WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult a qualified installer, service agency or the gas supplier. Upon completion of the installation, these instructions should be handed to the user of the appliance for future reference. In the Commonwealth of Massachusetts this product must be installed by a licensed plumber.

FEATURING: Automatic Variable Power Modulating Gas Valve and power generated Electronic Ignition

In the Commonwealth of Massachusetts this product must be installed by a licensed plumber.

FOR YOUR SAFETY
Do not store or use gasoline or other flammable, combustible or corrosive vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

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**Principle of Operation:**
When a hot water faucet is opened, the water flow through the heater causes the gas valve to open. At the same time the hydro-generator activates the electronics which sends a spark to the pilot. The flame sensor confirms the pilot has been lighted and allows the first two burners to come on. The flame sensor confirms correct activation and all burners come on. The pilot goes off. The heat exchanger coils absorb the heat generated by the burners and transfer heat to the water. When the hot water faucet is shut off, the gas valve automatically closes and the burners turn off. Your hot water faucet is an ignition key to activate the water heater, giving you control over your hot water energy use. Every time you turn off your hot water faucet, the energy consumption of your hot water returns to zero.

**FEATURES**
- Electronic Pilot Ignition driven by hydro-generator
- Copper heating coils for endless supply of hot water.
- Burner output proportional to hot water flow demand for maximum energy efficiency.
- Safety flame sensor at pilot burner.
- Automatic overheating protection shut-off sensor.
- Flue gas safety device.
- Stainless steel burners with stabilized blue flame.
- Built-in corrosion resistant draft diverter.
- Compact space saver: mounts on a wall with two hooks.
- Easily removable one-piece cover.
- Easy one person installation.
- Adjustable water flow restrictor to ensure that water flow demand will not exceed the heating capacity of the heater.
- On/Off Switch to activate system.
- Red LED indicator flashes with low water pressure.
- Green LED indicator main burner operation.

BOSCH is constantly improving our products, therefore specifications are subject to change without prior notice.

**AquaStar 125HX LP and 125HX NG Specifications**

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gas Input max.:</td>
<td>117,000 Btu/hr</td>
</tr>
<tr>
<td>min.:</td>
<td>28,000 Btu/hr</td>
</tr>
<tr>
<td>Water Connection ½” Thread fitting NPT</td>
<td></td>
</tr>
<tr>
<td>H x W x D</td>
<td>29 3/4” x 18 1/4” x 8 3/4”</td>
</tr>
<tr>
<td>Vent</td>
<td>5”</td>
</tr>
<tr>
<td>CATEGORY I GAS APPLIANCE</td>
<td></td>
</tr>
<tr>
<td>Gas Connection 1/2” NPT thread</td>
<td></td>
</tr>
<tr>
<td>Min. Water Pressure</td>
<td>18 Psi at 4 GPM</td>
</tr>
<tr>
<td>Max. Water Pressure</td>
<td>150 Psi</td>
</tr>
<tr>
<td>Shipping Weight</td>
<td>43 LB</td>
</tr>
<tr>
<td>Net Weight</td>
<td>40 LB</td>
</tr>
<tr>
<td>1.8 GPM at 90” rise</td>
<td></td>
</tr>
<tr>
<td>3.7 GPM at 45” rise</td>
<td></td>
</tr>
<tr>
<td>Min. Water Flow</td>
<td>1/2 gal/min</td>
</tr>
<tr>
<td>LP GAS Supply Pressure (before Aquastar regulator)</td>
<td>min. 11” W.C. max. 14” W.C.*</td>
</tr>
<tr>
<td>Required LP GAS Pressure at inlet tap while Aquastar is operating:</td>
<td>10.5” W.C.</td>
</tr>
<tr>
<td>LP GAS Burner Manifold pressure while Aquastar is operating at maximum input:</td>
<td>9.0” W.C.</td>
</tr>
<tr>
<td>Natural Gas Supply Pressure (before Aquastar regulator)</td>
<td>min.: 7” W.C. max.: 14” W.C.*</td>
</tr>
<tr>
<td>Required Natural Gas Pressure at inlet tap while Aquastar is operating:</td>
<td>5.7” W.C.</td>
</tr>
<tr>
<td>Natural Gas Burner Manifold Pressure while Aquastar is operating at maximum input:</td>
<td>4.2” W.C.</td>
</tr>
</tbody>
</table>

* Inlet gas pressure before Aquastar regulator must not exceed this value. Pressure may need to be adjusted for high altitudes, see page 7.

**UNPACKING THE AQUASTAR HEATER**

This heater is packed securely. The box includes one water connection fitting, a control knob, a gas pressure regulator, a pressure relief valve, an incandescent particle tray, two hooks for hanging the heater, this manual, a personal letter, a warranty statement and a warranty registration card. **Do not lose this manual, as there is a charge for replacement.** Please complete and return the enclosed warranty registration card.
MINIMUM INSTALLATION CLEARANCES FROM COMBUSTIBLE AND NON COMBUSTIBLE MATERIALS FOR ALCOVE OR CLOSET INSTALLATIONS

AQUASTAR MODEL 125HX

<table>
<thead>
<tr>
<th></th>
<th>MODEL 125 HX</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOP (A)</td>
<td>12&quot;</td>
</tr>
<tr>
<td>FRONT (B)</td>
<td>4&quot;</td>
</tr>
<tr>
<td>BACK</td>
<td>0&quot;</td>
</tr>
<tr>
<td>SIDES</td>
<td>4&quot;</td>
</tr>
<tr>
<td>FLOOR (C)</td>
<td>12&quot; *</td>
</tr>
<tr>
<td>VENT DIAMETER</td>
<td>5&quot;</td>
</tr>
</tbody>
</table>

* Some local codes require 18" in garage installations
GENERAL RULES TO FOLLOW FOR SAFE OPERATION

1. You should follow these instructions when you install your heater. In the United States: The installation must conform with local codes and, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA.54. In Canada: The Installation should conform with CGA B149.(1,2) INSTALLATION CODES and/or local installation codes.

