.

⚠️ WARNING

PERSONAL INJURY, AND/OR PROPERTY DAMAGE HAZARD

Failure to carefully read and follow this warning could result in equipment malfunction, property damage, personal injury and/or death. Installation or repairs made by unqualified persons could result in equipment malfunction, property damage, personal injury and/or death. The information contained in this manual is intended for use by a qualified service technician familiar with safety procedures and equipped with proper tools and test instruments. Installation must conform with local building codes and with the Natural Fuel Gas Code (NFCG) NFPA 54/ANSI Z223.1, and National standards of Canada CAN/CSA–B149.1 and .2 Natural Gas and Propane Installation Codes.

⚠️ WARNING

ELECTRICAL SHOCK HAZARD

Failure to follow this warning could cause personal injury or death. Before performing service or maintenance operations on unit, always turn off main power switch to unit and install lockout tag. Unit may have more than one power switch.

⚠️ WARNING

CARBON MONOXIDE POISONING AND FIRE HAZARD

Failure to follow safety warnings could result in personal injury, death, and/or property damage. This furnace is not designed for use in mobile homes, trailers or recreational vehicles.

⚠️ CAUTION

CUT HAZARD

Failure to follow this caution may result in damage personal injury. Sheet metal parts may have sharp edges or burrs. Use care and wear appropriate protective clothing, safety glasses and gloves when handling parts and servicing furnaces.
START–UP CHECK SHEET
For PSC Models N9MSB
(This sheet is optional. Keep for future reference.)

Date of Start-Up: ______________________
Dealer Name: ______________________
Address: ______________________
City, State(Province), Zip or Postal Code: __________
Phone: ______________________
Owner Name: ______________________
Address: ______________________
City, State(Province), Zip or Postal Code: __________
Model Number: ______________________
Serial Number: ______________________

Setup Checks
Check the box when task is complete.

All Electrical Connections Tight? ☐
Have hoses been relocated for furnace U/D/H application? ☐
Condensate Drain Connected? ☐
Condensate Drain Trapped? ☐
Manual Gas Shut-off Upstream of Furnace/Drip Leg ☐
Gas Valve turned ON? ☐

Type of Gas: Natural: ☐ Propane: ☐
Filter Type and Size:________________________

Check in box the Blower OFF Delay Jumper Heating Position for Fan “Time OFF” Setting:

<table>
<thead>
<tr>
<th>1 and 2</th>
<th>2 and 3</th>
<th>3 and 4</th>
<th>5 and 6</th>
</tr>
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<td>90</td>
<td>120</td>
<td>150</td>
<td>180</td>
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</table>

Calculated Input (BTU) Rate: (See Checks and Adjustments Section).

Heating Check

Measured Line Pressure During Heat: __________
Measured Manifold Pressure: Heat __________
Temperature of Supply Air: Heat __________
Temperature of Return Air: __________
Temperature Rise (Supply − Return): Heat __________
In Rise Range (see furnace rating plate)? ☐
Static Pressure (Ducts) High Heat: Supply __________
 Return __________
The Blower Speed Tap used for: Heat __________
Optional Check: CO? __________
 CO2? __________

Cooling Check

Temperature of Supply Air: __________
Temperature of Return Air: __________
Temperature Difference: __________
Static Pressure (Ducts) Cooling: Supply __________
 Return __________
The Blower Speed Tap used for: Cooling __________
Dealer Comments:________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Specifications subject to change without notice.
START-UP, ADJUSTMENT, AND SAFETY CHECK

General

1. Furnace must have a 115-v power supply properly connected and grounded.

NOTE: Proper polarity must be maintained for 115-v wiring. Control status indicator light flashes rapidly and furnace does not operate if polarity is incorrect or if the furnace is not grounded.

2. Thermostat wire connections at terminals R, W, G, and Y must be made at 24-v terminal block on furnace control.

3. Natural gas service pressure must not exceed 0.5 psig (14- in. w.c., 1125 Pa), but must be no less than 0.16 psig (4.5-in. w.c., 350 Pa).

4. Blower door must be in place to complete 115-v electrical circuit and supply power to the furnace components.

UNIT OPERATION HAZARD
Failure to follow this caution may result in intermittent unit operation or performance satisfaction.

These furnaces are equipped with a manual reset limit switch in burner assembly. This switch opens and shuts off power to the gas valve if an overheat condition (flame rollout) occurs in the burner assembly/enclosure. Correct inadequate combustion—air supply, improper gas pressure setting, improper burner or gas orifice positioning, or improper venting condition before resetting switch. DO NOT jumper this switch.

CAUTION

Before operating furnace, check flame rollout manual reset switch for continuity. If necessary, press button to reset switch. EAC (115vac) terminal is energized whenever blower operates. HUM (24vac) terminal is only energized the draft inducer is energized in heating.

Prime Condensate Trap with Water

WARNING

CARBON MONOXIDE POISONING HAZARD
Failure to follow these warnings could result in personal injury or death.

Failure to use a properly configured trap or NOT water-priming trap before operating furnace may allow positive pressure vent gases to enter the structure through drain tube. Vent gases contain carbon monoxide which is tasteless and odorless.

1. Remove upper and middle collector box drain plugs opposite of the condensate trap. (See Figure 1)

2. Connect field-supplied 5/8-in. (16 mm) ID tube with attached funnel (see Figure 1) to upper collector box drain connection.

3. Pour one quart (liter) of water into funnel/tube. Water should run through collector box, overfill condensate trap, and flow into open field drain.

4. Remove funnel; replace collector box drain plug.

5. Connect field-supplied 5/8-in. (16 mm) ID tube to middle collector box drain port.

6. Pour one quart (liter) of water into funnel/tube. Water should run through collector box, overfill condensate trap, and flow into open field drain.

7. Remove funnel and tube from collector box and replace collector box drain plug.

Figure 1 Priming Condensate Drain

Purge Gas Lines

If not previously done, purge the lines after all connections have been made and check for leaks.

WARNING

FIRE OR EXPLOSION HAZARD
Failure to follow this warning could result in personal injury, death, and/or property damage.

Never purge a gas line into a combustion chamber. Never test for gas leaks with an open flame. Use a commercially available soap solution made specifically for the detection of leaks to check all connections. A fire or explosion may result causing property damage, personal injury or loss of life.

Adjustments

WARNING

FIRE HAZARD
Failure to follow this warning could result in personal injury, death and/or property damage.

DO NOT bottom out gas valve regulator adjusting screw. This can result in unregulated manifold pressure and result in excess overfire and heat exchanger failures.

CAUTION

FURNACE DAMAGE HAZARD
Failure to follow this caution may result in reduced furnace life.

DO NOT redrill orifices. Improper drilling (burrs, out-of-round holes, etc.) can cause excessive burner noise and misdirection of burner flames. This can result in flame impingement of heat exchangers, causing failures. (See Figure 2)
The NATURAL GAS manifold pressure adjustments in Table 3 compensate for BOTH altitude AND gas heating value. DO NOT apply an additional de-rate factor to the pressures shown in Table 3. The values in this Table and NOT referenced to sea level; they are AS–MEASURED AT ALTITUDE.

The heating content of natural gas at altitude may already provide for a reduction in capacity or altitude. Refer to Table 3. No adjustments to the furnace may be necessary at altitude for certain gas heating values.

Refer to the instructions provided in the factory-specified LP/Propane conversion kit for instructions for setting gas manifold pressures for LP/Propane applications.

In the USA, the input rating for altitudes above 2000 ft. (610 M) must be reduced by 2 percent for each 1000 ft. (305 M) above sea level refer to Table 1. The natural gas manifold pressures in Table 3 adjust for BOTH altitude and natural gas heating value.

In Canada, the input rating must be reduced by 5 percent for altitudes of 2000 ft. to 4500 ft. (610 to 1372 M) above sea level. The natural gas manifold pressures in Table 3 adjust for BOTH altitude and natural gas heating value.

NOTE: For Canadian altitudes of 2000 to 4500 ft. (610 to 1372 M), use USA altitudes of 2001 to 3000 ft. (611 to 914 M) in Table 3.