2. Carefully plan where you install the heater. Correct combustion air supply and flue pipe installation are very important. If not installed correctly, fatal accidents can be caused by lack of air, carbon monoxide poisoning or fire.

3. The place where you install the heater must have enough ventilation. The National Fire Codes do not allow gas fired water heater installation in bathrooms, bedrooms or any occupied rooms normally kept closed. See the section below on locating the heater.


5. The appliance must be disconnected from the gas supply piping system during any pressure testing at pressures in excess of 1/2 Psig (3.5 kPa). The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or more than 1/2 Psig (3.5 kPa). The appliance and its gas connection must be leak tested before placing the appliance in operation.

6. Keep water heater area clear and free from combustibles and flammable liquids. Do not locate the heater over any material which might burn.

7. Correct gas pressure is critical for the optimum operation of this heater (see specifications on page 2). Gas piping must be sized to provide the required pressure at the maximum output of the heater, while all the other gas appliances are in operation. Check with your local gas supplier, and see the section on connecting the gas supply.

8. Should overheating occur or the gas supply fail to shut off, turn off the gas supply at the manual gas shut off valve on the gas line.

9. Do not use this appliance if any part has been underwater. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.

PROPER LOCATION FOR INSTALLING YOUR HEATER

Carefully select the location of your new heater. For your safety and for proper heater operation, you must provide an abundant supply of combustion air and a proper venting. The heater may still operate even when improperly vented. It will, however, be less efficient and could eventually damage the heater. It could even result in human sickness or death due to oxygen deprivation and carbon monoxide poisoning. Follow the guidelines below:

1. Place your heater as close to a vent or chimney as possible.

2. National building codes require that you do not install this appliance in bathrooms, bedrooms or any occupied rooms normally kept closed.

3. Simultaneous operation of other appliances such as exhaust fans, ventilation systems, clothes dryers, fireplaces or wood stoves could create a vacuum effect in your home which could cause dangerous combustion by-products to spill back into your home rather than venting to the outside through the flue. Confirm that your Aquastar is venting properly when all these other appliances are running. See section on venting.

Do not obstruct the flow of combustion and ventilation air to the appliance. If installed near a clothes dryer it is very important that the dryer be properly vented. Failure to properly vent a dryer could result in a gradual accumulation of lint on the water heater fin coils and burners, leading to a dangerous condition of vent blockage and poor unsafe combustion.

4. Your hot water lines should be kept short to save energy. It is always best to have hot water lines insulated.

WARNING: The water in this water heater is cold and always remains cold except for the times that hot water is being used DO NOT INSTALL IN AN AREA WHERE IT COULD FREEZE.

This heater is neither designed for nor approved for outside installation. Drain the heater entirely if freezing temperatures are anticipated in area where heater is installed by disconnecting both the inlet and outlet water connections from the heater (disconnect the outlet flex line from where it connects to the copper heat exchanger). Additionally remove the drain plug under the water valve. See Fig. 0.

WARNING: Flammable materials, gasoline, pressurized containers, or any other items or articles that are potentially fire hazards must NOT be placed on or adjacent to the heater. The appliance area must be kept free of all combustible materials, gasoline and other flammable vapors and liquids.
This product is not approved for manufactured homes (mobile home), recreational vehicles (RV) or boats. Reference ANSI Z21.10.3. This product is neither designed nor approved for outside installations.

**COMBUSTION AIR REQUIREMENTS**

The AquaStar water heater holds cold water in its copper heat exchanger and water valve when not in use. Because of this, any cold air that comes in through the unit’s vent pipe is capable of freezing these components. This Installation Manual specifies the minimum vertical vent pipe and the amount of combustion air required for this unit. The vent pipe must not be restricted and its 6 foot minimum height (provided there are no elbows) must terminate 2 feet above any obstruction within a 10 foot radius.

When all requirements are followed, the unit will operate properly and safely. However, there may still be a risk of freezing due to negative draft if all the combustion appliances in the area are not being supplied with a sufficient amount of make-up air. A wood stove or furnace can rob the make-up air in the AquaStar’s vent pipe, leaving the cold infiltrating air in the AquaStar heat exchanger. More make up air is the solution. Follow the instructions on venting and checking adequacy of make up air. A HVAC specialist should be used to design solutions for providing more make-up air if necessary.

Observe the following instructions concerning combustion air.

**Appliances located in unconfined spaces:**

**a)** An unconfined space is one whose volume is greater than 50 cubic feet per 1000 Btu per hour of the combined rating of all appliances installed in the space. That would be 5850 cubic feet for the AquaStar 125HX alone.

**b)** In unconfined spaces in buildings of conventional frame, masonry, or metal construction, infiltration is normally adequate to provide air for combustion, ventilation, and dilution of flue gasses.

**Appliances located in confined spaces:**

The confined space must be provided with two permanent openings, one commencing within 12 inches of the top and one commencing within 12 inches of the bottom of the enclosure. Each opening must have a minimum free area of one square inch per:

- **1000 Btu/hr** if all air is taken from inside the building.
- **2000 Btu/hr** if all air is taken from the outside by horizontal ducts.
- **4000 Btu/hr** if all air is taken from the outside by direct openings or vertical ducts.