To adjust manifold pressure to obtain the proper input rate, first, determine if the furnace has the correct orifice installed. At higher altitudes or different gas heat contents, it may be necessary to change the factory orifice to a different orifice. Tables have been provided in the furnace Service and Technical Manual to match the required orifice to the manifold pressure to the heat content and specific gravity of the gas. To do this:

1. Obtain average yearly gas heat value (at installed altitude) from local gas supplier.
2. Obtain average yearly gas specific gravity from local gas supplier.
3. Find installation altitude range for your installation in the manifold pressure tables in Table 3.

4. Find closest natural gas heat value and specific gravity in Table 3. Follow heat value and specific gravity lines to point of intersection to find orifice size and low-and high-heat manifold pressure settings for proper operation.
5. Check and verify burner orifice size in furnace. NEVER ASSUME ORIFICE SIZE. ALWAYS CHECK AND VERIFY.

6. Replace orifice with correct size, if required by Table 3. Use only factory–supplied orifices. See EXAMPLE 1.

EXAMPLE 1:

\[
\text{Manifold pressure: 3.4-in. w.c. (847 Pa).}
\]

NOTE: To convert gas manifold Table pressures to Pascals, multiply the in.w.c. value by 249.1 Pa/in. w.c. (1 in. wc. = 249.1 Pa).

### Table 1

<table>
<thead>
<tr>
<th>ALTITUDE FT. (M)</th>
<th>PERCENT OF DERATE</th>
<th>DERATE MULTIPLIER FACTOR*</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 – 2000 (0 – 610)</td>
<td>0</td>
<td>1.00</td>
</tr>
<tr>
<td>2001 – 3000 (610 – 914)</td>
<td>4 – 6</td>
<td>0.95</td>
</tr>
<tr>
<td>3001 – 4000 (914 – 1219)</td>
<td>6 – 8</td>
<td>0.93</td>
</tr>
<tr>
<td>4001 – 5000 (1219 – 1524)</td>
<td>8 – 10</td>
<td>0.91</td>
</tr>
<tr>
<td>5001 – 6000 (1524 – 1829)</td>
<td>10 – 12</td>
<td>0.89</td>
</tr>
<tr>
<td>6001 – 7000 (1829 – 2134)</td>
<td>12 – 14</td>
<td>0.87</td>
</tr>
<tr>
<td>7001 – 8000 (2134 – 2438)</td>
<td>14 – 16</td>
<td>0.85</td>
</tr>
<tr>
<td>8001 – 9000 (2438 – 2743)</td>
<td>16 – 18</td>
<td>0.83</td>
</tr>
<tr>
<td>9001 – 10,000 (2743 – 3048)</td>
<td>18 – 20</td>
<td>0.81</td>
</tr>
</tbody>
</table>

* Derate multiplier factors are based on midpoint altitude for altitude range.

NOTE: For Canadian altitudes of 2000 to 4500 ft. (610 to 1372 M), use USA altitudes of 2001 to 3000 ft. (611 to 914 M)

### Check Inlet Gas Pressure

The inlet gas pressure must be checked with the furnace operating in maximum heat. This is necessary to make sure the inlet gas pressure does not fall below the minimum pressure of 4.5 in. w.c.

1. Make sure the gas supply is turned off to the furnace and at the electric switch on the gas valve.
2. Remove the 1/8 in. NPT plug from the inlet pressure tap on the gas valve.
3. Connect a manometer to the inlet pressure tap on gas valve.
4. Turn on furnace power supply.
5. Turn gas supply manual shutoff valve to ON position.
6. Turn furnace gas valve switch to ON position.
7. Jumper R and W thermostat connections at the furnace control board.
8. When main burners ignite, confirm inlet gas pressure is between 4.5 in. w.c. (1125 Pa) and 13.6 in. w.c. (3388 Pa).
9. Remove jumper across thermostat connections to terminate call for heat. Wait until the blower off delay is completed.
10. Turn furnace gas valve electric switch to OFF position.
11. Turn gas supply manual shutoff valve to OFF position.
12. Turn off furnace power supply.
13. Remove manometer from the inlet pressure tap of the gas valve.

**WARNING**

**FIRE HAZARD**
Failure to follow this warning could result in personal injury, death, and/or property damage.
Re–install manifold pressure tap plug in gas valve to prevent gas leak.


**Adjust Manifold Pressure**

1. Adjust manifold pressure to obtain proper gas input rate.
   (See Figure 3)
   a. Turn gas valve ON/OFF switch to OFF.
   b. Remove manifold pressure tap plug from gas valve.
   c. Connect a water column manometer or similar device to manifold pressure tap.
   d. Turn gas valve ON/OFF switch to ON.
   e. Manually close blower door switch.
   f. Jumper R and W thermostat connections on control to start furnace. (See Figure 4)
   g. Remove regulator adjustment cap from gas valve pressure regulator (See Figure 3) and turn adjusting screw (3/16 or smaller flat–tipped screwdriver) counterclockwise (out) to decrease input rate or clockwise (in) to increase input rate.

**NOTICE**

DO NOT set low–heat manifold pressure less than 2.8–in. w.c. (697 Pa) or more than 3.8–in. w.c. (947 Pa) for natural gas. If required manifold pressure is outside this range, change main burner orifices.

h. When correct input is obtained, replace cap that conceals gas valve regulator adjustment screw. Main burner flame should be clear blue, almost transparent (See Figure 13)
   i. Remove jumper R to W.

2. Verify natural gas input rate by clocking meter.

**NOTE:** Contact your HVAC distributor or gas supplier for metric gas meter Tables, if required.
a. Turn off all other gas appliances and pilots served by the meter.
b. Jumper R to W.
c. Run furnace for 3 minutes.
d. Measure time (in sec) for gas meter to complete 1 revolution and note reading. The 2 or 5 cubic feet dial provides a more accurate measurement of gas flow.
e. Refer to Table 2 for cubic ft. of gas per hr.
f. Multiply gas rate cu ft./hr by heating value (Btuh/cu ft.) to obtain input. If clocked rate does not match required input from Step 1, increase manifold pressure to increase input or decrease manifold pressure to decrease input. Repeat steps b through e until correct input is achieved. Re–install regulator seal cap on gas valve.
g. If clocked rate does not match required input from Step 1, increase manifold pressure to increase input or decrease manifold pressure to decrease input. Repeat steps b through e of Step 1 until correct heat input is achieved. Re–install regulator seal cap on gas valve.

3. Restore furnace to normal operating condition.
a. Turn gas valve ON/OFF switch to OFF.
b. Remove water column manometer or similar device from manifold pressure tap.
c. Replace manifold pressure tap plug to gas valve.
d. Turn gas valve ON/OFF switch to ON.
e. Check for gas leaks and verify furnace operation

**WARNING**

**FIRE HAZARD**
Failure to follow this warning could result in personal injury, death, and/or property damage.
Reinstall manifold pressure tap plug in gas valve to prevent gas leak.
Figure 4  Example of Single Stage Furnace Control for PSC Blower Motor

- **J2 JUMPER**
- **24-V THERMOSTAT TERMINALS**
- **3-AMP FUSE**
- **LED OPERATION & DIAGNOSTIC LIGHT**
- **115-VAC (L2) NEUTRAL CONNECTIONS**
- **BLOWER SPEED SELECTION TERMINALS**
- **HEAT OFF-DELAY**
- **TWINNING AND/OR COMPONENT TEST TERMINAL**
- **HUMIDIFIER TERMINAL (24-VAC 0.5 AMP MAX)**
- **TRANSFORMER 24-VAC CONNECTIONS**
- **P1 – LOW VOLTAGE MAIN HARNESS CONNECTOR**
- **115 VAC (L1) LINE VOLTAGE CONNECTION**
- **HUMIDIFIER TERMINAL 115-VAC**
- **P2 – HOT SURFACE IGNITOR (HSI) & INDUCER MOTOR (IND) CONNECTOR**

L11F090
<table>
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<th>SECONDS FOR 1 REVOLUTION</th>
<th>Gas Rate (CU ft./hr)</th>
<th>SIZE OF TEST DIAL</th>
<th>SECONDS FOR 1 REVOLUTION</th>
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<tr>
<td></td>
<td>1 Cu Ft.</td>
<td>2 Cu Ft.</td>
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SINGLE-STAGE FURNACE

(TABULATED DATA BASED ON 20,000 BTUH PER BURNER, DERATED 2%/1000 FT (305M) ABOVE SEA LEVEL)
### Adjust Temperature Rise

**NOTE:** Blower door must be installed when taking temperature rise reading. Leaving blower door off will result in incorrect temperature measurements, due to possible changes in duct static pressure and airflow.