Or the confined space must be provided with one permanent opening or duct that is within 12 inches of the ceiling of the enclosure. This opening must have a minimum free area of one square inch per:

- **3000 Btu/hr** if all air is taken from the outside by a direct opening or vertical duct.

Louvers, grills and screens have a blocking effect. If the effective free area is not known, increase the sizes of your openings by 75% if your louvers are wood and by 30% if your louvers are metal. Refer to the National Fuel Gas Code for complete information. In buildings of tight construction all air should be taken from outside.

**CLEARANCES**

The Aquastar 125 HX is design certified for installation on a combustible wall and for installation in an alcove or closet with the minimum clearances to combustible and non-combustible construction listed below:

- A. Top 12 inches (306 mm)
- B. Front 4 inches (102 mm)
- C. Back 0 inches
- D. Sides 4 inch (102 mm)
- E. Bottom 12 inches (306 mm)

Clearance from vent is dependent upon the clearance rating of the venting material used. For example: type B-1 vent is approved for 1 inch clearance.

**Note:** Minimum clearance to combustible materials should not be less than 6” for single wall flue pipe. Note that this clearance can be reduced if combustible material are protected as per table VI of the National Fuel Gas Code or if Type B gas vent is used.

**MOUNTING INSTALLATION**

The Aquastar 125 HX is design certified for mounting on a wall. Secure the two L shaped hooks provided with the heater to a wall surface. Place them 13 ¼ inches apart as shown in Fig 1.

Do not install this appliance on a carpeted wall or over floor covering which is combustible, such as carpet. The heater must be mounted on a wall using appropriate anchoring materials. If wall is a stud wall sheathed with plasterboard, **it is recommended that support board(s), either 1x4’s or 1/2” (minimum) plywood first be attached across a pair of studs and then the heater should be attached to the support boards. See Fig 1.**

Expansion and contraction of piping due to changing water temperature in the pipes imparts movement to the heater which, if mounted directly to a brittle, friable board, such as plasterboard, can cause failure of mounting. In earthquake-prone zones, CEC recommends that installers use a large washer and lag screw through the existing holes used to hang the heater to affix the upper third of the heater to the mounting board. To affix the lower third of the heater, CEC recommends that two new holes be drilled in the heater’s frame, each one 16 inches below the top two holes, and that washers and lag screws be used to secure the lower portion of the heater to a spacing board.

**Before installing the unit, be certain you have the correct heater for your type of Gas – Propane or Natural Gas. Identification labels are found on the shipping box, and on the rating plate which is located on the right side panel of the cover. Also, each burner orifice is stamped with a number (79 for LPG and 120 for Natural Gas).**
The incandescent particle tray (shipped loose in the carton with the water heater) must be attached at the bottom of the water heater front cover at the time of installation. Use the screws provided. See figure 2.

**VENTING**

⚠️ **Vent pipe connection. WARNING:** Do not reduce the vent pipe size.

This appliance must be vented to the outside following all local ordinances and specifications for installing a gas appliance vent or chimney. The venting system must be designed and constructed so as to develop a positive flow adequate to remove flue gasses to the outdoors. **Minimum vent size must be 5”**. Minimum vent height must be 6 feet, provided there are no elbows. Termination of the vent must be 2 feet above any obstruction within a 10 foot radius of the vent pipe. Consult your gas utility or National Gas Fuel Code if vent will have elbows or share venting with another appliance. The vent connector should have as much vertical rise as possible (minimum 12”) before any horizontal run. Optional powervent (Model AQ-1) is available in order to sidewall vent. In the Commonwealth of Massachusetts: Powervented applications must utilize proof-of-draft safety interlock device. Contact your local dealer. The appliance must be located as close as practicable to a chimney or vent. The vent pipe sections must be secured to each other with sheet metal screws. Keep in mind the minimum clearance from the top of your heater. Remember also that single wall vent pipe connectors require a 6 inch clearance from combustibles. National Fuel Gas Code specifies double wall — Type “B” — vent pipe be used in cold climates and for gas vents running through attics. We consider double wall vent pipe preferable in all circumstances. Any vent section greater than 45 degrees from vertical is considered horizontal. Horizontal sections of vent connectors must slope upwards at least 1/4 inch for every foot of its horizontal length. Keep the horizontal section short and avoid too many elbows.

**To check the draft:**

Close all doors and windows to the outside. Turn on all appliances that force air out of the building. These include all exhaust/ventilation fans, furnaces, clothes dryers, wood burning stoves, etc. Open all doors between the AquaStar and these other appliances.

With the control knob set fully clockwise and strong hot water flow rate, run the unit for at least 10 minutes. The 125HX is equipped with a Flue Gas Sensor; it’s mounted on the right side of the draft diverter (Flue Gas Sensor #34 on page 17). If the main burners shut off during this test it is because the Flue Gas Sensor has detected inadequate venting. This is a serious health hazard and must be corrected. Poor venting can result in soot building up inside the heater, overheating of the heater and freezing of the heat exchanger in a freezing environment, which is all a result of negative air flow. Additional combustion air and/or improved venting will be necessary to correct this.

⚠️ **WARNING**

Note: The burners of an instantaneous “on demand” water heater such as the AquaStar are only on at the time that hot water is actually being used, the vent pipe is therefore cold except for the short durations when hot water is being used, it is therefore very important that the venting and air supply be adequate to provide a good positive draft as soon as the burners turn on. See venting guide on back page.

The AquaStar 125HX instantaneous water heaters have built-in draft diverters and are designed for indoor installation only. The draft diverter outlet must be connected to a clear, unobstructed vent of the same size, or larger.

- In Canada, CAN/CGA-B149 Installation Code for detailed requirements

The vent connection for the AquaStar 125HX is 5 inches. However, in CANADA, for installations at high altitude (2000-4500 feet above sea level) a six inch vent is required. A 5” by 6” vent adapter must be affixed to the vent collar of the AquaStar with at least two screws. See figure 3.

⚠️ **WARNING:** Failure TO INCREASE THE VENT SIZE TO SIX INCHES AND/or assure that the manifold pressure is set to proper value listed for applications at high altitudes will cause unsafe venting, asphyxiation, and will void CSA Certification.
GAS CONNECTIONS and Gas Regulator

NOTE: The Aquastar 125 HX is supplied with a gas pressure regulator that must be installed on the heater before attaching the gas supply line. See figure 4. Failure to install the gas regulator as shown in figure 4 will be a violation of CSA certification of the unit. The regulator supplied with the heater is preset for the gas shown on the rating plate to the correct pressure. It is an appliance level regulator designed for (low inlet) pressure (less than 1/2 Psig or 15” W.C.) DO NOT connect to an unregulated or high pressure propane line or to a high pressure commercial natural gas line.

The pressure regulator provided with the heater is adjusted to deliver the proper gas pressure (as indicated on the rating plate and in the manual for altitude up to 2000 feet (660 meters) above sea level. On appliances being installed above 2000 ft (660 meters) elevation, the inlet gas pressure should be set at installation to the value shown below.

NOTE: The gas pressures specified below refer to pressures taken at the pressure tap on the gas inlet pipe just above the regulator (See Fig 4). These readings should be taken while the heater is operating at full input — i.e. maximum water flow with the temperature dial selector turned all the way clockwise.

MAXIMUM INLET GAS FLOW PRESSURE SETTING

<table>
<thead>
<tr>
<th>Attitude</th>
<th>Natural Gas inches W.C:</th>
<th>Liquid Propane inches W.C:</th>
</tr>
</thead>
<tbody>
<tr>
<td>0' - 2,000 ft</td>
<td>5.7&quot;</td>
<td>10.5&quot;</td>
</tr>
<tr>
<td>2,000 ft - 4,500 ft</td>
<td>4.6&quot;</td>
<td>8.4&quot;</td>
</tr>
</tbody>
</table>

Above 4,500 ft consult your local gas provider.

GAS LINE SIZING

- It is strongly recommended that the Natural Gas pipe be Black Iron pipe the entire distance from the outside meter to the inlet of the Aquastar regulator. 1/2” Black Iron pipe up to 10 feet, 3/4” Black Iron pipe up to 40 feet and 1” Black Iron pipe up to 150 feet distances. Flex line tubing is NOT recommended, but if used then oversize it.

- It is strongly recommended that the LP Gas pipe be semi-rigid copper or Black Iron pipe from the outside regulator to the inlet of the Aquastar regulator. For semi-rigid copper piping: 5/8” up to 20 feet and 3/4” up to 60 feet distances. For Black Iron piping: 1/2” up to 45 feet and 3/4” up to 160 feet distances. Flex line tubing is NOT recommended, but if used then oversize it.

THESE FIGURES ARE FOR AQUASTAR SUPPLY ONLY, ALL OTHER APPLIANCES IN THE BUILDING WILL NEED TO BE INCLUDED IN THE PIPE SIZING.

National Fuel Gas Code requires that a sediment trap (drip leg) be installed on gas appliances not so equipped. The drip leg must be accessible and not subject to freezing conditions. Install in accordance with the recommendations of the serving gas supplier.

⚠️ WARNING: The heater must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 0.5 psig. The water heater must be isolated from the gas supply piping system by closing the manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or more than 0.5 psig. The water heater, including the pressure regulator provided with it, must not be operated at gas supply pressures in excess of 0.5 psig. If overpressure has occurred, such as through improper testing of the gas lines or malfunction of the supply system, the gas valve and regulator must be checked for safe operation. Make sure that the regulator vent is protected against blockage.

When your connections are made, check for gas leaks at all joints (not just the ones you made). Apply some soapy water to all gas fittings and gas valve. **Soap bubbles are a sign of a leak.**

**NOTE:** Do not apply soap solution to the pilot or pilot orifice area. If you have a leak, shut off the gas. After verifying that required gaskets are in place, tighten appropriate fittings to stop leak. Turn the gas on and check again with a soapy solution. **Never test for gas leaks using a match or flame.**
GAS PIPING, CONNECTIONS and Gas Regulator

Before connecting the gas supply, check the rating plate on the right side of the front cover to be sure that the heater is rated for the same gas to which it will be connected.

In the United States: The installation must conform with local codes or, in the absence of local codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54.

In Canada: The installation should conform with CGA B149 INSTALLATION CODES and/or local installation codes.

**GAS LINE SIZING**

The gas supply piping should be sized according to the Applicable Plumbing Code for a maximum draw of 117,000 BTUH. First determine the effective length of the gas supply line by measuring the actual length of piping, and then adding 5 ft. for every elbow or “T” to the actual length. Use the charts below to determine the pipe diameter necessary to accommodate the BTU demand of the unit. If there are more gas drawing appliances on the line, size according to the maximum amount of BTU demand.

**FOR NATURAL GAS**

Maximum Capacity of pipe in Cubic Feet of Gas per Hour for Gas Pressure of 0.5 Psig or less and a Pressure drop of 0.3 in Water Column. (Based on a 0.60 Specific Gravity Gas) Btu numbers given in thousands.