#### FURNACE DAMAGE HAZARD

Failure to follow this caution may result in:

- Overheating the heat exchangers or condensing flue gases in heat exchanger areas not designed for condensate.
- Shortened furnace life.
- Component damage.

Temperature rise must be within limits specified on furnace rating plate. Recommended operation is at midpoint of rise range or slightly above.

#### WARNING

**ELECTRICAL OPERATION HAZARD**

Failure to follow this warning could result in personal injury or death.

Disconnect 115vac electrical power before changing speed tap.
(Read following caution before changing taps).

CAUTION

UNIT DAMAGE HAZARD
To avoid operating outside the rise range and avoid component damage:
Refer to the Air Delivery Tables to determine which airflow and settings are allowed for proper heating airflow. DO NOT use the highlighted settings for heating airflow. The highlighted settings are to be used for Cooling and Continuous Fan ONLY.

Change the blower speed taps as required to maintain proper temperature rise for Heating and Cooling as described above. To change blower motor speed selections for heating mode, remove blower motor lead from control HEAT terminal(s). (See Figure 4) Select desired blower motor speed lead(s) from the other motor leads and relocate it/them to HEAT (heating blower tap) terminal(s). Reconnect original lead on SPARE terminal.

Adjust Blower Off Delay (Heat Mode)
If desired, the main blower off time delay period may be lengthened or shortened when operating in the heating mode to provide greater comfort. For position and location of jumpers on control center. (See Figure 4 and Figure 15) The blower off-delay has four adjustable settings from 90 sec to 180 sec. (See Table 4) To change the blower off delay setting, move the jumper from one set of pins on the control to the pins used for the desired blower off delay. Factory blower off-delay setting is 120 sec.

Table 4
<table>
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<th>PINS</th>
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<td>4 AND 5</td>
<td>180</td>
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</table>

Adjust Cooling Airflow
The cooling airflow can be set from the remaining blower speed taps. Refer to the Air Delivery Tables in these instructions.

CAUTION

FURNACE OVERHEATING HAZARD
Failure to follow this caution may result in reduced furnace life.
Recheck temperature rise. It must be within limits specified on the rating plate. Recommended operation is at the mid-point of rise range or slightly above.

Adjust Thermostat Heat Anticipator
**Mechanical thermostat:** Set thermostat heat anticipator to match the amp. draw of the electrical components in the R-W circuit. Accurate amp. draw readings can be obtained at the wires normally connected to thermostat sub-base terminals, R and W. The thermostat anticipator should NOT be in the circuit while measuring current.

1. Remove thermostat from sub-base or from wall.
2. Connect an amp. meter across the R and W sub-base terminals or R and W wires at wall.
3. Record amp. draw across terminals when furnace is in low heat and after blower starts.
4. Set heat anticipator on thermostat per thermostat instructions and install on sub-base or wall.
5. Install blower access door.

**Electronic thermostat:** Set cycle rate for 3 cycles per hr.

Check Safety Controls
The flame sensor, gas valve, and pressure switch were all checked in the Start–up procedure section as part of normal operation.

1. Check Main Limit Switch
   This control shuts off combustion system and energizes air–circulating blower motor, if furnace overheats. By using this method to check the temperature limit control, it can be established that the limit is functioning properly and that the limit will operate if there is a restricted return–air supply or motor failure. If the limit control does not function during this test, the cause must be determined and corrected.
   a. Run furnace for at least 5 minutes.
   b. Gradually block off return air with a piece of cardboard or sheet metal until the limit trips.
   c. Unblock return air to permit normal circulation.
   d. Burners will re-light when furnace cools down.

2. Check Pressure Switch(es)
   This control proves operation of the draft inducer blower.
   a. Turn off 115–v power to furnace.
   b. Disconnect inducer motor lead wires from wire harness.
   c. Turn on 115–v power to furnace.
   d. Set thermostat to “call for heat” and wait 1 minute. When low pressure switch is functioning properly, hot surface igniter should NOT glow and control diagnostic light flashes a status code 3. If hot surface igniter glows when inducer motor is disconnected, shut down furnace immediately.
   e. Determine reason low pressure switch did not function properly and correct condition.
   f. Turn off 115–v power to furnace.
   g. Reconnect inducer motor wires, replace door, and turn on 115–v power.
### Checklist

1. Put away tools and instruments. Clean up debris.
2. Verify that the jumper is removed from the TEST/TWIN terminal. Verify that there is nothing plugged into the PLT connector.

NOTE: If there is a jumper connector plugged into PLT, remove it and discard. (See Figure 4)

3. Verify that the Blower/Heat Off Delay jumpers are set as desired. (See Figure 4 and Figure 15)

### Table 5

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<td>1055</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Red</td>
<td>1365</td>
<td>1305</td>
<td>1245</td>
<td>1185</td>
<td>1125</td>
<td>1065</td>
<td>1005</td>
<td>945</td>
<td>885</td>
</tr>
</tbody>
</table>

### NOTE:

1. A filter is required for each return-air inlet. Airflow performance includes a 3/4 in. (19 mm) washable filter media such as contained in factory-authorized accessory filter rack. See accessory list. To determine airflow performance without this filter, assume an additional 0.1 in. w.c. available external static pressure.
2. Blower speed taps are not always in the same order. Factory Default blower connections are as follows:
   - Heating airflow = BLUE (also used for Continuous Fan)
   - Cooling airflow = BLACK (enabled when the Y terminal is energized)
3. Airflows over 1800 CFM require bottom return, two-side return, or bottom and side return. A minimum filter size of 20" x 25" (508 x 635 mm) is required.
4. For upflow applications, air entering from one side into both the side of the furnace and a return air base counts as a side and bottom return.
5. Highlighted areas indicate that this airflow range is beyond the range allowed for heating. THESE AIRFLOW RANGES MAY ONLY BE USED FOR COOLING.
6. All airflows that are shown in **BOLD** exceed 0.58 Watts per CFM at the given external static pressure.

Specifications subject to change without notice.

440 04 4412 00
SERVICE AND MAINTENANCE PROCEDURES

**WARNING**

FIRE, INJURY OR DEATH HAZARD
Failure to follow this warning could result in personal injury, death and/or property damage.

The ability to properly perform maintenance on this equipment requires certain knowledge, mechanical skills, tools, and equipment. If you do not possess these, do not attempt to perform any service and maintenance on this equipment other than those procedures recommended in the Owner's Manual.

**CAUTION**

ENVIRONMENTAL HAZARD
Failure to follow this caution may result in environmental pollution.

Remove and recycle all components or materials (i.e. oil, refrigerant, control board, etc.) before unit final disposal.

**WARNING**

ELECTRICAL SHOCK, FIRE OR EXPLOSION HAZARD
Failure to follow this warning could result in personal injury or death.

Before installing, modifying, or servicing system, main electrical disconnect switch must be in the OFF position and install a lockout tag. There may be more than one disconnect switch. Lock out and tag switch with a suitable warning label. Verify proper operation after servicing.

**CAUTION**

ELECTRICAL OPERATION HAZARD
Failure to follow this caution may result in improper furnace operation or failure of furnace.

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

---

**General**

These instructions are written as if the furnace is installed in an upflow application. An upflow furnace application is where the blower is located below the combustion and controls section of the furnace, and conditioned air is discharged upward. Since this furnace can be installed in any of the 4 positions shown in Figure 6, you must revise your orientation to component location accordingly.

**WARNING**

ELECTRICAL SHOCK HAZARD
Failure to follow this warning could result in personal injury or death.

There may be more than one electrical supply to the furnace. Check accessories and cooling unit for additional electrical supplies that must be shut off during furnace servicing. Lock out and tag switch with a suitable warning label.

The electrical ground and polarity for 115−V wiring must be properly maintained. Refer to Figure 7 for field wiring information and to Figure 15 for furnace wiring information.

**NOTE:** If the polarity is not correct, the STATUS LED on the control will flash code 10 and prevent the furnace from heating.

The control system also requires an earth ground for proper operation of the control and flame−sensing electrode.

The 24−V circuit contains an automotive−type, 3−amp. fuse located on the control. (See Figure 4) Any shorts of the 24−V wiring during installation, service, or maintenance will cause this fuse to blow. If fuse replacement is required, use ONLY a 3−amp. fuse. The control LED display will be off when fuse needs to be replaced.