<table>
<thead>
<tr>
<th>Iron Pipe Size, Diameter (inches)</th>
<th>Length of Black Iron Pipe, Feet</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/4</td>
<td>0.364</td>
</tr>
<tr>
<td>3/8</td>
<td>0.493</td>
</tr>
<tr>
<td>1/2</td>
<td>0.622</td>
</tr>
<tr>
<td>3/4</td>
<td>0.824</td>
</tr>
<tr>
<td>1</td>
<td>1.049</td>
</tr>
<tr>
<td>1 1/4</td>
<td>1.380</td>
</tr>
<tr>
<td>1 1/2</td>
<td>1.610</td>
</tr>
<tr>
<td>2</td>
<td>2.067</td>
</tr>
<tr>
<td>2 1/2</td>
<td>2.469</td>
</tr>
<tr>
<td>3</td>
<td>3.068</td>
</tr>
<tr>
<td>4</td>
<td>4.026</td>
</tr>
</tbody>
</table>

FOR LP GAS

Maximum Capacity of Pipe in Thousands of BTU per Hour of Undiluted Petroleum Gases (at 11 inches Water Column Inlet Pressure) (Based on a Pressure Drop of 0.5 Inch Water Column).

<table>
<thead>
<tr>
<th>Iron Pipe Size, Diameter (inches)</th>
<th>Black Iron Pipe Length of Pipe, Feet</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/2</td>
<td>275 189 152 129 114 103 96 89 83 78 69 63</td>
</tr>
<tr>
<td>3/4</td>
<td>567 693 315 267 237 217 196 185 173 162 146 132</td>
</tr>
<tr>
<td>1</td>
<td>107 732 590 504 448 409 378 346 322 307 275 252</td>
</tr>
<tr>
<td>1 1/4</td>
<td>220 149 121 103 913 834 771 724 677 630 567 511</td>
</tr>
<tr>
<td>1 1/2</td>
<td>330 229 185 155 141 127 118 108 102 976 866 787</td>
</tr>
<tr>
<td>2</td>
<td>622 433 346 299 264 239 220 204 192 181 160 146</td>
</tr>
</tbody>
</table>

Maximum Capacity of Semi-Rigid Tubing in Thousands of BTU per Hour of Undiluted Liquified Petroleum Gases (at 11 inches Water Column Inlet Pressure) (Based on a Pressure Drop of 0.5 Inch Water Column)

<table>
<thead>
<tr>
<th>Copper Outside Diameter, Inch</th>
<th>Length of Tubing, Feet</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8</td>
<td>39 26 21 19 _ _ _ _ _ _</td>
</tr>
<tr>
<td>1/2</td>
<td>92 62 50 41 37 35 31 29 27 26</td>
</tr>
<tr>
<td>5/8</td>
<td>199 131 107 90 79 72 67 62 59 55</td>
</tr>
<tr>
<td>3/4</td>
<td>329 216 181 145 131 121 112 104 95 90</td>
</tr>
<tr>
<td>7/8</td>
<td>501 346 277 233 198 187 164 155 146 138</td>
</tr>
</tbody>
</table>

OPERATING INSTRUCTIONS

Before proceeding with the operation of the heater make sure that the system is filled with water. Open the cold water inlet supply to the heater fully. Open a hot water faucet to permit the water to fill the heater and the piping and to eliminate the air trapped in the system. Close the hot water faucet after the water flows freely and all the air has escaped from the system. The water heater is now ready to operate.

FOR YOUR SAFETY READ BEFORE OPERATING YOUR HOT WATER HEATER

Warning: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

A. This appliance is equipped with electronic ignition for lighting the pilot and main burners. When turning the heater on, follow these instructions exactly.

B. Before operating the unit, set the On/Off switch to the On ( ) position. The On/Off switch is located behind the flip-down coverplate on the front panel strip. Smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

OPERATING INSTRUCTIONS

Before proceeding with the operation of the heater make sure that the system is filled with water. Open the cold water inlet supply to the heater fully. Open a hot water faucet to permit the water to fill the heater and the piping and to eliminate the air trapped in the system. Close the hot water faucet after the water flows freely and all the air has escaped from the system. The water heater is now ready to operate.

FOR YOUR SAFETY READ BEFORE OPERATING YOUR HOT WATER HEATER

Warning: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

A. This appliance is equipped with electronic ignition for lighting the pilot and main burners. When turning the heater on, follow these instructions exactly.

B. Before operating the unit, set the On/Off switch to the On ( ) position. The On/Off switch is located behind the flip-down coverplate on the front panel strip. Smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push in the on/off control button. Never use tools. Follow these instructions exactly. If control button is jammed, close the gas supply and call a qualified service technician. Attempted forceful repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
LIGHTING AND OPERATING INSTRUCTIONS

1. STOP! Read the safety information above on this label.
2. The gas valve must be shut off by putting the ON/OFF switch to position “”. Wait five (5) minutes to clear out any gas. If you smell gas, STOP! Follow “B” in the safety information above. If you do not smell gas, go to the next step.
3. This water heater is equipped with a safety pilot burner and an automatic ignition control system.
4. Set the ON/OFF switch (flip down cover plate on front panel strip) to the “” position. In this position, the water heater is ready to use.
5. If the red LED indicator light is flashing, this is a warning that the water pressure is not enough to ignite the main burner.
6. Turn the hot water faucet on to the minimum flow rate required to activate the heater. The automatic ignition system first ignites the safety pilot burner which then ignites the main burner in about 4 seconds.
7. The green LED indicator is on when the main burner is on.
8. The pilot flame will extinguish 10-30 seconds after the burners come on. The burners will remain on until the hot water tap is turned off.

NOTE: On a first time initial installation, existence of air in the gas supply line and in the water line may cause some ignition delay. In that case, repeatedly open and close the hot water tap in order to restart the ignition process until all the air has been purged.

TO TURN OFF GAS TO APPLIANCE

Turn off the manual lever on the gas supply line to the heater and set the ON/OFF switch to the OFF ( ) position. See Fig 9.

SETTING THE WATER TEMPERATURE

The AquaStar 125 HX LP and 125 HX NG water heaters have a gas control that modulates burner input in response to flow. Its purpose is to ensure that the hot water temperature will remain steady, although the water flow demand might vary (down to 1/2 gal/minute). To adjust the temperature on your AquaStar, turn on a hot water faucet to its maximum flow. At the water heater, turn the large knob located beneath the main gas control on the front of the heater all the way to the right (clockwise). See Fig 8.

This will produce a temperature rise of approximately 90°F at flow rates between 0.5 and 2.0 gallons per minute. Given that average incoming water temperatures are 50°F, this heater will produce approximately 140°F water at these flow rates. Turning the dial all the way to the left (counterclockwise) will produce a temperature rise of approximately 45°F for flow rates between 1.1 and 3.7 gallons per minute. It is safest to select a comfortable temperature and not have to mix in cold water.

The position you select on the temperature adjustment knob will depend on the temperature of the incoming water (50°F is average in the U.S.). In warm weather regions where the incoming cold water is generally warmer, or during the hot weather months in some other areas a midway setting on the temperature adjustment knob would produce a temperature rise of about 70°F, giving an output of approximately 120°F. At this setting, if it is still necessary, one could mix a small amount of cold water in a shower and have a comfortable shower at about 3 gallons/minute.

During the colder months, or in cold climate areas, it might be necessary to set the control to the maximum position, all the way clockwise to the right.

If you supply the AquaStar 125HX, with preheated water (i.e.) in a solar installation the unit could overheat. It will then shut off on safety when the outlet temperature reaches 194°F. For this type of application, purchase a solar model 125B LPS or 125B NGS.
MAINTENANCE AND SERVICE
REVIEW MAINTENANCE TABLE ON THE BACK OF THIS MANUAL.

Approximately once a year, the AquaStar should be checked and cleaned. To remove the front cover, first remove the incandescent particle tray, then pull off the temperature adjustment knob and unscrew and remove the plastic collar. Pull main cover out toward you and lift up and out. THE FOLLOWING OPERATIONS SHOULD BE PERFORMED BY A QUALIFIED SERVICE PERSON:

Vent System: Should be checked annually. Clean and repair as needed.

Water Valve (Part # 8707002649): The water valve on this heater should be serviced periodically. Lubricate component 36 on page 16 with a small amount of silicon, faucet or lithium grease every two years to keep its o-rings fresh and pushrod sliding smoothly. Every 3-5 years replace component 36 on page 16. The frequency will depend on the mineral content of the water and conditions of use or whenever signs of corrosion appear at the gas and water valve joint. Periodically check that the water inlet filter (#27 on page 16) is clean as well. NOTE: If water valve is removed, be sure to also inspect the o-ring seal on the end of the right hand side water pipe before re-installing. Lubricating the o-ring with lithium or faucet and valve grease is recommended.

Pilot Flame: The pilot flame should burn with a clean, sharp, blue flame and should resemble the diagram in Fig. 10. If the flame is soft and yellow, the pilot burner orifice may need to be cleaned or replaced. The pilot flame should be approximately 2 inches long, extending past the flame sensor. If the flame is too small, it will not reach the flame sensor and the burners will not come on.

To clean the pilot burner and/or the pilot orifice: Turn off the gas to the unit. Set the On/Off switch to Off (position ). Remove the cover of the heater. To do so, pull off the temperature adjustment knob and unscrew and remove the plastic collar. Pull main cover out toward you and lift up and out. The pilot orifice should be cleaned or replaced. Do not enlarge the orifice. Do not use any wire or sharp object to clean orifices. Natural gas orifices are large enough that you can usually clean them by blowing through them. LP orifices, on the other hand, are too small to clean and should be replaced. To access the pilot orifice, remove 2 screws holding pilot assembly in place. Then loosen compression fittings to expose pilot orifice.

Mineral Scale Build-up: The AquaStar heater, when operated at lower temperature settings, does not accumulate mineral build-up. If however, the heater is used at the higher temperature settings and the water has a high mineral content, periodic descaling may be necessary. The heating coils should be flushed with a descaling solution. The descaling is done only to the heat exchanger. The chemicals will damage the hydro-generator and other parts. Consult your dealer or Controlled Energy for instructions.

TROUBLE SHOOTING

Introduction
The AquaStar 125HX burners are activated by a water flow valve. Numerous water related problems can cause this water valve to malfunction such as: Insufficient water flow volume to activate the burners at its minimum flow requirement; Dirt in the water flow valve causing it to malfunction; Sediment build-up in faucet aerators, or shower heads; Uneven pressures between cold and hot. (with single lever faucets) Plumbing cross overs. These water flow related problems can cause the heater to deliver less than its full output, or to fail to ignite or to shut down completely.
Problems are stated in upper case, bold face. Most common causes for the problems follow in order of likelihood. The suggested solutions require that the cover be taken off. To do this, remove incandescent particle tray, pull off the temperature adjustment knob and unscrew and remove the plastic collar. Pull main cover out toward you and lift up and out.

**NO SPARK AT THE PILOT**

1. **On/Off switch is not "On" (Position □).**
The On/Off switch is located behind the flipdown cover plate on the front panel strip. See Fig. 9.

2. **Cross over in water lines**
To confirm there is no cross-over in the plumbing, shut off the cold water supply to the AquaStar and open all hot water faucets. There should not be any water flowing at any faucets. Water running is a sign of a plumbing cross-over. Consult your plumber.