**Troubleshooting**

Refer to the service label. (See Figure 14—Service Label)

The Troubleshooting Guide – Flow Chart (See Figure 16) can be a useful tool in isolating furnace operation problems. Beginning with the word “Start,” answer each question and follow the appropriate arrow to the next item.

The Guide – Flow Chart will help to identify the problem or failed component. After replacing any component, verify correct operation sequence.

Proper instrumentation is required to service electrical controls. The control in this furnace is equipped with a Status Code LED (Light− Emitting Diode) to aid in installation, servicing, and troubleshooting. Status codes can be viewed at the indicator in blower door. The green furnace control LED is either ON heartbeat, off or a code composed of 1 or 2 digits. The first digit is the number of short flashes, the second digit is the number of long flashes.
For an explanation of status codes, refer to service label located on blower door or Figure 14, and the troubleshooting guide which can be obtained from your distributor.

Retrieving Stored Fault Codes

NOTE: Fault codes cannot be retrieved if a thermostat signal (24-V on W, Y, G, etc.) is present, or if any delays such as blower off-delays are active.

The stored status codes will NOT be erased from the control memory when 115- or 24-V power is interrupted. See the Service Label (See Figure 14) for more information. The most recent fault code may be retrieved as follows:

1. Leave 115-V power connected to furnace.
2. Observe the status LED through the blower door (the lower door on upflow applications) indicator. Refer to the Service Label (See Figure 14) to interpret the LED.
3. Remove the Main/Control door (the upper door on upflow installations).
4. BRIEFLY disconnect and reconnect ONE of the main limit wires.
5. The LED will flash the last stored fault code. Refer to the Service Label (See Figure 14) to interpret the LED.
6. A component test sequence will follow.
7. Reinstall the Main/Control door.

Component Self–Test

NOTE: The furnace control component test allows all components to run for a short time; except the gas valve and humidifier terminal HUM 24 VAC are not energized. The EAC terminal is energized when the blower is energized. The HUM terminal is energized when the inducer is energized. This feature helps diagnose a system problem in case of a component failure. The component test feature will not operate if any thermostat signal is present at the control and not until all time delays are completed.

To begin Component Self–Test:

1. Remove blower access door.
2. Disconnect the thermostat R lead from furnace control.
3. Manually close blower door switch. Caution must be taken when manually closing this switch for service purposes.

**WARNING**

**ELECTRICAL SHOCK HAZARD**

Failure to follow this warning could result in personal injury, or death.

Blower access door switch opens 115–V power to control. No component operation can occur unless switch is closed. Caution must be taken when manually closing this switch for service purposes.

4. For approximately 2 sec, short (jumper) the C terminal on control to the TEST/TWIN 3/16—in. (5 mm) quick-connect terminal on control until the LED goes off. Remove jumper from terminals. (See Figure 4)

NOTE: If TEST/TWIN and C terminals are jumpered longer than 2 sec, LED will flash code 10 and ignore component test request.

Component test sequence is as follows:

a. LED will display previous status code 4 times.
b. Inducer motor starts and continues to run until Step f of component test sequence.
c. After 7 seconds the hot surface igniter is energized for 15 sec., then off.
d. Blower motor operates on HEAT speed for 10 sec.
e. Blower motor operates on COOL speed for 10 sec.
f. Inducer motor stops.
5. Reconnect R lead to furnace control, remove tape from blower door switch, and re-install blower door.
6. Verify furnace shut down by lowering thermostat setting below room temperature.
7. Verify that furnace restarts by raising thermostat setting above room temperature.
Care and Maintenance

⚠️ WARNING

FIRE OR EXPLOSION HAZARD
Failure to follow this warning could result in personal injury, death and/or property damage.
Never store flammable or combustible materials on, near, or in contact with the furnace, such as:
1. Spray or aerosol cans, rags, brooms, dust mops, vacuum cleaners, or other cleaning tools.
2. Soap powders, bleaches, waxes or other cleaning compounds, plastic or plastic containers, gasoline, kerosene, cigarette lighter fluid, dry cleaning fluids, or other volatile fluids.
3. Paint thinners and other painting compounds, paper bags, or other paper products. Exposure to these materials could lead to corrosion of the heat exchangers.

For continuing high performance and to minimize possible furnace failure, periodic maintenance must be performed on this furnace. Consult your local dealer about proper frequency of maintenance and the availability of a maintenance contract.

⚠️ WARNING

ELECTRICAL SHOCK AND FIRE HAZARD
Failure to follow this warning could result in personal injury, death, and/or property damage.
Turn off the gas and electrical supplies to the furnace and install lockout tag before performing any maintenance or service. Follow the operating instructions on the label attached to the furnace.

⚠️ WARNING

CARBON MONOXIDE POISONING AND FIRE HAZARD
Failure to follow this warning could result in personal injury, death and/or property damage.
Never operate furnace without a filter or filtration device installed. Never operate a furnace with filter or filtration device access doors removed.

⚠️ CAUTION

CUT HAZARD
Failure to follow this caution may result in personal injury.
Sheet metal parts may have sharp edges or burrs.
Use care and wear appropriate protective clothing, safety glasses and gloves when handling parts, and servicing furnaces.

The minimum maintenance on this furnace is as follows:
1. Check and clean air filter each month or more frequently if required. Replace if torn.
2. Check blower motor and wheel for cleanliness each heating and cooling season. Clean as necessary.
3. Check electrical connections for tightness and controls for proper operation each heating season. Service as necessary.
4. Inspect burner compartment before each heating season for rust, corrosion, soot or excessive dust. If necessary, have furnace and burner serviced by a qualified service agency.
5. Inspect the vent pipe/vent system before each heating season for water leakage, sagging pipes or broken fittings. Have vent pipes/vent system serviced by a qualified service agency.
6. Inspect any accessories attached to the furnace such as a humidifier or electronic air cleaner. Perform any service or maintenance to the accessories as recommended in the accessory instructions.

Cleaning and/or Replacing Air Filter
The air filter type may vary depending on the application or orientation. The filter is external to the furnace casing. There are no provisions for an internal filter with this furnace. See “Filter Arrangement” under the “Installation” section of this manual.

**NOTE:** If the filter has an airflow direction arrow, the arrow must point toward the blower.
To clean or replace filters, proceed as follows:

1. Turn off electrical supply to furnace.
2. Remove filter cabinet door.
3. Slide filter out of cabinet.
4. If equipped with permanent, washable filter, clean filter by spraying cold tap water through filter in opposite direction of airflow. Rinse filter and let dry. Oiling or coating of the filter is not recommended.
5. If equipped with factory specified disposable media filter, replace only with a factory specified media filter of the same size.
6. Slide filter into cabinet.
7. Replace filter cabinet door.
8. Turn on electrical supply to furnace.

Blower Motor and Wheel Maintenance
To ensure long life, economy, and high efficiency, clean accumulated dirt and grease from blower wheel and motor annually.
The inducer and blower motors are pre-lubricated and require no additional lubrication. These motors can be identified by the absence of oil ports on each end of the motor.
The following items should be performed by a qualified service technician. Clean blower motor and wheel as follows:
1. Turn off electrical supply to furnace.
2. Remove blower door.
3. All factory wires can be left connected, but field thermostat and accessory wiring may need to be disconnected depending on their length and routing.
4. If the vent and combustion air pipe passes through the blower compartment, it will be necessary to remove the pipes from the blower compartment.

Disconnect the vent and combustion air pipe by:

   a. Loosen the clamps on the vent couplings and combustion air pipe external to the furnace.
   b. Separate the pipes from the couplings and move them aside.
   c. Loosen the clamps on the vent couplings and combustion air pipe located on the blower shelf.
   d. Separate the pipes from the blower compartment and set aside.
   e. Remove the couplings from the pipe adapters and set aside.
   f. After servicing the blower, reverse steps a through e.
   g. Tighten all clamps 15 lb−in.

See Figure 8 for steps 5 through 14.
5. Remove screws securing blower assembly to blower shelf and slide blower assembly out of furnace. Detach ground wire and disconnect blower motor harness plugs from blower motor.

NOTE: Blower wheel is fragile. Use care.
6. Clean blower wheel and motor by using a vacuum with soft brush attachment. Be careful not to disturb balance weights (clips) on blower wheel vanes. Do not bend wheel or blades as balance will be affected.
7. If greasy residue is present on blower wheel, remove wheel from the blower housing and wash it with an appropriate degreaser. To remove wheel:
   a. Mark blower wheel location on shaft before disassembly to ensure proper reassembly.
   b. Loosen setscrew holding blower wheel on motor shaft.
   c. Mark blower wheel orientation and cutoff plate location to ensure proper reassembly.
   d. Remove screws securing cutoff plate and remove cutoff plate from housing.
   e. Remove bolts holding motor mounts to blower housing and slide motor and mounts out of housing.
   f. Remove blower wheel from housing.
   g. Clean wheel per instructions on degreaser cleaner. Do not get degreaser in motor.
8. Reassemble motor and blower wheel by reversing items 7b through 7f. Ensure wheel is positioned for proper rotation.
9. Torque motor mounting bolts to 40 +/− 10 lb−in. when reassembling.
10. Torque blower wheel set screw to 160 +/− 20 lb−in. when reassembling.
11. Verify that blower wheel is centered in blower housing and set screw contacts the flat portion of the motor shaft. Loosen set screw on blower wheel and reposition if necessary.
12. Spin the blower wheel by hand to verify that the wheel does not rub on the housing.
13. Reinstall blower assembly in furnace.

---

**Figure 8: Blower Assembly**

- **A11584A**: Motor Shaft Flat
- **A11584B**: Set Screw
- **A11584C**: Motor Wheel Hub
- **A11584D**: Screw Location
- **A11584E**: See Detail A
- **A11584F**: Screw (Gnd)
- **A11584G**: Blower Hsg Assy
- **A11584H**: Motor, Blower Wheel, Blower Cutoff, Blower Capacitor or Choke When Required

**SEE DETAIL A**
14. Reinstall 2 screws securing blower assembly to blower deck.
15. Reconnect blower leads to furnace control. Refer to furnace wiring diagram, and connect thermostat leads if previously disconnected.

**NOTE:** Be sure to attach ground wire and reconnect blower harness plugs to blower motor.

### WARNING

**ELECTRICAL OPERATION HAZARD**

Failure to follow this warning could result in personal injury or death.

Blower door switch opens 115–V power to control. No component operation can occur unless switch is closed. Caution must be taken when manually closing this switch for service purposes.

16. Downflow or horizontal furnaces with vent pipe through furnace only:
   a. Install and connect short piece of vent pipe inside furnace to existing vent.
   b. Connect vent connector to vent elbow.
17. Turn on electrical supply. Manually close blower door switch. Use a piece of tape to hold switch closed. Check for proper rotation and speed changes between heating and cooling by jumpering R to G and R to Y on furnace control thermostat terminals. If outdoor temperature is below 70°F (21°C), turn off circuit breaker to outdoor unit before running furnace in the cooling cycle. Turn outdoor circuit breaker on after completing cooling cycle. (See Figure 4)

**NOTE:** If R–WW1 thermostat terminals are jumpered at the time blower door switch is closed, blower will run for 90 sec before beginning a heating cycle.
   a. Perform component self-test as shown at the bottom of the SERVICE label, located on the blower door.
   b. Verify blower is rotating in the correct direction
18. If furnace is operating properly, RELEASE BLOWER DOOR SWITCH. Remove any jumpers or reconnect any disconnected thermostat leads. Replace blower door.
19. Turn on gas supply and cycle furnace through one complete heating cycle. Verify the furnace temperature rise as shown in Adjustments Section. Adjust temperature rise as shown in Adjustments Section.

### Cleaning Burners and Flame Sensor

The following items must be performed by a qualified service technician. If the burners develop an accumulation of light dirt or dust, they may be cleaned by using the following procedure:

**NOTE:** Use a back-up wrench on the gas valve to prevent the valve from rotating on the manifold or damaging the mounting to the burner assembly.

### WARNING

**ELECTRICAL SHOCK AND FIRE HAZARD**

Failure to follow this warning could result in personal injury, death, and/or property damage.

Turn off the gas and electrical supplies to the furnace and install lockout tag before performing any maintenance or service. Follow the operating instructions on the label attached to the furnace.

Refer to Figure 9.

---

**Figure 9**

![Burner Assembly Diagram]

**Burner Assembly**

1. Disconnect power at external disconnect, fuse or circuit breaker.
2. Turn off gas at external shut-off or gas meter.
3. Remove control door and set aside.
4. Turn electric switch on gas valve to OFF.
5. Disconnect the gas pipe from gas valve and remove pipe from the furnace casing.
6. Remove individual wires from terminals on gas valve.
7. Disconnect Hot Surface Igniter (HSI) wires from HSI.
9. Support the manifold and remove the 4 screws that secure the manifold assembly to the burner assembly and set aside. Note the location of the green/yellow wire and ground terminal.
10. Inspect the orifices in the manifold assembly for blockages or obstructions. Remove orifice and clean or replace orifice.
11. Remove the four screws that attach the top plate of the casing to the furnace.
12. Raise top plate up slightly and prop it up with a small piece of wood or folded cardboard.
13. Support the burner assembly and remove the screws that attach the burner assembly to the heat exchanger cell panel.
14. Remove wires from both rollout switches.
15. Slide one-piece burner out of slots on sides of burner assembly.
16. Remove the flame sensor from the burner assembly.
17. (Optional) Remove the Hot Surface Igniter (HSI) and bracket from the burner assembly.
18. Check igniter resistance. Nominal resistance is 40 to 70 ohms at room temperature and is stable over the life of the igniter.
19. Clean burner with a brush and a vacuum.
20. Clean the flame sensor with fine steel wool (0000 grade). Do not use sand paper or emery cloth.

To reinstall burner assembly:

1. Install the Hot Surface Igniter (HSI) and bracket in burner assembly.
2. Install flame sensor on burner.
3. Align the edges of the one-piece burner with the slots in the burner assembly and slide the burners forward until they are fully seated in the burner assembly.
4. Align the orifices in the manifold assembly with the support rings on the end of the burner.
5. Insert the orifices in the support rings of the burners.

**NOTE:** If manifold does not fit flush against the burner, do not force the manifold on the burner assembly. Remove the manifold and check burner positioning in the burner assembly before re-installing the manifold.

6. Attach the green/yellow wire and ground terminal to one of the manifold mounting screws.

7. Install the remaining manifold mounting screws.

8. Check the igniter alignment. See Figure 9, Figure 10 and Figure 11.

**Figure 10** Igniter Position – Top View

**Figure 11** Igniter Position – Side View

9. Attach the wires to the roll-out switches.

10. Align the burner assembly with the openings in the primary cell inlet panel and attach the burner assembly to the cell panel.

11. Connect the wire for the flame sensor.

12. Connect the wire for the Hot Surface Igniter.

**NOTE:** Use propane-resistant pipe dope to prevent leaks. Do not use Teflon tape.

13. Install the gas pipe to the gas valve.

14. Check for gas leaks with a commercially available soap solution made specifically for the detection of leaks.

15. Turn gas on at electric switch on gas valve and at external shut-off or meter.

16. Turn power on at external disconnect, fuse or circuit breaker.

17. Run the furnace through two complete heating cycles to check for proper operation.

18. Install control door when complete.

**Servicing Hot Surface Igniter**

The igniter does NOT require annual inspection. Check igniter resistance before removal. Refer to Figure 9, Figure 10 and Figure 11.

1. Turn off gas and electrical supplies to furnace.

2. Remove control door.

3. Disconnect igniter wire connection.

4. Check igniter resistance. Igniter resistance is affected by temperature. Only check resistance when the igniter is at room temperature.

   a. Using an ohm meter, check resistance across both igniter leads in connector.

   b. Cold reading should be between 40 ohms and 70 ohms.

5. Remove igniter assembly.

   a. Using a 1/4−in. driver, remove the two screws securing the igniter mounting bracket to the burner assembly (See Figure 9)

   b. Carefully withdraw the igniter and bracket assembly through the front of the burner assembly without striking the igniter on surrounding parts.

   c. Inspect igniter for signs of damage or failure.

   d. If replacement is required, remove the screw that secures the igniter on igniter bracket and remove the igniter.