3. **Water flow is not sufficient to activate heater.**
Water flow rate at faucet is below minimum flow needed to activate heater. When temperature adjustment knob is turned all the way clockwise, the AquaStar model 125HX requires 1/2 gallon per minute flow to activate the heater. As a reference, this is a flow which would fill a quart jar in 30 seconds. If the temperature adjustment knob is turned fully counterclockwise, a flow rate of 1.1 gallons/minute is required to activate the heater.
The red LED light (located behind the coverplate on the front panel) flashes when the water flow is not enough.

4. **Water inlet filter is clogged**
Water flow is restricted, preventing needed flow to activate heater. Clean water inlet filter screen.

5. **Cold incoming water connection made to wrong side of heater**
Make sure cold water inlet connection is on the right side of heater when you are facing heater.

6. **Water valve parts may be dirty or components damaged**
First check that venturi is free of dirt particles. Water valve and component parts must be totally free of dirt. In hard water areas, mineral deposits can eventually (3-5 years in hard water areas) corrode the water valve parts to a point where they will need replacing. Any sign of moisture or corrosion at the joint of the water valve and the gas valve is a sign that the water valve components need to be serviced immediately.

7. **Poor circuit connections at the ECO (overheat sensor) or the flue gas safety device**
Ignition sparker will not operate if the electrical circuit is interrupted. Check that the connections to the ECO and Flue Gas Safety Device are secure and tighten if necessary. *If the Aquastar is Powervented, check spill switch reset*
PILOT LIGHTS BUT BURNERS WILL NOT COME ON

1. Confirm water valve assembly is working properly.
2. Confirm the flame sensor is in its proper position.
3. Confirm the burner electrovalve switch is functioning properly.
Call CEC
4. The Electronic Control Box (Fig. 13) may need to be replaced.
Call CEC.

![Electrical wiring diagram](image)

**Fig. 13 - Electrical wiring diagram**

1. burner electrovalve  
2. gas control valve  
3. pilot electrovalve  
4. flame sensor  
5. pilot electrode  
6. overheat sensor  
7. temperature limiter  
8. electronic control box  
9. LED failure indicator  
10. LED indicator main burner operation  
11. on/off switch  
12. hydro-generator  
13. flue gas safety device

**MAIN BURNERS GO OUT DURING HOT WATER USE**

1. Flow rate diminished below activation rate
2. Unbalanced pressure in the water lines
   The added restriction caused by the AquaStar in the hot water system can result in uneven pressures between the cold and the hot. In such cases when mixing cold water at the tap, the lower hot water pressure may be overpowered by a much higher cold water pressure, which may cause the AquaStar burners to shut down. Make sure faucet aerators and showerheads are free of minerals and dirt. Do not add any flow restrictor to the shower head.
3. Minimum inlet pressure on well is inadequate
   Check the inlet water pressure. On a private well, raise the minimum pressure setting to 30 psi. Confirm that the pressure tank is not water logged.
4. ECO (overheat sensor) tripped due to overheating
   Re-ignite the appliance 10 minutes later. If it happens again, contact your service person or Controlled Energy.
5. Flue gas safety device tripped
   Ventilate the room and re-ignite the appliance 10 minutes later. If it happens again, contact your service person or Controlled Energy.

**WATER IS TOO HOT**

1. Temperature Selection too high
   Turn the temperature adjustment knob counter-clockwise (to the left) to lower the maximum water temperature.
   **Note:** This will increase the activation flow rate.
2. Inlet water temperature is too hot (as with solar preheated water or high ground water temperatures)
   Decrease gas pressure. **Note:** Only the Model “S” AquaStar should be used if the inlet water is preheated.

**WATER IS NOT HOT ENOUGH**

1. Temperature selection too low.
   Change the setting. Turn the temperature adjustment knob clockwise (to the right).
   **Note:** This will decrease the activation flow rate.
2. Btu input is too low due to insufficient gas pressure
   *It is extremely important for a tankless instantaneous water heater to have the right size gas line to obtain the correct gas pressure*
   See specifications on page 2. Unlike storage tank water heaters, the burners of a tankless water heater must be very powerful to heat water instantaneously since they do this only at the time hot water is actually being used. It is therefore imperative that the gas pressure requirement be met exactly. Insufficient gas pressure will directly affect the water temperature at the time of usage. See page 2 for correct gas pressure settings and fig. 4 for locations where gas pressures are taken.
3. Btu input is too low due to insufficient gas supply
   Make sure your main gas line is fully opened. If using LP gas, be sure that the size of the propane tank is adequate to supply the required gas pressure.
4. Cold water is mixing with the hot water between the AquaStar and the outlet
   Compare water temperature at outlet of the AquaStar (hold the AquaStar’s outlet pipe with your hand) and at the tap. If these two are very different, check for mixing valve or plumbing crossover (see “NO SPARK AT THE PILOT” paragraph #4). Where automatic “anti-scald” valves are required by code, lower the temperature setting on the AquaStar as much as possible and balance the pressure between cold and hot water after the AquaStar.
5. Parts in water flow valve are corroded so that the gas passage is not fully opening.
   Contact your service person or Controlled Energy.
HOT WATER TEMPERATURE FLUCTUATES

1. **Unbalanced pressure in waterlines**
The added restriction caused by the Aquastar in the hot water system can result in uneven pressures between the cold and the hot. In such cases when mixing cold water at the tap, the lower hot water pressure may be overpowered by a much higher cold water pressure, which may cause the Aquastar burners to shut down. Make sure faucet aerators or shower heads are free of minerals. **Do not add any flow restrictor to the shower head.**

2. **Cold water is mixing with the hot water between the AquaStar and the outlet**
See #4 under “NO SPARK AT THE PILOT”.