6. To replace igniter and bracket assembly, reverse items 5a through 5d.

7. Reconnect igniter harness to the igniter, dressing the igniter wires to ensure there is no tension on the igniter itself. (See Figure 9)

8. Turn on gas and electrical supplies to furnace.

9. Verify igniter operation by initiating control board self−test feature or by cycling thermostat.

10. Replace control door.

**Flushing Collector Box and Drainage System**

**WARNING**

**ELECTRICAL SHOCK AND FIRE HAZARD**

Failure to follow this warning could result in personal injury, death, and/or property damage.

Turn off the gas and electrical supplies to the furnace and install lockout tag before performing any maintenance or service. Follow the operating instructions on the label attached to the furnace.

1. Turn off gas and electrical supplies to furnace.

2. Remove control door.

3. Disconnect pressure switch tube from pressure switch port.

**NOTE:** Ensure the pressure switch tube disconnected from the pressure switch is higher than the collector box opening or water will flow out of tube.
NOTE: Do NOT blow into tube with tube connected to the pressure switch.

Checking Heat Pad Operation (If Applicable)
In applications where the ambient temperature around the furnace is 32°F (0°C) or lower, freeze protection measures are required. If this application is where heat tape has been applied, check to ensure it will operate when low temperatures are present.

Primary Heat Exchangers
If the heat exchangers get an accumulation of light dirt or dust on the inside, they may be cleaned by the following procedure:

1. Turn off gas and electrical supplies to furnace.
2. Remove control door.
3. Disconnect wires or connectors to flame rollout switch, gas valve, igniter, and flame sensor.
4. Using backup wrench, disconnect gas supply pipe from furnace gas control valve.
5. Remove two screws attaching top filler plate and rotate upwards to gain access to screws attaching burner assembly to cell panel.
6. Remove screws attaching burner assembly to cell panel.
7. Clean heat exchanger openings with a vacuum and a soft brush.

Cleaning Heat Exchangers
The following items must be performed by a qualified service technician.

Primary Heat Exchangers
If the heat exchangers get a heavy accumulation of soot and carbon, both the primary and secondary heat exchangers should be replaced rather than trying to clean them thoroughly due to their intricate design. A build–up of soot and carbon indicates that a problem exists which needs to be corrected, such as improper adjustment of manifold pressure, insufficient or poor quality combustion air, improper vent termination, incorrect size or damaged manifold orifice(s), improper gas, or a restricted heat exchanger (primary or secondary). Action must be taken to correct the problem.

1. Turn off gas and electrical supplies to furnace.
2. Remove control door.
3. Disconnect wires or connectors to flame rollout switch, gas valve, igniter, and flame sensor.
4. Using backup wrench, disconnect gas supply pipe from furnace gas control valve.
5. Remove two screws attaching top filler plate and rotate upwards to gain access to screws attaching burner assembly to cell panel.
6. Remove screws attaching burner assembly to cell panel.
7. Clean heat exchanger openings with a vacuum and a soft brush.
NOTE: After cleaning, inspect the heat exchangers to ensure they are free of all foreign objects that may restrict flow of combustion products.

8. Reverse items 6 through 1 for reassembly.
9. Refer to furnace wiring diagram and reconnect wires to flame rollout switch, gas valve, igniter, and flame sensor.
10. Turn on gas and electrical supplies to furnace.
11. Check furnace operation through two complete heat operating cycles. Look at burners. Burner flames should be clear blue, almost transparent. (See Figure 13)

Winterization

UNIT AND PROPERTY DAMAGE HAZARD
Failure to follow this caution may result in unit component or property damage.
If the furnace is installed in an unconditioned space where the ambient temperatures may be 32°F (0°C) or lower, freeze protection measures must be taken to prevent property or product damage.

Since the furnace uses a condensing heat exchanger, some water will accumulate in the unit as a result of the heat transfer process. Therefore, once it has been operated, it cannot be turned off and left off for an extended period of time when temperatures will reach 32°F (0°C) or lower unless winterized. Follow these procedures to winterize your furnace:

UNIT COMPONENT DAMAGE HAZARD
Failure to follow this caution may result in damage to the furnace and other property damage.
Do not use ethylene glycol (automotive antifreeze coolant or equivalent). Failure of plastic components may occur.

CAUTION
1. Obtain propylene glycol (RV/swimming pool antifreeze or equivalent).
2. Turn off gas and electrical supplies to your furnace.
3. Remove furnace control door.
4. Remove the top unused rubber plug from the port on the collector box opposite the condensate trap. (See Figure 1)
5. Connect a field supplied 3/8-in. (9.5-mm) ID tube to the open port on the collector box
6. Insert a field supplied funnel into the tube.
7. Pour 1 quart of anti-freeze solution into the funnel/tube. Antifreeze should run through the collector box, overfill condensate trap and flow to an open drain.
8. Replace the rubber plug in the port on the collector box.
9. Remove the middle unused rubber plug from the port on the collector box opposite the condensate trap. (See Figure 1)
10. Repeat Steps 5 through 8.
11. If a condensate pump is used, check with pump manufacturer to verify pump is safe for use with antifreeze used. Allow pump to start and pump anti-freeze to open drain.
12. Replace main door.
13. When furnace is re-started, flush condensate pump with clear water to check for proper operation before re-starting furnace.
14. Propylene glycol need not be removed before re-starting furnace.
SERVICE

To perform status code recall/component test, the control must be in idle mode (no calls for heat, cool, or fan with the blower off) displaying a “Heartbeat”. Status code recall/component test can be performed in one of two ways:

1. Briefly (2-3 seconds) connect the TEST/TWIN terminal to the “C” terminal with a jumper wire.
   (NOTE: If connected for more than 4-5 seconds status code 10 will flash but it will not overwrite the previous status code.)

OR

2. Briefly remove then reconnect one limit wire (main or rollout switch).
   (NOTE: If limit wire is disconnected for more than 4-5 seconds status code 4 will flash and the previous status code will be lost.)

After the status code is flashed 4 times the component test will begin (see “Component Test Sequence” below). If no previous status code is available the control will not flash a status code and will immediately start the component test.

Stored status codes are erased automatically after 72 hours.

EACH OF THE FOLLOWING STATUS CODES IS A SINGLE OR TWO DIGIT NUMBER WITH THE FIRST NUMBER DETERMINED BY THE NUMBER OF SHORT FLASHES AND THE SECOND NUMBER AFTER THE PLUS (+) SIGN IS THE NUMBER OF LONG FLASHES.

LED STATUS CODES

HEARTBEAT (bright-dim) - Control has 24VAC power

2 PRESSURE SWITCH DID NOT OPEN  Check for: - Obstructed pressure tubing, - Pressure switch stuck closed.

3 PRESSURE SWITCH DID NOT CLOSE OR REOPENED  If LPS open longer than five minutes, inducer shuts off for 15 minutes before retry. If HPS remains open for one minute after gas valve closes (after three successive trials), then furnace control will lockout for 3 hours before retry.  Check for:
   - Excessive wind - Proper vent sizing - Defective inducer motor
   - Low inducer voltage (115VAC) - Defective pressure switch
   - Inadequate combustion air supply - Disconnected or obstructed pressure tubing
   - Low inlet gas pressure (if LPG used) - Restricted vent - Condensate drainage restricted or blocked

If it opens during blower on-delay period, blower will come on for the selected blower off-delay.

4 LIMIT CIRCUIT FAULT - Indicates a limit or flame rollout is open.

Blower will run for 4 minutes or until open switch remakes whichever is longer. If open longer than 3 minutes, code changes to lockout #7. If open less than 3 minutes status code #4 continues to flash until blower shuts off. Flame rollout switch requires manual reset. Check for: - Restricted vent - Proper vent sizing
   - Loose blower wheel - Excessive wind - Dirty filter or restricted duct system
   - Defective blower motor or capacitor - Defective switch or connections
   - Inadequate combustion air supply (Flame Roll-out Switch open)

5 ABNORMAL FLAME-PROVING SIGNAL - Flame is proved while gas valve is de-energized. Inducer will run until fault is cleared. Check for: - Leaky gas valve - Stuck-open gas valve

6 IGNITION PROVING FAILURE - Control will try three more times before lockout #6+1 occurs. If flame signal lost during blower on-delay period, blower will come on for the selected blower off-delay. Check for:
   - Flame sensor must be grounded - Oxide buildup on flame sensor (clean with fine steel wool)
   - Proper flame sense microamps (.5 microamps D.C. min., 4.0 - 5.0 nominal)
   - Gas valve defective or gas valve turned off - Manual valve shut-off - Low inlet gas pressure
   - Defective Hot Surface Ignitor - Control ground continuity - Inadequate flame carryover or rough ignition
   - Green/Yellow wire MUST be connected to furnace sheel metal

7 LIMIT CIRCUIT LOCKOUT - Lockout occurs if the limit or flame rollout is open longer than 3 minutes.

   - Control will auto-reset after three hours. - Refer to #4.