3. **Inlet water pressure is erratic due to inadequate supply water pressure or saturated pressure tank on well system**
Check the inlet water pressure. On a private well, raise minimum pressure setting to 30 psi. Confirm that the pressure tank is not water logged.

4. **Gas pressure is too low**
See page 2 for correct specifications.
Fig. 14 - Diagram of AquaStar 125 HX

1. Heat exchanger
2. Pilot assembly
3. Burner manifold gas pressure test nipple
4. Main gas burner
5. Pilot gas tubing
6. LED failure indicator
7. on/off switch
8. LED operation indicator
9. Water valve
10. Temperature adjustment selector
11. Gas inlet gas pressure test nipple
12. Hose
Fig. 15 - INTERIOR COMPONENTS DIAGRAM AND PARTS LIST
Fig. 15
INTERIOR COMPONENTS DIAGRAM
AND PARTS LIST 125HX

1. Cover 8 705 421 752
2. Temperature adjustment knob 8 702 000 111
3. Temperature adjustment collar 8 700 403 008
4. Draft diverter 8 705 505 354
5. Heat exchanger 8 705 406 235
6. Main burner 8 708 120 298 NG
7. Main burner 8 708 120 296 LP
8. Burner assembly washer 8 710 103 060
9. Throttle disc 8 700 100 174 LP
10. Pilot burner 8 708 105 491 LP
11. Piezo electrode 8 718 107 067
12. Pilot orifice 8 708 200 069 NG
13. Pilot orifice 8 708 200 312 LP
14. Pilot tube 8 700 707 370
15. Washer pilot tube 8 700 103 173
16. Gas valve 8 707 011 917 NG
17. Gas valve 8 707 011 945 LP
18. Diaphragm switch 8 708 504 021 NG
19. Diaphragm switch 8 708 504 049 LP
20. Pilot electrovalve 8 708 501 249
22. O-ring 8 700 205 023
23. Hydro-generator 8 707 406 043
24. Cold water pipe 8 700 705 947
25. Outlet flex hose 8 700 703 139
26. Washer 8 700 103 658
27. Water valve 8 707 002 649
28. Water valve cover 8 705 500 101
29. Diaphragm 8 700 503 053
30. Water inlet filter 8 700 507 001
31. Water valve selector screw 8 708 500 289
32. Volumetric water governor 8 705 705 009
33. Venturi 8 708 205 279
34. Electronic control box 8 707 207 085
35. Flue Gas Sensor 8 707 206 345
36. Set of cables 8 704 404 039
37. Pushrod 8 700 306 114
38. O-ring 8 700 205 120
39. O-ring 8 700 205 119
40. Water connection gasket 8 710 103 043
41. Water elbow fitting 8 700 703 114
42. Overheat sensor (ECO) 8 707 206 040
43. Connecting pipe hot 8 700 715 178
44. Washer 8 710 103 045
## INSTALLATION CHECKLIST

### GAS LINE SIZE

<table>
<thead>
<tr>
<th>Natural Gas</th>
<th>1/2&quot;</th>
<th>3/4&quot;</th>
<th>1&quot;</th>
<th>10'</th>
<th>40'</th>
<th>150'</th>
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</thead>
<tbody>
<tr>
<td>Nominal Iron Pipe</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Size*</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>MAXIMUM LENGTH</td>
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</tr>
</tbody>
</table>

| Liquid Propane        |      |      |     |     |     |      |
| Semi-rigid Tubing     | 1/2" | 5/8" | 3/4" | 7/8" |      |      |
| MAXIMUM LENGTH        | NOT RECOMMENDED | 20' | 60' | 150' |      |      |

*Flex tubing greatly reduces capacity and, therefore, is not recommended.

### Minimum Vent Size* and Height

<table>
<thead>
<tr>
<th>Minimum Diameter</th>
<th>Minimum Height**</th>
</tr>
</thead>
<tbody>
<tr>
<td>5 inches</td>
<td>6 feet</td>
</tr>
</tbody>
</table>

*NOTE: Vent size must not be restricted. Installation must comply with national fuel gas code venting requirements for a 117,000 Btu Category I appliance and any applicable local codes.

**NOTE: Minimum vent height must be 6 feet, provided there are no elbows. Termination of the vent must be 2 feet above any obstruction within a 10 foot radius of vent pipe. Consult your gas utility or National Gas Fuel Code if vent will have elbows or share venting with another appliance. The vent connector should have as much vertical rise as possible (minimum 12") before any horizontal run.

### Water Pressure

For installation on well systems, insure that the minimum pressure tank setting is between 30-50 psi.

## MAINTENANCE TABLE see page11

<table>
<thead>
<tr>
<th></th>
<th>EVERY YEAR</th>
<th>EVERY 2 YEARS</th>
<th>EVERY 3-5 YEARS</th>
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</thead>
<tbody>
<tr>
<td>LUBRICATE WATER VALVE</td>
<td></td>
<td>†</td>
<td></td>
</tr>
<tr>
<td>REBUILD WATER VALVE</td>
<td></td>
<td>†</td>
<td></td>
</tr>
<tr>
<td>INSPECT WATER FILTER SCREEN</td>
<td>†</td>
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</tr>
<tr>
<td>INSPECT PILOT ASSEMBLY</td>
<td>†</td>
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<tr>
<td>INSPECT VENT ASSEMBLY</td>
<td>†</td>
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<td></td>
</tr>
<tr>
<td>INSPECT MAIN BURNER</td>
<td>†</td>
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</tr>
</tbody>
</table>

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