8 GAS HEATING LOCKOUT - Control will NOT auto reset. Check for:
   - Mis-wired gas valve - Defective control (valve relay)

10 POLARITY - Line voltage (115VAC) polarity reversed. - If twinned, refer to twinning kit instructions.

1+2 BLOWER ON AFTER POWER UP (115 VAC or 24 VAC) - Blower runs for 90 seconds, if unit is powered up during a call for heat (R-W closed) or (R-W) opens during blower on-delay.

6+1 IGNITION LOCKOUT - Control will auto-reset after three hours. Refer to #6.

OFF SECONDARY VOLTAGE FUSE IS OPEN - Check for: - Door switch not closed -115VAC at L1 and Neutral, 24VAC at 24VAC RED and COM BLUE, 24V Fuse 3A
   - Short circuit in secondary voltage (24VAC) wiring.

ON CONTROL CIRCUITY LOCKOUT - Auto-reset after one hour lockout due to:

SOLID - Gas valve relay stuck open - Flame sensor circuit failure - Software check error
   Reset power to clear lockout. Replace control if status code repeats.

COMPONENT TEST

Gas valve and humidifier will not be turned on. Components will be tested in sequence as follows: Inducer motor will run for entire component test, and the following components are ON for 10 - 15 seconds each individually: hot surface igniter, FAN (if equipped), HEAT speed, COOL speed.
Troubleshooting Guide

Is LED status light ON solid?

Is LED status light alternately flashing bright-dim-bright-dim like a heartbeat, or flashing ON and OFF?

Determine status code. The status code is a single or two digit number with the first number determined by the number of short flashes and the second number after the plus (+) sign, the number of long flashes.

Is there 24V at 24VAC and COM?

Is there 115V at L1 and NEUTRAL?

If LED status light solid ON, and door switch closed:
- Replace transformer.

If LED status light alternately flashing bright-dim-bright-dim like a heartbeat:
- Determine status code.
- To recall a status code: Briefly (2–3 seconds) connect the TEST/TWIN terminal to the "C" thermostat terminal with a jumper wire to begin status code recovery and component test. If a previous status code is present, the code will repeat 4 times then go on to component test. If no previous code is present, a component test will begin without flashing any status codes.

Component Test Sequence:
- Gas valve and humidifier will not be turned on.
- Inducer motor will start and remain on until the end of the blower test, then off. The following components are on for 10–15 seconds each individually: hot surface igniter, blower speeds: FAN (if present), HEAT, COOL.

To recall a status code: Briefly (2–3 seconds) connect the TEST/TWIN terminal to the "C" thermostat terminal with a jumper wire to begin status code recovery and component test. If a previous status code is present, the code will repeat 4 times then go on to component test. If no previous code is present, a component test will begin without flashing any status codes.

Was there a previous status code?

Go to section below for the flashed status code.

Does the problem repeat when using a jumper wire?

Replace furnace control.

The thermostat is not compatible with the furnace control. Either install a ballast resistor, connect the C furnace control thermostat terminal to the thermostat, or replace the thermostat.

Does the control respond to W, Y1, Y/Y2, and G (24V) thermostat signals?

Run system through a heat, or cooling cycle to check operation. Status codes are erased after 72 hours.

Is 24V present at W, Y1, Y/Y2 or G thermostat terminals on the furnace control?

Check room thermostat or interconnecting cable.

Disconnect all the thermostat wires from the furnace control.

Does the problem repeat when using a jumper wire?

Replace furnace control.
Figure 16 (CONT.)

SERVICE AND TECHNICAL SUPPORT MANUAL
Gas Furnace: N9MSB

2 PRESSURE SWITCH DID NOT OPEN –
Check for:
- Obstructed pressure tube.
- Pressure switch stuck closed.

3 LPS or HPS PRESSURE SWITCH DID NOT CLOSE OR REOPENED – If opens during blower on-delay period, blower will come on for the selected blower off-delay. If LPS open longer than 5 minutes, inducer shuts off for 15 minutes before retry. If HPS open for one minute, then furnace will lockout (after the successive trials) for three hours before retry. Check for:
- Proper vent sizing.
- Air leak between vestibule and blower compartment.
- Low inlet gas pressure (if LGPS used).
- Disconnected or obstructed pressure tubing.
- Defective or miswired pressure switches.
- Excessive wind.
- Plugged condensate drain.
- Water in vent piping, possible sagging pipe.
- Restricted vent.
- Defective Inducer motor.
- Low inducer voltage (115 VAC).

4 LIMIT CIRCUIT FAULT – Indicates the limit, flame rollout is open. Blower will run for 4 min. or until open switch remains whichever is longer. If open longer than 3 min, code changes to lockout #7. If open less than 3 min, code continues to flash until blower shuts off. Flame rollout switch requires manual reset. Check for:
- Loose blower wheel.
- Defective switch or connections.
- Dirty filter or restricted duct system.
- Improper gas input adjustment.
- Improper limit switch or no limit gasket unless noted on switch.

5 ABNORMAL FLAME-PROVING SIGNAL
Flame is proved while gas valve is de-energized. Inducer will run until fault is cleared. Check for:
- Stuck open or leaky gas valve.

6 IGNITION PROVING FAILURE – If flame is not sensed during the trial for ignition period, the control will repeat the ignition sequence 3 more times before lockout #6 + 1 occurs. If flame signal is lost during the blower on-delay period, blower will come on for the selected blower off-delay. Check the following before going to the next step.
- Gas valve turned off?
- Manual shut-off valve open?
- Green/Yellow wire MUST be connected to furnace sheet metal.
- Flame sensor must not be grounded.

7 LIMIT CIRCUIT LOCKOUT – Lockout occurs if the limit, flame rollout is open longer than 3 minutes. Control will auto-reset after 3 hours. Refer to status code #4.

8 GAS HEATING LOCKOUT – Control will NOT auto reset. Turn off power and wait 5 minutes to retry. Check for:
- Stuck closed gas valve relay on control.
- Miswire or short to gas valve wire.

9 POLARITY – Check for correct line voltage polarity. If units are twinned, check for proper low-voltage (24V) transformer phasing.

10 BLOWER ON AFTER POWER UP – (115V OR 24V) – Normal operation. Blower runs for 90 seconds, if unit is powered up during a call for heat (R-W/W1 closed) or when (R-W/W1 opens) during the blower on-delay period.

11 + 1 IGNITION LOCKOUT – System failed to ignite gas and prove flame in 4 attempts. Control will auto-reset after 3 hours. Refer to status code #6.

To determine whether the problem is in the gas valve, igniter, or flame sensor the system can be operated in component test mode. To check the igniter, remove the R thermostat connection from the control, reset power, start the component test. Does the igniter glow orange/white by the end of the 15 second warm-up period?

Unplug igniter harness from control and repeat component test. Check for 115V between connector P2 (HSI) and NEUTRAL-L2 on the control. Was 115V present for the 15 second period?

Check for continuity in the harness and igniter. Replace defective component.

Reconnect the R thermostat lead and set thermostat to call for heat. Connect voltmeter across gas valve connections. Does gas valve receive 24V?

Check for:
- Inadequate flame carryover or rough ignition.
- Low inlet gas pressure.
- Proper firing rate.

Does gas valve open and allow gas to flow?

Check connections. If OK, replace control.

Check that gas valve electric switch is turned on. Replace valve.

Check for:
- - Inadequate flame carryover or rough ignition.
- - Low inlet gas pressure.
- - Proper firing rate.

Do the main burners ignite?

Does gas valve open and allow gas to flow?

Allow blower to come on and repeat test to check for intermittent operation.

Check connections and retry. If current is near typical value (4.0-6.0 mA DC nominal) and burners will not stay on, replace control.

Clean flame sensor with fine steel wool and recheck current. Nominal current is 4.0 to 6.0 mA DC.

Is current near typical value?

Replace electrode.

Will main burners ignite and stay on?

Replace furnace control.

Fixed.
NOTE: Furnace control must be grounded for proper operation or control will lock out. Control is grounded through green/yellow wire routed to gas valve and manifold bracket screw. Using the schematic diagram in Figure 15, follow the sequence of operation through the different modes. Read and follow the wiring diagram very carefully.

NOTE: If a power interruption occurs during a call for heat (W), the control will start a 90-second blower—only ON period two seconds after power is restored, if the thermostat is still calling for gas heating. The GREEN LED light will flash code 1+2 for gas heating. The GREEN LED light will flash code 1+2 seconds after power is restored, if the thermostat is still calling for gas heating. The GREEN LED light will flash code 1+2 during the 90-second period, after which the LED will be flashing a heartbeat, as long as no faults are detected. After the 90-second period, the furnace will respond to the thermostat normally.

The blower door must be installed for power to be conducted through the blower door interlock switch ILK to the furnace control CPU, transformer TRAN, inducer motor IDM, blower motor BLWM, hot—surface igniter HSI, and gas valve GV.

1. Heating

The wall thermostat “calls for heat,” closing the R—to—W circuit. The control performs a self—check, verifies the pressure switch contacts LPS and HPS are open, and starts the inducer motor IDM.

a. Inducer Prepurge Period—As the inducer motor IDM comes up to speed the low pressure switch contacts LPS close to begin a 15 second prepurge period. The high pressure switch contacts HPS are ignored until one minute after the gas valve closes.

b. Igniter Warm—Up—At the end of the prepurge period, the Hot—Surface igniter HSI is energized for a 17-second igniter warm—up period.

c. Trial—For—Ignition Sequence—When the igniter warm—up period is completed, the main gas valve relay contacts GVR close to energize the gas valve GV, the gas valve opens, and 24 vac power is supplied for a field—installed humidifier at the HUM 24VAC terminal. The gas valve GV permits gas flow to the burners when it is ignited by the HSI. Five seconds after the GVR closes, a 2—second flame proving period begins. The HSI igniter will remain energized until the flame is sensed or until the 2—second flame proving period begins.

d. Flame—Proving—When the burner flame is proved at the flame—proving sensor electrode FSE, the furnace control CPU begins the blower—ON delay period and continues to hold the gas valve GV open. If the burner flame is not proved within two seconds, the control CPU will close the gas valve GV, and the control CPU will repeat the ignition sequence for up to three more Trials—For—Ignition before going to Ignition—Lockout. Lockout will be reset automatically after three hours or by momentarily interrupting 115 vac power to the furnace, or by interrupting 24 vac power at 24VAC or COM to the furnace control CPU (not at W, G, R, etc.). If flame is proved when flame should not be present, the furnace control CPU will lock out of Gas—Heating mode and operate the inducer motor IDM until flame is no longer proved.

e. Blower—On Delay—If the burner flame is proven, the blower motor is energized on HEAT speed 25 seconds after the gas valve GV is energized.

Simultaneously, the electronic air cleaner terminal EAC is energized and remains energized as long as the blower motor BLWM is energized.

f. Heat—Off Delay—When the thermostat is satisfied, the R—to—W circuit is opened, de—energizing the gas valve GV, stopping gas flow to the burners, and de—energizing the humidifier terminal HUM 24 VAC. The inducer motor IDM will remain energized for a 15—second post—purge period. The blower motor BLWM and air cleaner terminal EAC will remain energized for 90, 120, 150, or 180 seconds (depending on the heat—OFF delay selection).

The furnace control CPU is factory—set for a 120—second heat—OFF delay.

2. Cooling Mode

The thermostat “calls for cooling.”

The thermostat closes the R—to—G—and—Y circuits. The R—to—Y circuit starts the outdoor unit, and the furnace control R—to—G—and—Y circuits start the furnace blower motor BLWM on COOL speed.

The electronic air cleaner terminal EAC is energized with 115 vac when the blower motor BLWM is operating. When the thermostat is satisfied, R—to—G—and—Y circuits are opened. The outdoor unit will stop, and the furnace blower motor BLWM will continue operating on the COOL speed for an additional 90 seconds. (See Figure 4)

3. Continuous Blower Mode

When the R—to—G circuit is closed by the thermostat, the blower motor BLWM will operate on heat speed and EAC terminal is energized as long as the blower motor BLWM is energized. During a call for heat, the blower BLWM will stop during igniter warm—up (17 seconds), ignition (7 seconds), and blow—on delay (25 seconds), allowing the furnace heat exchangers to heat up more quickly, then restarts at the end of the blow—on delay period at HEAT speed.

In heating, the furnace control CPU will continue running the blower motor BLWM at HEAT speed after the selected blower—OFF delay period is completed. When the thermostat “calls for cooling”, the blower motor BLWM will operate at COOL speed. When the thermostat is satisfied, the blower motor BLWM will operate an additional 90 seconds on COOL speed before reverting back to continuous—blower speed. Jumper J2 can be cut to reduce the cooling—OFF delay to 5 seconds. (See Figure 4)

When the R—to—G circuit is opened, the blower motor BLWM will continue operating for an additional 5 seconds, if no other function requires blower motor BLWM operation.

4. Heat Pump Mode

Change Heat Pump to: HEAT PUMP MODE. When installed with a heat pump, the furnace control automatically changes the timing sequence to avoid long blower off times during demand defrost cycles. When the R—to-W-and-Y or R—to-W-and-Y-and-G circuits are energized the furnace control CPU will continue to turn on the blower motor BLWM at HEAT speed, and begin a heating cycle. The blower motor BLWM will remain on until the end of the prepurge period, then shut off for 24 seconds then come back on at HEAT speed. When the W input signal disappears, the furnace control begins a normal inducer post—purge period and the blower switches to COOL speed after a 3 second delay. If the R—to-W-and-Y-and-G signals disappear at the same time, the blower motor BLWM will remain on for the selected blower—OFF delay period. If the R—to-W-and-Y signals disappear, leaving the G signal, the blower motor BLWM will continue running the blower motor BLWM at HEAT speed after the selected blower—OFF delay period is completed.

See Component Self Test

Refer to page 14 for instructions.
PARTS REPLACEMENT INFORMATION GUIDE

Casing Group
Control door
Blower door
Top filler plate
Bottom filler plate
Door Knob Assembly

Electrical Group
Control box
Junction box
Limit switch(es)
Circuit board
Door switch
Transformer
3–Amp fuse
Flame Rollout switch
Main Wiring harness
Blower Motor harness (when used)

Filter Group
Filter(s)

Blower Group
Cut–off Plate
Blower housing
Blower motor
Blower wheel
Capacitor (when used)
Capacitor strap (when used)
Power choke (where used)

Gas Control Group
Manifold
Burner
Orifice
Flame sensor
Hot surface igniter
Gas valve

Heat Exchanger Group
Primary Heat Exchanger assembly
Primary Heat Exchanger cell panel
Secondary Heat Exchanger assembly
Coupling box
Containment Plate
Tubing Gaskets

Inducer Group
Pressure switch(es)
Inducer assembly
Inducer
Inducer motor
Motor Module (when used)
Inducer motor capacitor (when used)
Collector box
Condensate trap
Condensate trap elbow
Gaskets

⚠️ WARNING
FIRE, EXPLOSION, ELECTRICAL SHOCK AND CARBON MONOXIDE POISONING HAZARD
Failure to follow this warning could result in dangerous operation, personal injury, death or property damage. Improper installation, adjustment, alteration, service, maintenance, or use can cause carbon monoxide poisoning, explosion, fire, electrical shock, or other conditions which may cause personal injury or property damage. Consult a qualified installer, service agency, local gas supplier, or your distributor or branch for information or assistance. The qualified installer or agency must use only factory-authorized and listed kits or accessories when modifying this product.

Have available the product/model number and the serial number located on the unit rating plate to ensure correct replacement parts.

TO OBTAIN INFORMATION ON PARTS: Consult your installing dealer or the classified section of your local telephone directory under the “Heating Equipment” or “Air Conditioning Contractors and Systems” headings for dealer listing by brand name.
**PRODUCT NOMENCLATURE**

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**SERVICE AND TECHNICAL SUPPORT MANUAL**

Gas Furnace: N9MSB

Specifications subject to change without notice.

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440 04 4412 00